

## Extract: St Ives / St Ives chase / Pymble ONLY

# St Ives High P&C Student Transport Survey - March 2023

The aim of the survey is to update our student transport data and parental feedback regarding student transport to and from the St Ives High campus. In particular, we want to get more clarity around how many parents are driving their children to and from school, when and why.

In 2024 the Draw Area for St Ives High (SIHS) will change, and St Ives High will lose its Northern Draw. It is important to remember, however, that students from the Northern Draw will attend St Ives High for at least the next five years. Students at the Intensive English Centre (IEC) all require transport to and from school, the majority via Gordon Station. This cohort will, in effect, replace the Northern Draw student demand for transport to and from Gordon Station over time.

Critical to solving St Ives High transport issues is improving the frequency of Berowra train services after the PM bell, as these are currently on a 30-minute rotation. This places enormous pressure on the PM bus services to get SIHS Northern Draw students who live beyond Hornsby and IEC students to Gordon Station in time for the Berowra 3.45 pm train. Increasing the frequency of this train service would also benefit the wider community and hundreds of other students who work, live or study along this rail corridor.

**Survey:** This survey was designed, tested and launched in a week. **The survey opened on 6<sup>th</sup> March 2023 and closed on 14<sup>th</sup> March 2023**. Survey invites were distributed to the St Ives High community via the St Ives High P&C Distribution List. One invite and two survey reminders were issued.

There are currently 1271 families at St Ives High. At the close of this survey there were 538 responses. This represents a response ,rate of 31%.

Q2 – Suburb travelling to/from
Q3 – Number of children at SIHS and year group
Q4 – Does your child/children qualify for free student travel?
Q5 - Bus services used regularly to get to/from school
Q6 – Does your child/children have a SIHS Push Pass?
Q7 – Do you regularly drive your child/ren to/from school?
Q8 – Days your regularly drive your child/ren and why
Q9 – Reasons for choosing to drive (over taking public transport)
Q10 – Average time taken to drive round trip to SIHS
Q11 - Adjustments to your work / caring arrangements to drive your child/ren?
Q12 - Availability for Ad Hos pick up /drop off
Q13 – Which location do drivers usually drop/collect students from?
Q14 – Average number of times per week have to drive student/s to/from school
Q15 – Feedback segmented by suburb of residence: travel to/ from school or traffic
levels in Yarrabung Road
Resources: SIHS Draw Areas /School Parking Map / NSW Parliamentary Inquiry Into

Privatisation of Bus Services, Sept 2022 - Media Release, Findings & Recommendations

# Findings of NSW Parliamentary Inquiry into Privatisation of Our Bus Services

September 2022

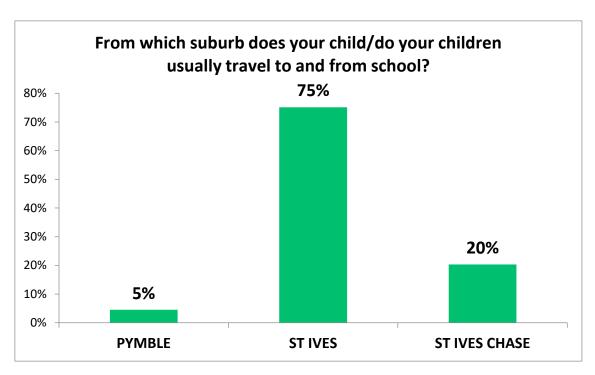
"The findings of this report are clear - the privatisation of our bus services has been a disaster and it's the public and workers paying the price. There has been a continual degradation of services following privatisation, and workers and the community are furious....

....The people of NSW deserve accessible, affordable and reliable public bus services. They have a right to expect that the NSW Government will deliver this public service not just to make a profit, but because it's the right thing for government to do - to empower community mobility and equity"

Committee Chair - Ms Abigail Boyd MLC

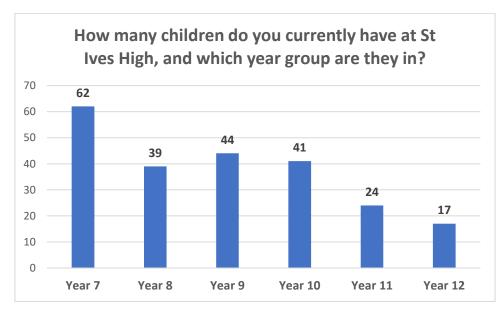
### St Ives High P&C - Student Transport Survey - March 2023

#### Q2 From which suburb does your child/do your children usually travel to and from school?



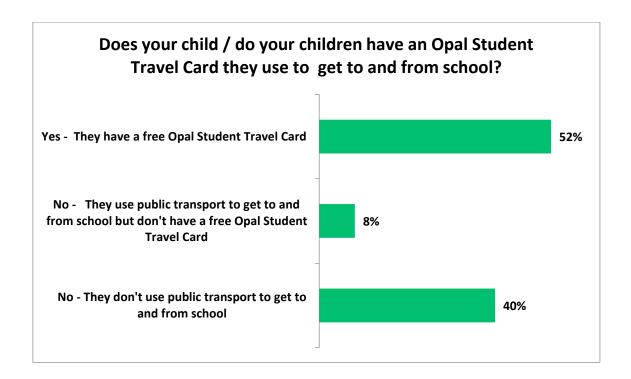
Answer Choices	Responses	
PYMBLE	5%	8
ST IVES	75%	133
ST IVES CHASE	20%	36
Other (please specify)	0%	0
	Answered	177

#### Q3 How many children do you currently have at St Ives High, and which year group are they in?



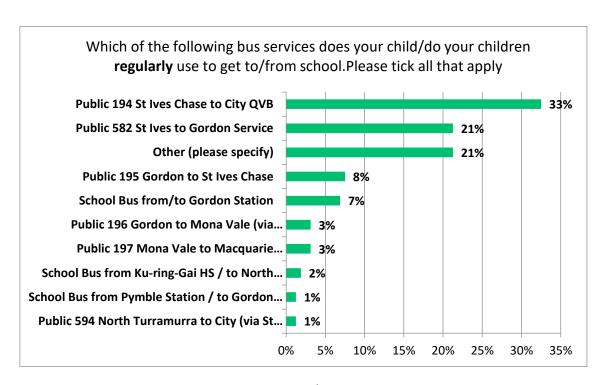
## Q4: Does your child / do your children have an Opal Student Travel Card they use to get to and from school? Please tick one answer

Secondary students are eligible if they are a resident of NSW or an overseas student who is eligible for free government education, and lives a minimum distance from St Ives HS. The minimum distance varies according to the year or grade the student is enrolled in that calendar year. For Years 7 to 12 the minimum distance is either:- the straight line distance from the student's home address to school is more than 2km, or- the walking distance from home to school is 2.9km or further.(If you live within these distances, your student may still qualify for a School Term Bus Pass.)



Answer Choices	Resp	onses
Yes - They have a free Opal Student Travel Card	52%	91
No - They use public transport to get to and from school		
but don't have a free Opal Student Travel Card	d 8% 1	
No - They don't use public transport to get to and from		
school	40%	
	Answered	174
	Skipped	3

Q5: Which of the following bus services does your child/do your children regularly use to get to/from school. Please tick <u>all</u> that apply

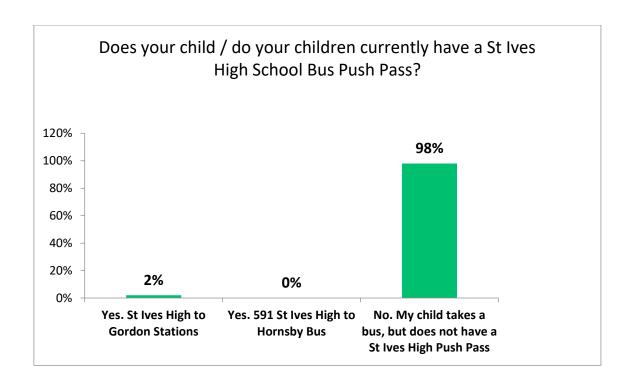


Answered 104 / Skipped 73

Answer Choices	Responses	
Public 194 St Ives Chase to City QVB	33%	52
Public 582 St Ives to Gordon Service	21%	34
Other (please specify) – see next pagae for breakdown	21%	34
Public 195 Gordon to St Ives Chase	8%	12
School Bus from/to Gordon Station	7%	11
Public 196 Gordon to Mona Vale (via Showground and Terry Hills)	3%	5
Public 197 Mona Vale to Macquarie University (via Gordon)	3%	5
School Bus from Ku-ring-Gai HS / to North Turramurra - [AM 8017,	2%	3
PM 9066]		
School Bus from Pymble Station / to Gordon & Pymble Station	1%	2
[AM 8027, PM 9084]		
Public 594 North Turramurra to City (via St Ives and East Roseville)	1%	2
Restricted Public Service - 591 St Ives High to Hornsby Service - Push	0%	0
Pass Only - 50 Student Cap Imposed by Transport NSW		
Public 591 Hornsby to St Ives Shop	0%	0
	Total	104

# Q5: Which of the following bus services does your child/do your children regularly use to get to/from school. Please tick <u>all</u> that apply

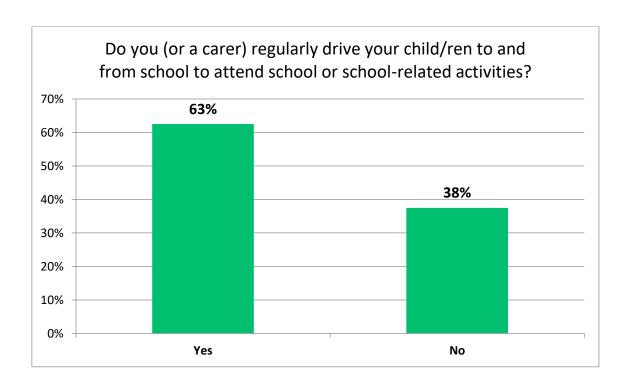
Bus	Other (please specify)
Route	Other (please specify)  140 bus from Mona Vale
140	140 bus from Mona vale
140 158	158 to school
158	158 to scribbi
130	School bus 158 (morning) through St Ives Chase to St Ives High (and goes on to Killara
158	High); School bus 245 (afternoon) from St Ives High to St Ives Chase
158	158 Forest Coach Line
194x	
194x	
214	214
245	245 to st ives
245	They take Bus 245 on Mon, Wed and Friday.
245	245
247	247 to/from Terrey Hills
560	Public 560 to Gordon
582	
583	Public 582 St Ives to Acron
140/247	
158/245	158/245 school buses
	158 (School Bus AM) St Ives Community Hall to Killara High via St Ives Chase; 245
158/245	(School Bus PM) St Ives High to St Ives Chase
158/245	School bus 158, School bus 245
158/245	Forest Coach School Bus (AM 158; PM 245 )
158/245	245 from SIHS to St Ives Chase; 158 from St Ives Chase to SIHS
158/245	st ives chase school bus 8.05 am and home
	Forest Coach School Bus 158 (Morning) and Forest Coaches School Bus 245
158/245	(Afternoon)
158/247	158 school bus from St Ives to SIHS, 247 from SIHS to Mona Vale Rd (opp Brigidine)
245/247	school bus 247 or 245 to get home
	He walks home (30 mins) or to the village (20 mins) if there are no buses close by to
	take him home
	Driven to and from school
	Sometimes the Killara school bus home.
	Walking to school
	School bus from Terry Hills
	Driven to and picked up from school
	School to Mona Vale Road by Charlie's
	Walk



Answered 101 / Skipped 76

Answer Choices	Respons	es
Yes. St Ives High to Gordon Stations	2%	2
Yes. 591 St Ives High to Hornsby Bus	0%	0
No. My child takes a bus, but does not have a St Ives High Push Pass	98%	99
	Total	101

Q7 Do you (or a carer) regularly drive your child/ren to and from school to attend school or school-related activities (e.g. Extracurriculars)?

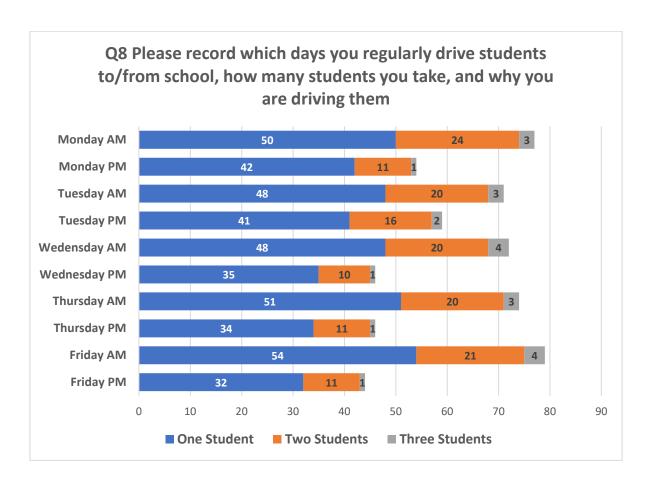


Answered 168 / Skipped 9

Answer Choices	Responses	
Yes	63%	105
No	38%	63
	Total	168

Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

Please select an option for each time slot on the list. (The next question will ask about any ad hoc trips in the event of transport problems)

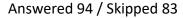


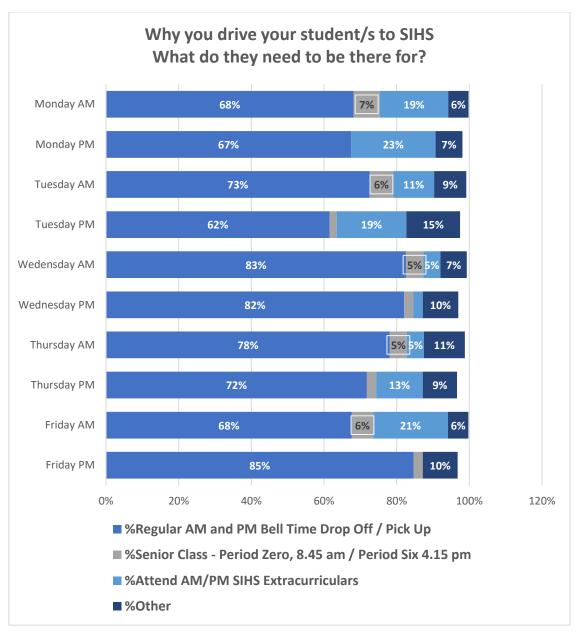
Answered 94 / Skipped 83

	One	Two	Three	
	Student	Students	Students	Total
Monday AM	50	24	3	77
Monday PM	42	11	1	54
Tuesday AM	48	20	3	71
Tuesday PM	41	16	2	59
Wednesday AM	48	20	4	72
Wednesday PM	35	10	1	46
Thursday AM	51	20	3	74
Thursday PM	34	11	1	46
Friday AM	54	21	4	79
Friday PM	32	11	1	44
			Total	622

## Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

Please select an option for each time slot on the list. (The next question will ask about any ad hoc trips in the event transport problems)



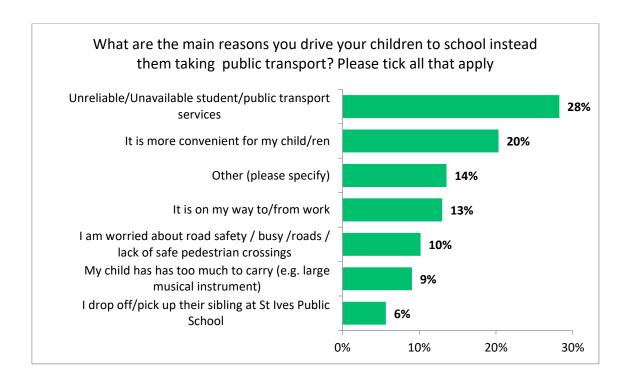


## Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

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#### Answered 94 / Skipped 83

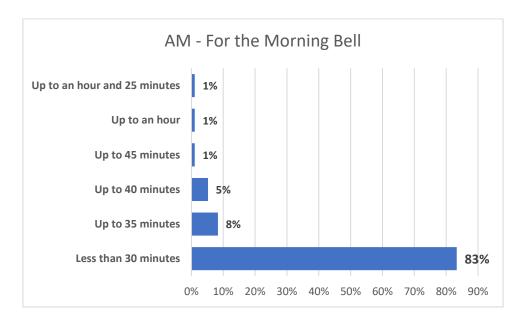
	Regular AM and PM Bell Time Drop Off / Pick Up		Senior Class - Period Zero, 8.45 am / Period Six 4.15 pm		Attend AM/PM SIHS Extracurriculars		Other		Total # of students driven
Monday AM	68%	47	7%	5	19%	13	6%	4	69
Monday PM	67%	29	0%	0	23%	10	7%	4	43
Tuesday AM	73%	45	6%	4	11%	7	9%	6	62
Tuesday PM	62%	32	2%	1	19%	10	15%	9	52
Wednesday AM	83%	52	5%	3	5%	3	7%	5	63
Wednesday PM	82%	32	3%	1	3%	1	10%	5	39
Thursday AM	78%	50	5%	3	5%	3	11%	8	64
Thursday PM	72%	28	3%	1	13%	5	9%	5	39
Friday AM	68%	46	6%	4	21%	14	6%	4	68
Friday PM	85%	33	3%	1	0%	0	10%	5	39
<b>Grand Total</b>		394		23		66		55	538

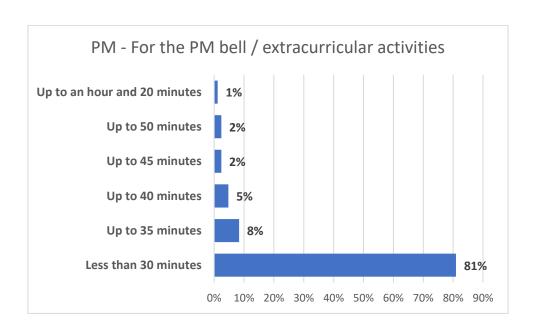


Answered 177 / Skipped 78

Answer Choices	Resp	onses
Unreliable/Unavailable student/public transport services	28%	50
It is more convenient for my child/ren	20%	36
Other (please specify)	14%	24
It is on my way to/from work	13%	23
I am worried about road safety / busy /roads / lack of safe		
pedestrian crossings	10%	18
My child has too much to carry (e.g. large musical instrument)	9%	16
I drop off/pick up their sibling at St Ives Public School	6%	10
Total		177

#### Q10 On average, how long does it take to drive the round trip to school and back?



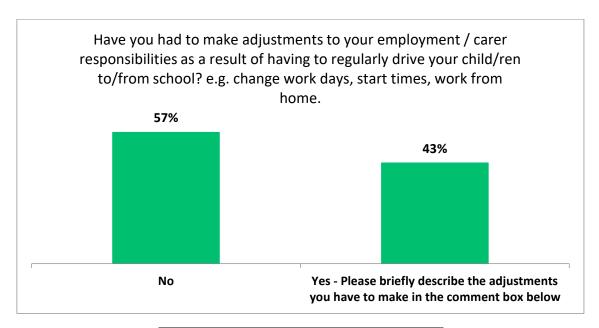


### Q10 On average, how long does it take to drive the round trip to school and back?

### Answered 98 / Skipped 79

Time Taken Round Trip	AM - For the Morning		PM - For the PM	bell /
	Bell		extracurricular ac	tivities
Less than 30 minutes	83%	80	81%	68
Up to 35 minutes	8%	8	8%	7
Up to 40 minutes	5%	5	5%	4
Up to 45 minutes	1%	1	2%	2
Up to 50 minutes	0%	0	2%	2
Up to 55 minutes	0%	0	0%	0
Up to an hour	1%	1	0%	0
Up to an hour and 10 minutes	0%	0	0%	0
Up to an hour and 15 minutes	0%	0	0%	0
Up to an hour and 20 minutes	0%	0	1%	1
Up to an hour and 25 minutes	1%	1	0%	0
Up to an hour and 30 minutes	0%	0	0%	0
More than one hour and 30 minutes	0%	0	0%	0
Total Responses	100%	96	100%	84

Q11 Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school? e.g. change work days, start times, work from home.



Answer Choices	Responses			
No	57%	56		
Yes	43%	43		
	Answered	99		
	Skipped	78		

Q11 Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school? e.g. change work days, start times, work from home.

#### Yes - Please briefly describe the adjustments you have to make in the comment box below

Q11 Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?

#### Yes - Please briefly describe the adjustments you have to make in the comment box below

Usually mornings are a one way family trip to School area, which makes me start later than colleagues, just so because bus services are not reliable enough to ensure they don't get to school too early and not too late

Adjusted start and finish times.

Start later when in office

Father tries to be working from home/avail on a Tues arvo as no bus when they finish early. 582 bus is always late in the AM so I often drop XXX to school

delay start time

Start later OR WFH.

Work back to make up time

Finish work late due to late arrival at work

Working from home allows me to drop them off as a short morning break in my work day

I work twice from home and got to office twice a week. I have adjusted to start working from 9:30, then I can drop her off at school.

Arriving late in the office

Work and meeting start time needs to be adjusted due to pick up and drop off requirements.

I start work later, so I can drop kids off

My husband comes home earlier to pick up kids

Working from home most of the days

Husband now works from home so he can drop off/pick up.

work from home

Cancel meetings

Have to leave wirk early to pick kids up

I make sure I work from home on Tuesdays and I have to work between 0900 and 1430 on the other days.

We changed our personal arrangements to accommodate the decisions we have made. Those decisions have been influenced by the chosen driving styles of vehicle operators, that make it risky for other vehicles on the road and dangerous for foot traffic.

Toggle business hours with my husband.

Start later, finish later

Change work hours. Avoid Client meetings at drop off and pickup times

I work from home so I'm available for boys when they finish school.

Hi, consciously, seek work from home opportunities to ensure I can assist with school and homework I changed jobs so that I work locally and work around school pickup times (& drop off) in case I am required.

Work from home in the mornings. Adjusting meeting times

Working from home on specific days, arranging to arrive late to work and subsequently work late on other days

In the past when I have worked FT I have relied on buses to get my children to and from school. Unfortunately the reliability of bus services, particularly in the morning has meant it is no longer possible for us to rely on the buses. My current availability to drop them off and pick them up as

Q11 Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?

#### Yes - Please briefly describe the adjustments you have to make in the comment box below

needed has been invaluable to our family. I am concerned about how we will be impacted when I return to a more regular work pattern outside the home.

Start work later

On rainy days I drop them off before going to work due to unreliable bus service

Work from home to ensure available if there are issues with public transport - like cancelled service I am in the office school hours only - Mon-Thur, and work the rest of the day from home after school pick up.

If I can't take the kids to school early on my way to work; their grandparents drive them to school. In the afternoons; they usually walk home from school; unless it's very hot or rainy, and then their grandparents pick them up.

Changed my day to suit

Work from home on days with extracurricular activities, if there was a reliable bus this would not be required.

I work from home however there are days my work load is full and I have to stop and pick up

Taken important meetings as phone calls so I could to collect child who could not get on a full bus

Planning day

I have to leave work at 3.45pm

Later start times

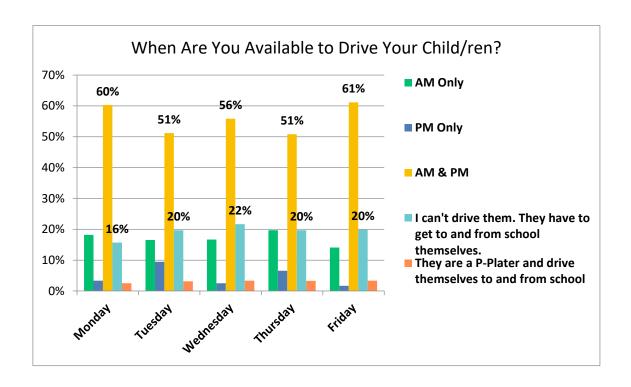
I ensure I don't work past 3 pm to do pick up

Change work start and finish time

#### Q12 Ad Hoc Pick Ups and Drop Offs

When you have not already planned to collect/drop your child/ren and they need a lift to/from school, are you or a carer usually available to drive them? Please select an option for each time slot on the list.

Example of why they might need a lift: they have an appointment to get to/from and are on a timeline/ student transport issues / they have to get to work.

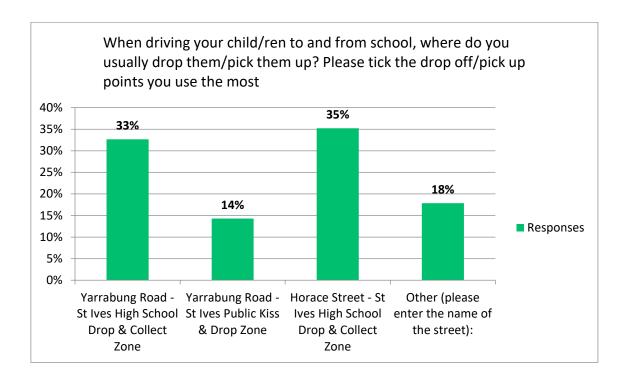


Answered 132 / Skipped 45

	Mon	day	Tues	day	Wedne	esday	Thurs	sday	Frid	ay
AM Only	18%	22	17%	21	17%	20	20%	24	14%	17
PM Only	3%	4	9%	12	3%	3	7%	8	2%	2
AM & PM	60%	73	51%	65	56%	67	51%	62	61%	74
I can't drive them. They have to										
get to and from school										
themselves.	16%	19	20%	25	22%	26	20%	24	20%	24
They are a P-Plater and drive										
themselves to and from school	2%	3	3%	4	3%	4	3%	4	3%	4
Total		121		127		120		122		121

Q13 When driving your child/ren to and from school, where do you usually drop them/pick them up?

Please tick the drop off/pick up points you use the most. If you are not sure of the street names or location of the Kiss & Drop Zones, please click here for a map of the St Ives Schools Precinct.



Answered 154 / Skipped 23

Answer Choices	Responses		
Yarrabung Road - St Ives High School Drop & Collect Zone	33%	64	
Yarrabung Road - St Ives Public Kiss & Drop Zone	14%	28	
Horace Street - St Ives High School Drop & Collect Zone	35%	69	
	18		
Other (please enter the name of the street):	%	35	
	Answered	196	

Q13 When driving your child/ren to and from school, where do you usually drop them/pick them up?

Please tick the drop off/pick up points you use the most. If you are not sure of the street names or location of the Kiss & Drop Zones, please click here for a map of the St Ives Schools Precinct.

#### Other (please specify):

Amesbury Ave

Arunda

Cnr Horace & Amesbury Ave

Hunter Av

**Hunter Avenue** 

Usually park around streets off Kelvin and children walk to/from school

Kelvin Road

Kelvin road

Kelvin Rd

Kelvin Road

Kelvin Road off Yarrabung Road

Macarthur Street (PM)

neighbouring streets including Kelvin, Macarthur and Waterhouse

Side street as per availability

they walk

They walk a block away as the traffic is unbearable

Side street

Wherever can park to drop them

We park further away from the school varying lcoastion so as not to impose on lcoal residents - for example we might park in Kelvin Rd, Joalah Close, MacArthur. This is more convenient as we have a child we drop off to SIPS as well. No point adding to the mess of traffic on Yarrabung!

Torokina Ave

Wallis place and he walk to school

waterhouse ave

Waterhouse Ave

Waterhouse Ave, Torokina Ave

Waterhouse

waterhouse road

Waterhouse Avenue

Waterhouse

Waterhouse Street

Yalunga Place

Haven't driven my son this year yet but I would park somewhere near Yarrabung Road

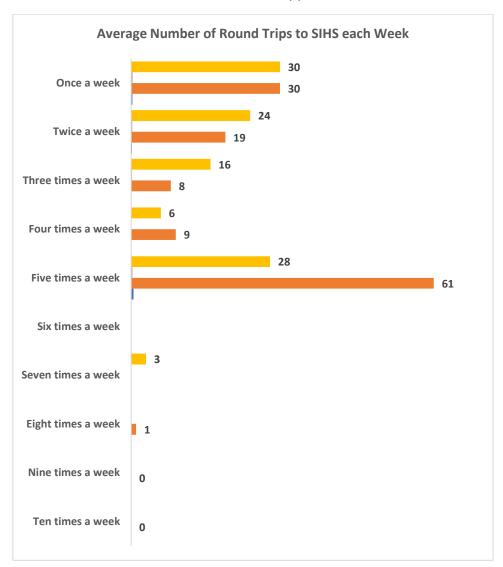
Yarrabung - opposite St Ives Public School

Yarrabung opposite side of street to at Ives primary before the zebra crossing

If I drop off in the morning - Yarrabung but Kiss and Drop is awful. The zone isn't bit enough. Pick up on Hunter Street

Q14 On average, during Term 1 2023, how many times a week have you had to drive your child/ren to school? To school and back counts as one trip. Include all regular and ad hoc school runs.

Answered 137 / Skipped 40



Av # of Round Trips Per Week	AM		PM	
Once a week	23%	30	28%	30
Twice a week	15%	19	22%	24
Three times a week	6%	8	15%	16
Four times a week	7%	9	6%	6
Five times a week	48%	61	26%	28
Six times a week	0%	0	0%	0
Seven times a week	0%	0	3%	3
Eight times a week	1%	1	0%	0
Nine times a week	0%	0	0%	0
Ten times a week	0%	0	0%	0
Total	128		107	·

Q15 Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

#### **Suburb Travelling to/from: ST IVES**

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

**Suburb Travelling to/from: ST IVES** 

Thankyou for the work you all volunteer to do. Childrens safety is paramount, and yet so many people don't seem to care.

There are significant issues with traffic volumes, road use and pedestrian safety for students (or anyone) walking too and from schools or in the vicinity especially around school drop-off and pick-up times. Conversations with friends, locals, students and parents of current and past students of the schools, raised so many issues, concerns, and suggestions, that we have decided to collate them, and once completed, will send it to St Ives High P&C Transport, Traffic and Road Safety Working Group separately to this survey.

We did not find out about the 582 bus until this week which does come past our house . until then my son was having to walk half way home to Richmond Ave.

There is a lot of traffic around the school which is a safety issue and whilst my child lives close by and we have it easy, I think it is totally unacceptable and unequal that some kids are unable to access public transport to attend school and it's available activities in Metro Sydney.

I live in St Ives and my son's father lives in Killara. When he's with me it's just a 10 min walk to school. When he's in Killara it can take up to an hour to get home - waiting for a school bus to Gordon then train to Killara and walk.

(1) The traffic in the above area gets very densed around the time school starts/ends. It affected my driving in the previous years. (2) The buses are not frequent enough, they get crowded, kids often do not fit in. - This morning my son missed 194 bus departing from Killeaton St /Mona Vale Rd at 8.29 am and was late for school. (The next 194 bus arrives at 8.59 am.) - Last Friday the morning 194 bus was cancelled. - Bus 582 leaves the stop at Yarrabung Rd at 2.06 pm on Tuesdays while the kids finish school at 2.15 pm. The next 582 bus comes at 3.19 pm. (3) There are not enough pedestrian crossings.

The peak hour beside school at the pickingup/drop spot is so busy and dangerous.

Yarrabung is a nightmare to navigate for school drop offs. Too many cars, kids, parents parked illegally or doing crazy manoeuvres! It's all an accident waiting to happen and now the primary school has no crossing person extremely dangerous situation!

I would never enter Yarrabung road during drop off/pick up times, its too chaotic.

No, my child usually walks to school unless it's raining.

Children are dangerously crossing at the eucalyptus and Horace st roundabout.

The traffic and drop areas can be very busy, so I will go early to avoid traffic congestion; child then is at school early. Traffic/cars move really fast and often cars are not paying much attention even at cross-walks. I liked it when there was a crossing guard near the primary school, but I don't see the crossing guard this year, as it helped drivers see students and drive more safely.

582 often runs late in the morning so kids late to school

On going Traffic jam

I notice a few people not following the road rules, eg stopping on/too close to the crossings and parking too close to corners/intersections.

The traffic is congested in the afternoon pick up. It concerns me that there is no bus on a Tuesday and I am forced to make a plan for kids

More rangers on duty, too many risky U-turns by parents. Putting kids at risk.

Traffic at drop off and pick up is chaotic, to say the least All roads nearby the st ives school precinct are packed with cars parked and there is very little room for moving cars. Pedestrians trying to cross

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

Suburb Travelling to/from: ST IVES

the road (our children!) are always at risk And the queue of students waiting for the school bus seems to be endless at pickup. Even after 4pm there are still students waiting ....

Because of the enormous amount of students taking the school bus to Gordon station, without a push pass my daughter is unable to get to Gordon and I have to come and pick her up and drive her to Gordon station

I have real concerns for the safety of children at both the primary and high schools. High school children dart across the road at Torokina and Yarrabung outside of the zebra crossing in between cars. There are so many cars going in every direction, it's extremely dangerous. I would never let my primary school child walk to school unassisted.

Traffic is busy but manageable

There should be a Lollipop person/crossing attendant at the crosswalk in front of St Ives Primary school. Traffic flow can be a bit slow when students & parents would randomly cross ant different time and hold up traffic.

Many drivers ignore signage, make illegal turns, drive erratically. Just dangerous for students & other diligent drives. Police intervention is urgently required.

We are walking distance to school so this only applies to us as pedestrians. It would be good to see better public transport especially to Gordon station

Traffic jams at intersection of Yarrabung and Stanley. Stanley is always congested which backs up onto Yarrabung. This intersection at Yarrabung was recently narrowed slightly to allow for pedestrian access. A widening to allow for a right turning lane into Stanley is much needed so that traffic heading straight through to SIHS can flow. Traffic jams occur on Torokina Ave daily, despite this seeming like the safest place to have my kids waiting for me to pick up each afternoon. No space for 2 way traffic both buses and cars. Buses can barely turn in and out of Torokina without cars needing to pull over or reverse to make way. So dangerous! Need rangers to enforce rules of Kiss & Ride zones. Cars are parked all the way along from 2:30pm, waiting for the bell. Cars are sometimes unmanned and often with driver parked and on the phone until bell time. Cars do not dolloe 'drive in to the start of the line, drop off, drive out' rule which means others attempt to reverse park into available spots. Very dangerous in a busy school zone! Crossing the road on Yarrabung, Torokina is too dangerous and surrounding streets are too narrow to accommodate the school traffic.

There should be more regular buses around finishing time including on early finish days E.g. Tuesday for my Year 7 child. His sister has a disability and also another younger sibling at primary school at st ives north so dropping him off and picking him up is extremely difficult.

Drivers must be educated to move to the front of the kiss-n-ride zone before stopping and dropping which will allow for cars to stop behind them (instead of forcing them to stop in the bus zone on Horace).

I thunk the catchment should be changed as hornsby Heights is too far away to be within this catchment instead pymble should be added

Awful traffic conditions on Yarrabung - no-where to drop off kids.

Yes, the Yurrabung Kiss and Drop needs some attention. Parents get stuck in the bus zone just behind it. Cars to the right don't let you in to pass. It's a bit of a mess in the mornings

Logistically very difficult to navigate during peak morning/afternoon pick ups.

Heavy traffic at afternoon

Not enough safe crossing for high school students

The kiss & ride section is too short.

No, my children normally walk to school. However, a child is currently injured and there appears to be no drop-off point for easy access for children in a boot/crutches.

My son has trouble with buses not showing up, being cancelled last minute. There have been a number of times we've had to drive him because of the unreliable bus service. While he may not be as badly affected as the kids coming from Hornsby (which is crazy in the first place!) it's still not good

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

Suburb Travelling to/from: ST IVES

enough. As for the traffic around the schools- it's a nightmare and I can't believe kids are walking all the way to Gordon station - it's not acceptable.

Yarrabung Rd is crazy. It's gridlock in the afternoon. Drivers persist with making dangerous u-turns in inappropriate places.

Traffic congestion around the schools precinct has become steadily worse over the past 3-5 years. The pick up and drop off zones are a nightmare with many people not understanding how or choosing not to use them properly. There are so many kids waiting for buses at the end of the day and we hear many stories of kids not being able to get on the bus or make their connection at Gordon. This is incredibly stressful for the students and parents on a daily basis. My son is not able to rely on the 194 bus to get to school as it is incredibly unreliable and often doesn't run to the timetable. It is not worth the stress or anxiety so I drive him to school. Thank you for all the hard work that you are doing.

Many people dropping and collecting children do many stupid and illegal things to get their kids to school

Yes, when I used to drive my children people stay too long on drop off area, talking with their children or picking up things on the back ofv the car. Ot I'd a drop off area should be quick drop off. Fortunately I don't need to go there anymore.

It's dreadful. We live on Yarrabung Road and sometimes I cannot get into my driveway. Driving and parking practices are appalling. U-turns over double lines on Yarrabung, kids exiting street side not sidepath side, swinging open doors without looking. Parents taking small children out of the car from the street side, parking on the downhill at Yarrabung with little road to drive on. Traffic is overwhelming. My child cycles to school.

The kiss and ride works well on Horace street. Traffic around the school is not bad at 8:30am. Mona Vale, however, is always bad at that time!

My daughter arrives to school 1 hour early just to ensure she arrives on time as the bus schedule is unreliable. She also has to wait an hour on Tuesday afternoon for a bus to take her home as there is no earlier service for her to take.

N/A

I avoid the area because of congestion and safety

It is very busy, in particular with vehicles park on both side of the road, near St Ives Primary school People need to slow down and only park where you are supposed to.

Parents constantly dropping off and stopping in a bus zone, no stopping zone on Yarrabung road right near the pedestrian crossing ar the High School. Patrol is needed there evey morning. Those people stopping block the vision of school kids crossing at the pedestrian crossing. Very, very dangerous

Bus 194 going to St Ives Chase is always full and my children have to walk to earlier stops in order to get on especially on Tuesdays when the school bus time in the PM does not align with the bell times. Pedestrian safety is also a concern as there is only 1 pedestrian crossing on Horace near the bus stop. There should be proper crossing as well further down near the round about especially for students trekking to the earlier bus stops.

Living in St Ives my son always has the option to walk home. We are in a fortunate situation. In the morning it is more of a rush so he gets a lift. The bus times do not fit in with school start time. The bus does not arrive on time even though on the timetable it should. I also am a firm believer that it should not matter how far you live from a school, a child should be entitled to free transport for education. I really feel for the children and families who have to use trains and buses from suburbs further afield. The service they receive is appalling.

I've been booked before dropping off and it makes no sense that there's not better spots to stop without getting fined

The first few questions didn't allow me to note that my Son is a P Plater so I answered as best I could. Prior to him driving himself he caught the bus which was a nightmare and for most of last year it was

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regularly late in the AM. Quite often I would need to drive him and then pick him up to ensure he got to work on time. Pre Covid one of the big problems with the bus that goes out through St Ives Chase was that on certain days (usually Friday) other kids would get on it to go to the shops for Maccas etc, which meant that the students who legitimately needed to catch it to get home couldn't get on. This was addressed at the time but I don't know if this is still a problem because we drove him to/from school during Covid and then he has been driving himself since Term 2 2022. He tells me the traffic around the high school is horrendous, mainly in the afternoons and Friday is a nightmare (possibly more parents picking up on that day). Unsafe driving and illegal parking around school zone is still an issue. Not sure how you fix that, short of making the Yarrabung precinct 'buses only' during school pick up drop off times and I doubt whether Council/RTA would agree to it. It is concerning. On the occasions that I drive through the area at school times I regularly see near misses and there are lots of drivers who clearly don't understand the road rules or choose to ignore them. I worry that there will be a fatality one day because 1700+ students plus primary school students in that small precinct trying to get to/from school next to a busy road is a recipe for disaster.

Tuesday 2.15pm finish - 582 bus through St Ives to St Ives shops - bus arrives 2.10/2.13pm so no public transport option. Could the timing on a Tuesday be delayed by 5mins to accommodate the early finish? AM 582 bus from St Ives shops through St Ives to SIHS - bus is never on time and children would get to school late. If this bus was reliable my children would catch this bus and I would not need to drive them to school.

I'm at work earlier and later then school times so I am never around the school when it is busy but I have heard it gets very congested.

My daughter can't stay with her father during term time due to the 591 availability

The pedestrian crossing on Horace St is not used correctly by many students. I have often observed kids running between and behind cars who may be about to move as the lights change. This may be related to the students running to get to the bus stop (north bound) next to the crossing.

Torokina a nightmare if buses are coming from Horace and cars parked on Torokina. Loads of SIHS kids still crossing at intersection near Kelvin, and illegal U turns at Yarrabung/Kelvin intersection

I wish the high school parents would pull to the front of the drop off area and only let their kids exit the car between the yellow signs.

The 194 bus service is not reliable. The bus is rarely on time. Last week my son waited for 50 minutes for the bus until we lost hope and he had to walk home (40 minutes walk).

The roads behind Yarrabung should not have parking as they are too small to allow traffic at drop off and pick up. Also, people doing u-turns when the6 can just drive around the block is so dangerous.

As my kids walk to school and back, it isn't really an issue but I do feel for the kids that take the bus or have to be driven, the roads are very busy and dangerous with some many cars around, especially for the primary school kids

There needs to be frequent police patrols and council rangers to enforce safety with driver behaviour.

None comes to mind.

My son spends some time with his father in Terrey Hills, and while there are only a few kids that catch the 247 school bus, it is often late or doesn't show up at all.

Cancelled morning buses. Packed buses am and Pm.

#### **Suburb Travelling to/from: ST IVES CHASE**

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

Suburb Travelling to/from: ST IVES CHASE

I'd expect more school bus services available in the mornings so children don't have to rely on parents for drop off.

Traffic is heavy not specifically from st ives chase to st ives

Bus 194 is very unreliable: high chance to be late for school.

It's busy.

Usually very busy and difficult to find parking

Public bus from Warrimoo shops to High school which is usually 194 or 194x hasn't been running on time or cancelled. So we have had to drop and delay our travel to work or find someone to drop them. This has become a pain.

The shortage of drivers for public transport/school buses seems to be nearing crisis point meaning that services are often cancelled with no prior warning. Only yesterday (Wed 8/3), the year 10 history excursion to the Jewish Museum in the city was forced to become an incursion because the buses that had been booked for this event simply didn't turn up. Another comment pertains to buses on Tuesday afternoons or the lack thereof for kids who aren't going to Gordon station. Kids who live in the Chase, as we do, are forced to catch the public bus, walk or have an adult collect them. The 245 afternoon bus to the chase which operates Mon, Wed-Fri is an articulated bus which is always full to bursting. I would estimate that it would hold somewhere in the region of 120ish students who on Tuesdays have to fight to get transport home. Why is there no afternoon service on Tuesdays for kids in the chase?

My daughter always complains about overcrowding on her bus

No bus available for the early finish on a Tuesday (14:15)

Traffic around the school is a nightmare. School pick up zone on Horace is much busier Term 1 2023 than what it was in 2022

I drop off at the Kiss & Ride in Horace Str. Parents rarely respect the K&R etiquette i.e. move all the way forward, don't park in the zone, don't leave your car etc. Annoying.

The traffic is a nightmare on Yarrabung Road and to park on Kelvin Road is next to impossible - given the Primary school next door finishes only 10 minutes before the High School is ridiculous causing absolute chaos and next to no parking unless miles from the School - returning home to St Ives Chase is also grid lock - the amount of near accidents is a real concern around Yarrabung and Kelvin Roads - the streets are not designed for such high level traffic - had one lady knock my side mirror as the streets are so narrow and with cars parked either side you would be lucky to get a small car through - I can only suggest the school start and end times be adjusted for the High School and Primary School as this would reduce congestion. Tuesdays and Thursdays with the early departure is so much better before the Primary School parents arrive and cuts at least 15 minutes off travel time and so much safer.

The morning bus seems fine (158). The 245 bus in the afternoon can be very crowded, there is only one service and it was pretty chaotic the first week while all the new year 7's were trying to figure out how to get home, according to my child and several other parents I know. My concerns are about safety of the bus zones in the afternoon, and kids having to get public buses to get home if the school bus is full. Also, the 245 comes at normal school time on Tuesdays, despite an early finish school wide on Tuesdays (2:15pm). It would be better if the buses were aligned with school timetables.

Tuesday afternoons finish early but there is no school bus to St Ives Chase so kids have to get the public bus and it is usually too full. They end up walking to Village or getting picked up. Afternoon St Ives Chase school bus is a double bendy bus but is standing room only. My son has not been able to get on at all about 3 times and i have had to pick him up.

I recognise driver shortages are a challenge across the public transport system at present and appreciate efforts by the school, NSW Government and Transdev to address increased need for

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Suburb Travelling to/from: ST IVES CHASE

services at our school. As well as the number of buses servicing the school, my son takes the 194 bus from Horace Street home on a Tuesday due to the early finish. The lack of shelter at that stop in adverse weather conditions is a problem. I would love my son to be able to ride his bike to school but there is no safe route, especially with the dangerous intersection at Stanley Street and Horace.

Kids running across the road at Horace & Eucalyptus roundabout. Multiple cars dropping kids off in the NO STOPPING zone in front of crossing on Yarrabung. SHOCKING BEHAVIOUR!

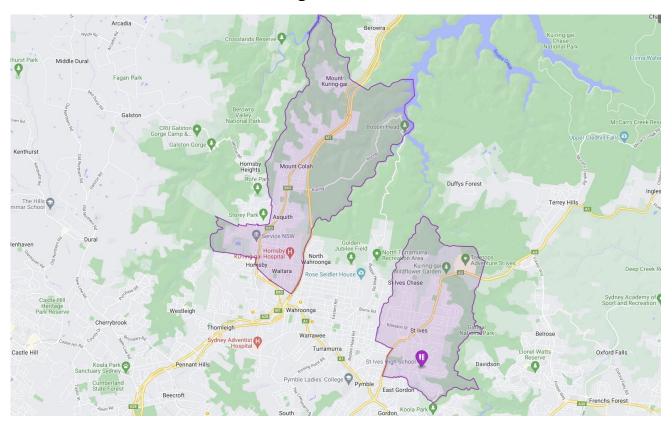
There is no consistency/reliance on buses to come in the morning (sometimes get cancelled without any notice), this makes travel to school unpredictable. Due to bus cancellations, I sometimes have to drive a kid to school - this is stressful as understandably this is unplanned.

Traffic is not good - we need more buses for the kids

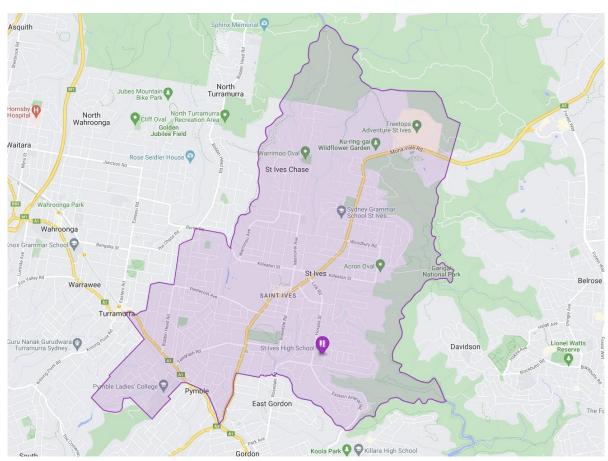
**END OF SURVEY** 

#### Reference

### St Ives High Draw Area 2023



### St Ives High Draw Area 2024

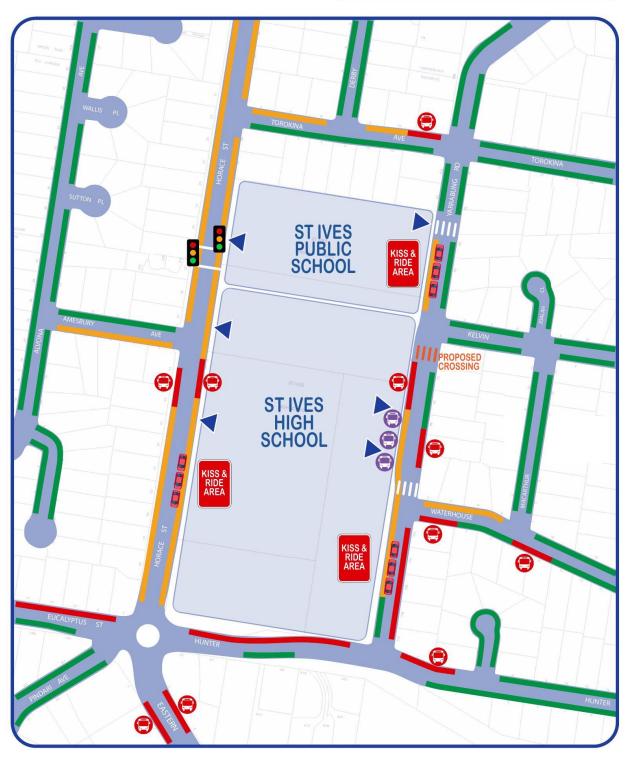


## ST IVES HIGH & PUBLIC SCHOOL TRAFFIC MAP











PORTFOLIO COMMITTEE NO. 6 - TRANSPORT

#### **MEDIA RELEASE**

## UPPER HOUSE INQUIRY'S FINAL REPORT INTO THE PRIVATISATION OF BUS SERVICES

## FOR IMMEDIATE RELEASE 20 September 2022

The Legislative Council's Portfolio Committee No. 6 – Transport today handed down its report on the privatisation of bus services.

Ms Abigail Boyd MLC, Chair of the Committee, said 'The findings of this report are clear - the privatisation of our bus services has been a disaster and it's the public and workers paying the price.

'There has been a continual degradation of services following privatisation, and workers and the community are furious.

Ms Boyd continued, 'The people of New South Wales deserve accessible, affordable and reliable public bus services. They have a right to expect that the NSW Government will deliver this public service not just to make a profit, but because it's the right thing for government to do – to empower community mobility and equity.'

'The community and many dedicated bus drivers who worked for the NSW Government's bus operator, the State Transit Authority, have been let down by the government's decision to cease operating any bus services and contract out this responsibility to the private sector. This inquiry has taken a critical lens to the transfer of bus services in metropolitan and outer-metropolitan Sydney from the State Transit Authority to private bus operators, most of which are large and multinational companies. The areas which have in recent years moved from public to private hands are Sydney's Eastern Suburbs, North Shore, Northwest, Northern Beaches and Inner West, and Newcastle.'

Ms Boyd added, 'The NSW Government's objective to cut operational costs and the private operators' objective to make a profit has come at the expense of effective and reliable bus services for the public, with a dramatic cut in bus services occurring across various regions. In addition, fair and equitable pay and working conditions for bus drivers have been compromised and some have been subjected to poor, and sometimes unsafe, working environments.'

There is a strong case for bus services to revert to government operation. The headline recommendation of this report is that the committee calls on the NSW Government to consider taking action to bring public bus services in the four recently privatised Contract Regions in metropolitan Sydney which were formerly operated by the State Transit Authority, as well as bus services delivered under the integrated public service contract for Newcastle, back into the operation, control and ownership of the NSW Government. In the meantime, the committee also makes several recommendations for significant changes to Transport for NSW's bus privatisation model.



#### LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 6 – TRANSPORT

In addition, to improve bus drivers' working conditions, the committee calls on the NSW Government to lead, in partnership with relevant unions, the development and introduction of contractually-protected, industry-wide minimum pay and employment conditions.

Lastly, this report also considers the progress made by the NSW Government in the transition of the bus fleet to zero emissions buses. The NSW Government has important responsibilities to ensure that the roll out is accelerated, it procures and has ownership of this technology and assets, and that the transition fosters market diversity rather than favouring larger and multinational companies.

Information about the inquiry, including the committee's report, is available on the committee's website: <a href="https://www.parliament.nsw.gov.au/committees/inquiries/Pages/inquiry-details.aspx?pk=2858">https://www.parliament.nsw.gov.au/committees/inquiries/Pages/inquiry-details.aspx?pk=2858</a>

-ENDS-

For further information please contact Committee Chair, Ms Abigail Boyd MLC, on 02 9230 3676.