



**St Ives High School P&C Association
Student Transport & Traffic Working Group**

Student Transport & Traffic Campaign

Part 1 - Public

**Directory of Survey Feedback
from St Ives High School Families on
Transport & Traffic Related Issues**



St Ives High School P&C Association 2020 Student Transport & Traffic Survey

Directory of Survey Feedback from St Ives High School Families on Transport & Traffic Related Issues September 2020

At the end of the survey questions sets regarding transport and travel, all participants were given the opportunity to provide their contact details (Name, Email Address, Suburb) and provide a response to the following questions:

Issues I am concerned about and the consequences for my children:

These are the changes I would like to see:

These are my COVID related travel issues:

This document is a collation of their responses. This feedback has been provided by families with the express intention that it be used for lobbying purposes regarding St Ives High's student transport and traffic-related issues.

Not every participant completed this section, but where they have, we have collated their answers by State Representative for ease of reference.

This document represents our qualitative research results. The quantitative research results (data returns from the survey) are available in a separate document.

If you have any questions regarding this document, please email: surveys@stivespandc.com

Transport and Traffic —SIHS Families

Late buses after school or students unable to be on first buses results in missing the connecting Asquith train and arriving home half hour later. This reduces time for physical activity and homework or results in missed after school appointments. One of my boys started running from school to the train station to guarantee that he could make the first connecting train. Caroline, Asquith

Getting home from school on a normal day is ridiculous. The desperate rush to get on the first crowded buses to catch a train that is half an hour after the bell is bad enough but the fact there is no guarantee students can get to a train that is an entire 30min after the bell is absurd. The next train is 30 min later, so getting on a train an hour after the end of school is quite ridiculous. It impacts other after hours activities like sport, music and homework time. Significant disadvantage to students who have to rely on public transport. Lisa, Asquith

Since starting high school Jessica has had to stop all afternoon sporting commitments as her arrival time is unknown and commuting time does not allow for activities and homework obligations. Jill, Asquith



Very limited before and after school transport options results in our children not being able to participate in these school run activities unless we drive them which is not always an option. It comes across as very unequal or even elitist that the school offers before and after school activities, however, only the kids that live local or kids with parents that are able to drive them can access these opportunities. Caroline, Asquith

The last [train] timetable change gave the students who travel beyond Hornsby Station one earlier train (15:45), but then there is a 30 minute gap until the next train to Berowra. The infrequency of trains travelling beyond Hornsby in the afternoon means unacceptably long journeys home for students who miss the 15:45 train. Liz, Asquith

Getting to school is generally good. However it is still too long and difficult for before school activities. There need do be more buses from school to Gordon and they absolutely need to be on time. There also need to be more train options from Gordon to Asquith station. At the moment the kids get stuck waiting at Hornsby for long periods if they miss the first train. Additional reliable options would enable the kids to consider after school activities. Sandie, Hornsby

After school activities are prohibitive for us as there is no way to get home. Before school opportunities are possible for us because we can drop off on the way to work but if one parent has business travel or other commitments it's too difficult. Lisa, Asquith

Child doesn't participate in afternoon after school activities anymore as his time is consumed with returning home - can only commit to after 5pm appointments to ensure on time. Melinda, Asquith

Transport and Traffic —SIHS Families

For my son I have concerns about him being a pedestrian around the school, the **overcrowding associated with catching the bus and the lack of direct bus route to area.** There should be traffic control to monitor driver and pedestrian behaviour that is concerning and the **council should provide more bus services to alleviate the overcrowding associated with catching the bus and ideally improve the bus routes to include greater area.**
Tracey, St Ives

The bus timetable does not synchronise adequately with the start and finish of school. Either there is one bus on the timetable that is too early or the other bus on the timetable that should take them to school just on time is frequently late, meaning he will be late for school. I end up driving him to school everyday. Heather, St Ives

Infrequent buses, so needs to get to school quite early to ensure not late.
Stephanie, St Ives



[I would like to see a] **better Bus timetable to synchronise with start and finish of school.**

[I would like to see]
Better crossing options for Hunter/Eastern Arterial.
Better crossing options for Yarrabung
An additional bus - they currently use the 194 (or similar route) -service in the morning would be good.
More regular rangers/police would be good.
Sarah, St Ives

There is no school bus stop near our house. At the nearest school bus stop buses usually don't stop, even if my son is standing there and signals. Some mornings none of them stop so my son has to walk to school and gets there late. On the way home we have the same problem: buses don't stop at the station near our house, even though my son signals. He has to go all the way to Gordon station and come back from there with another bus. He also has to wait a lot because kids who live further have priority. Zsanette, Pymble

1. **Not enough buses to and from Gordon for students in the morning and afternoon. ...difficulty getting on the bus. For those who live past Hornsby the trains are less frequent ... This makes for very crowded buses..... ..I think there would now be a lot more students given the increased number of dwellings in Asquith/Mt Colah.**

2. **Not frequent enough buses for different start/finish times, e.g early classes, .. timetabled gaps. To complete Extension Maths, we drive them to school 2 mornings a week. There used to be a city bus at the right time for them to get to morning classes but this timetable was changed. [H594].**

3. **Environmental cost:** We have bought an extra family car exclusively for our children to drive to early classes at St Ives, and to exams that occur in the middle of the day, and travel home on days where their timetable finishes classes in the middle of the day.
Amy, Mount Colah.

We are 50-100m out of the free bus area so we have to drive every day. **It's not worth the time delays catching a bus when you can drive at the right time.**
Jenni, Gordon

[I would like to see] **More reliable and functional bus services and improved traffic management**

Transport and Traffic —SIHS Families

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1. **Not enough buses to and from Gordon for students in the morning and afternoon.** ...difficulty getting on the bus. For those who **live past Hornsby the trains are less frequent** ... This makes for very **crowded buses**..... ..I think there would now be a lot more students given the increased number of dwellings in Asquith/Mt Colah.

2. **Not frequent enough buses for different start/finish times, e.g early classes, .. timetabled gaps.** To complete Extension Maths, we drive them to school 2 mornings a week. **There used to be a city bus at the right time for them to get to morning classes but this timetable was changed. [H594].**

3. **Environmental cost:** We have bought an extra family car exclusively for our children to drive to early classes at St Ives, and to exams that occur in the middle of the day, and travel home on days where their timetable finishes classes in the middle of the day.
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Jenni, Gordon

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Index of St Ives High School Community Survey Feedback

Regarding Student Transport and Traffic Issues

5th September 2020

This document is a collation of all the feedback from our families who participated in our survey. It has been provided with the express intention that it be used for lobbying purposes regarding St Ives High's student transport and traffic-related issues. This represents our qualitative research. The quantitative research (data returns from the survey) is a separate document.

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Survey Distribution

There were **896** families with students at St Ives High at the launch of the survey on 26th August 2020. An email with a **unique survey link** was sent to every primary email account holder on the St Ives High School Circulation List. Families were only able to use their survey link once, there were not able to share their link with other families. **Families were asked to answer the questions on a pre-COVID basis.** The survey closed at 6 pm on 5th September 2020.

Survey Actions	Count of Email	Response %
Email Delivered & Survey Opened But Not Started / Survey started but less than 25% complete	463	54%
Survey Finished / Survey more than 25% complete	400	46%
Total*	863	100%

*Excluded from count: 20 Survey Opt Outs / 10 Invite Bounces / 3 Invite Delivery Failures (Total 33)

Breakdown of Survey Responses by State Representative:

This is based on the respondent's suburb of residence

State Representative	Survey Responses
Rob Stokes	4
Alister Henskens	61
David Elliot	1
Gladys Berejikian	2
Jonathan O'Dea	196
Mark Taylor	1
Matt Kean	133
Victor Dominello	1
James Griffin	1
Grand Total	400

How many students do the 400 family survey responses represent?

Number of SIHS Students per Family	Count of Family Responses	Number of Students
One child	292	292
Two children	100	200
Three children	7	21
Four children	1	4
Grand Total	400	517

46% of families at St Ives High responded to the Survey. This represents 517 students. There are 1114 students currently enrolled at St Ives High.

A Measure of St Ives High Family Satisfaction Levels with the Pre-COVID Student Transport Services to and from St Ives High

Of the survey respondents, 73% of students qualify for free student travel (378 students), which means they live in a suburb where the straight line distance from their home address to school is more than 2 km, or the walking distance from home to school is 2.9 km or further. This requires them to take transport to and from school.

Families with students who are eligible for a free student travel pass were asked to rate pre-COVID student transport services to and from St Ives High School. The rating was on a scale of 0 to 10, with 0 being Extremely Bad and 10 being Excellent.

This is a Net Promoter question, and the purpose of it is to measure customer experience of the service, providing a core measurement for customer experience management programs. Promoters (score of 9 or 10) are 'loyal enthusiasts' who will keep using the service and recommend it to others. Passives (score 7 or 8) are unenthusiastic customers, in this case vulnerable to using alternative transport (i.e. driving). Detractors (score 0-6) are unhappy customers who will damage the 'brand' and public standing of the service through negative word of mouth.

Where eligible participants have answered this question, their Net Promoter Score category (Detractor, Passive, Promoter) and score is given in the summary table of your survey respondents. **283 families answered this question.**

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

Net Promoter Score	0	1	2	3	4	5	6	7	8	9	10	Total
Family Response Count	4	11	19	25	37	59	36	47	33	3	9	283

Detractors [191]= 67% **Passive [80] = 28%** **Promoters [12]: 4%**
Promoters 4% - Detractors 67% = - 63%

Count of Family Responses	Net Promoter Category				Blank*	Grand Total
	Detractor	Passive	Promoter			
State Representative						
Rob Stokes		2	2			4
Alister Henskens		39	15	2	5	61
David Elliot		1				1
Gladys Berejiklian					2	2
Jonathan O'Dea		48	35	10	103	196
Mark Taylor		1				1
Matt Kean		98	28		7	133
Victor Dominello		1				1
James Griffin		1				1
Grand Total		191	80	12	117	400

*Blank = No Travel Pass and not asked Net Promoter Question or chose not to answer

Representative: Rob Stokes

Summary Table of Your Constituents Who Participated in Our Survey and Provided Their Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Where participants have provided additional feedback, this is shown on the following pages, organized alphabetically by suburb and respondent.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Detractor	5	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	8	Withheld	Withheld

State Representative: Rob Stokes

Name: Withheld	Email Address: Withheld
Suburb: Ingleside	Postcode: 2101
I currently have two children at St Ives High School. My children usually use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: There is no bus service on a Tuesday afternoon when school finishes at 2.15 pm. Since there is no available study space for after school at that time the children have to wait at the bus stop for the regular bus until 3.20pm. For that reason I usually try to pick them up by car.	
These are the changes I would like to see: It would be preferable to have an earlier bus for the Tuesday afternoon.	
These are my COVID related travel issues: None noted	

State Representative: Rob Stokes

Name: Withheld	Email Address: Withheld
Suburb: Mona Vale	Postcode: 2103
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: On Tuesday afternoon the 247 does not come for a whole hour making it difficult to get home (due to the earlier finish).	
These are the changes I would like to see: That there is 247 available after school on Tuesdays (14:20).	
These are my COVID related travel issues: No.	

State Representative: Rob Stokes

Name: Withheld	Email Address: Withheld
Suburb: North Narrabeen	Postcode: 2101
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>Busses are often late and sometimes don't arrive at all. Many times my children have been refused entry on the bus from St Ives Shopping village on a school afternoon. This results in them calling me and I need to drive up to St Ives and pick them up. My kids need to get two buses in the morning. The first bus leaves very early in the mornings, takes a very long time and there is only one of them that picks up from our stop and takes them to Bridgidine College. This has resulted in me driving the kids to school as driving them takes a third of the time which the bus takes.</p>	
These are the changes I would like to see:	
<p>More buses operating in the mornings and afternoons more frequently would be an improvement. I also believe that school children should be given priority to get on a bus when they are waiting for a public bus. Many times my son has been refused as there are too many people onboard.</p>	
These are my COVID related travel issues:	
<p>When trying to get a bus from St Ives Shopping Village in the afternoons, my son has been refused entry quite a few times as the bus has numbers capped due to COVID. This is a real issue as he then has to wait for another bus. At times this has resulted in him coming home in the dark which is not acceptable. Again, this means I go and pick him up as it is safer then him travelling on his own in the dark.</p>	

State Representative: Rob Stokes

Name: Withheld	Email Address: Withheld
Suburb: Warriewood	Postcode: 2102
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>Frequency of buses.</p>	
These are the changes I would like to see:	
<p>Not noted</p>	
These are my COVID related travel issues:	
<p>Dangerous driving from parents around the school - parking in no stopping zones, u-turns etc</p>	

State Representative: Alister Henskens

Summary Table of Your Constituents Who Participated in Our Survey and Provided Their Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

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Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Passive	8	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
		Withheld	Withheld
Detractor	6	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	5	Withheld	Withheld

SIHS Student Transport & Traffic Campaign – Part 1 -Directory of Feedback_by State
Representative_PUBLIC (1)

NPS Category	NPS Score	Name	Email Address
Detractor	1	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	6	Withheld	Withheld
Promoter	9	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	5	Withheld	Withheld
		Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	0	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	2	Withheld	Withheld
Promoter	9	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Turrumurra	Postcode: 2074
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my children: In the mornings, the bus often runs early, sometimes late. Occasionally it hasn't turned up at all. The kids get up to the stop on time but often the bus has already come and gone. There are no other school buses. Only other option is to catch a bus, train, bus and get to school late or if I haven't left for work yet then I drive them.</p> <p>In the afternoons - again not reliable. Sometimes late, sometimes doesn't come at all. And no, it's not just my child that has missed the bus. I have been called out of work to pick him up before when bus hasn't turned up and found a whole busload of kids also waiting.</p> <p>Both ways - ridiculous route. The route swings off to the left to go to Brigidine and then backtracks back to St Ives High.</p>	
<p>These are the changes I would like to see: If the bus gets to stop early it needs to wait until it has reached that stops allocated time.</p> <p>The route should be looked at.</p>	
<p>These are my COVID related travel issues: None noted</p>	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Turrumurra	Postcode: 2074
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child: No concerns noted</p>	
<p>These are the changes I would like to see: It would be lovely for the future to have a local bus that leaves from st ives shopping centre to north turrumurra that runs regularly every hour. That way if school finishes earlier the kids can walk to st ives and catch a bus and be home within one hour.</p>	
<p>These are my COVID related travel issues: None noted</p>	

State Representative: Alister Henskens

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: North Turrumurra	Postcode: 2074
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Students wishing to use Gordon Library on Adhoc basis have lengthy delay As minimal trains seem to run to Gordon station. For older students who have after school jobs - arriving before 4.3 is challenging, as again lack of buses to Gordon station For students in before or after school classes have a challenge to get to school on time and even harder getting home due to lack of timely buses to suburbs or Gordon train station	
These are the changes I would like to see: Increased number of buses from School to Gordon. In a timely manner	
These are my COVID related travel issues: None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Turrumurra	Postcode: 2074
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: No concerns noted	
These are the changes I would like to see: Nil	
These are my COVID related travel issues: There are a number of students from different schools on the same bus with social distancing difficult,	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Late trains late buses are a constant problem on the route to school and home. It takes no more than 15 minutes to drive from our house to school but takes 1 & 1/2 Hours on public transport	
These are the changes I would like to see:	
Bus direct to school	
These are my COVID related travel issues:	
None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
When there are delays on the North Shore Line, there have been occasions when my child misses the last school bus from Gordon Station to St Ives HS. This means the he has to catch a public bus (582) from Gordon Station to St Ives HS, arriving at school after 9 am.	
These are the changes I would like to see:	
There would be benefit in scheduling either a school bus or public bus from Gordon between 8.35 & 9 am to cater for delays on the train line resulting in students missing the connection to the last school bus at 8.35 am.	
These are my COVID related travel issues:	
I'm concerned about overcrowding on the buses between St Ives HS and Gordon Station, which precludes any level of social distancing.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Wahroonga	Postcode: 2076
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Bus frequency and availability - in the morning if trains are running late the kids can miss one of the limited connecting buses and will be stuck and/or late. Travelling home is more of a challenge - they generally take a bus to bus option home as the buses to the train station are over-crowded and very hard to get on. The bus to bus option works well as long as there are no delays. Sometimes the connecting bus (near St Ives Bowling Green) won't stop for the kids and then they are stranded and we have to pick them up (which can take quite a while that time of day due to traffic). Also Tuesday there is no bus to bus option for the early end to the day so getting home is very challenging as they have to wait a long time to get one of the buses to Gordon Station. Fridays are also a concern - not quite sure why but the bus to bus trip is very unreliable on Fridays - first bus is often over-crowded (kids going to St Ives Shopping Villlage) and the second connecting bus frequently does not stop for our kids. Finally - buses often leave 5 minutes after school ends so the kids have to rush from class to catch the bus - they have no time to visit their locker to take out books etc. that they don't need to bring home and as a result they end of carrying all their books etc. to and from school every day.	
These are the changes I would like to see: More buses to suit the capacity of kids needing to either travel by bus or take a bus to connect to train. Buses need to not leave 5 minutes after school ends - kids should have time to catch bus without having to run from class.	
These are my COVID related travel issues: No	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: No direct bus to and from North Wahroonga to St Ives, not enough buses leaving from school to Gordon station.	
These are the changes I would like to see: Direct bus to/from Hornsby to St Ives high via North Wahroonga. More buses after school to take kids to Gordon station	
These are my COVID related travel issues: No	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: North Wahroonga	Postcode: 2076
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: You did not ask how getting home differs from getting to school. My children can bus/train/bus to school, but can only bus/train home as there is no relevant bus from the station to home in the afternoon. Tuesday and Thursday, no early buses. Mon/Wed /Fri only 2 buses per hour 45min apart then 15min apart. Of course they just miss one bus, then have to wait 45min . So EVERY afternoon I travel to station to pick them up!	
These are the changes I would like to see: More buses from Wahroonga station. Spread evenly over each hour.	
These are my COVID related travel issues: During COVID I drive both to school each day. I drive to pick both of them up each day either from Wahroonga station or north Turramurra (9066 bus)	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: ROUSE HILL (moved from Gordon)	Postcode: 2155
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
late buses, insufficient buses, over crowded buses. Train: integration of timetable with school buses.	
Consequences: extended travel times, and being late for after school activities (not school based)	
Impossible my children to participate in before and after school activities.	
These are the changes I would like to see:	
Effecient timing of buses and an increased amount would be beneficial. Buses coming before and after school so that push pass people may participate in before and after school activities would also be a beneficial investment of the school.	
These are my COVID related travel issues:	
Buses are usually overcrowded, causing some concern on the covid-19 social distancing campaign	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: ST IVES	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
crossing roads close to school. There is a lot of traffic on side streets as well as Yarrabung Avenue	
These are the changes I would like to see:	
Safer options for crossing.	
More signals to slow down	
These are my COVID related travel issues:	
no	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Turramurra	Postcode: 2074
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Issue is late buses and insufficient number of buses: In the afternoon, the buses from school to Gordon station are often late, and/or my children can't get on the first bus as they are very crowded. I often have to pick my children up from school as the buses are late and they have work or after school activities to attend.	
These are the changes I would like to see: I would like to see more buses provided to students in the morning and afternoon (from Gordon station to St Ives high). I understand that currently St Ives High buses are shared with Killara High, so if there is a delay at Killara, it has an effect on St Ives. We need more buses, as we have more students, and the student number grows larger every year.	
These are my COVID related travel issues: Students are packed into buses, so no chance of social distancing. A lot of students travel from school to Gordon station and are anxious of missing the connecting trains to Hornsby/Berowra.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Turramurra	Postcode: 2074
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Integration of timetable with train and bus connections. Late trains and buses. Over crowding. Indirect route to school. No suitable options for period 0 and period 6 which means they need to be driven to school on these occasions.	
These are the changes I would like to see: Bus directly from Turramurra to St Ives HS	
These are my COVID related travel issues: Would prefer my children to travel in a private car than on public transport but do not always have that choice or option.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: TURRAMURRA	Postcode: 2074
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: More buses in turramurra, pymble and wahroonga area	
These are the changes I would like to see: Additional buses. Additional bus routes	
These are my COVID related travel issues: No	

State Representative: Alister Henskens

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Turramurra	Postcode: Not supplied
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Buses: late buses, insufficient buses, over crowded buses, just not enough particularly coming home from school so they have to wait for a long time. Sometimes we have had to come from work to pick them up	
These are the changes I would like to see: Increased number of school buses and increased routes around St Ives and Pymble, particularly Pentecost Ave	
These are my COVID related travel issues: Social distancing	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Turrumurra	Postcode: 2074
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
<p>Currently I drive my daughter to and from school. Public transport could not be an option for her on the way to school, as she participates in external extracurricular sport every morning and she would not be able to get to school on time via public transport.</p> <p>I also bring her back home in the afternoons, as she is not able to get a push pass as we are geographically close to school, which means she has to wait in line for ages before being able to get a bus to Gordon Station.</p>	
These are the changes I would like to see:	
<p>I would like to see more buses provided for the children in the afternoons, so that the children don't have to wait so long to catch transport</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Turrumurra	Postcode: 2074
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>Only one bus in the morning or afternoon. No option for before school activities. We live on a main road in a direct line to the school (4km) yet there is no route that goes directly; there used to be a bus but it has now been discontinued (594H). It takes almost an hour for him to walk to bus stop and then travel around at Ives to get to school.</p>	
These are the changes I would like to see:	
<p>More buses along Burns Rd which go to SIHS.</p>	
These are my COVID related travel issues:	
No, we currently drive instead.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: WAHROONGA	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>It takes an hour for my child to get to school when the school is only ten minutes drive away. I often end up driving her and picking her up from school or driving her to the bus stop in the morning to save time. The time taken to get to school takes away from time spent on homework, study and extra curricular activities.</p> <p>Buses from St Ives High School are too crowded and difficult to get on in the afternoon. As there is no train station, there are very large numbers of children trying to get onto buses. There are only five or six buses that go to Gordon Station and if there are too many children who have push passes (because they live further away), there is the concern of missing out on getting on a bus.</p>	
These are the changes I would like to see:	
<p>A direct bus from Wahroonga to St Ives High School where the children don't have to change buses. A bus that picks up and drops off on the corner of Clissold Road and Cherrywood Ave would save 15 minutes walking each way per day. This would still involve a walk but not as far.</p>	
These are my COVID related travel issues:	
<p>For the time being, I am driving my child to and from school as I don't feel like the amount of children trying to cram onto buses is COVID safe.</p>	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>The time the children have to wait in the afternoon to get a Bus from school to Gordon station. The buses seem more problematic than the Trains currently</p>	
These are the changes I would like to see:	
<p>More buses provided for the end of the day, and possibly during peak times in the morning</p>	
These are my COVID related travel issues:	
<p>I feel like there are too many children on the one bus for the amount of space provided</p>	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Not having a direct school bus route from Waitara/Hornsby to St Ives High School means that a 20min car ride turns into 1 hour of taking a train and then a bus. This can vary widely if there are any delays on either the train or bus which can be very inconvenient. The result is that it limits the ability to arrange any out of school activities during the week and reduces time at home that could be spent studying.	
These are the changes I would like to see:	
It would be good to have a bus available from Hornsby to St Ives High School travelling along Edge Worth David Avenue for students to use going to and from school.	
These are my COVID related travel issues:	
During Covid, I am driving my son to and from St Ives High School. It is extremely congested around the school with construction worker's vehicles and students taking up a lot of parking on surrounding streets and buses travelling along narrow streets where there is not enough room to avoid them if travelling the other way. It would be good to have a 5min drop off zone for cars, parking provided for students so they don't park on the surrounding streets and have the bus routes avoid the narrow streets around the school.	

State Representative: Alister Henskens

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Easier access to get to bus stop	
These are the changes I would like to see:	
bus routes down eastern road north wahroonga	
These are my COVID related travel issues:	
child is being driven to and from school at present	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High during non-COVID times.	
Issues I am concerned about and the consequences for my child:	
<p>Before COVID-19 , When it is time to take the bus from School to Gordon station, he will have to wait for a long time, and sometime it is very crowded in the bus.</p> <p>After COVID-19 till now, we send him to school by driving car everyday. But is is hard to pass the Waterhouse Av near ST IVES High school, because the street is narrow.</p>	
These are the changes I would like to see:	
<p>reduce the waiting time if possible (before COVID-19)</p> <p>Change WaterHouse Av parking rule to ONLY allow parking on one side of the street</p>	
These are my COVID related travel issues:	
<p>After COVID-19 till now, we send him to school by driving car everyday. But is is hard to pass the Waterhouse Av near STIVES High school, because the street is narrow.</p>	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>There is no morning school bus for by son in the morning. He has to catch two buses to get to school and if he misses the bus we must take him or his grandparents have to. Its far worse on the way home, with no bus to Wahroonga he must take a bus to Gordon, then a train to Hornsby then a bus home which can take around an hour and a half and results in a tired child unenthused for homework.</p>	
These are the changes I would like to see:	
<p>We are in the Northern catchment, could there not be a school bus that gathers students in our area?</p>	
These are my COVID related travel issues:	
<p>None noted</p>	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wairoonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>Our main issue is the lack of school bus services in our area. Pre-Covid, we were driving Harry to the bus stop outside Turramurra North Public School (his old school, and his sister's current school). The time Harry needed to be at the bus stop is about 30 minutes before a teacher is on duty at the primary school which meant we were then waiting around with our daughter for the bell to go.</p> <p>The other option for Harry would be a public bus to St Ives shops and then a second public bus to the school. The timing of the changeover between these buses is extremely tight, meaning Harry would be late for school if he missed the second bus.</p> <p>In the afternoons, Harry would struggle to get a spot on a Gordon bus unless he ran straight out of his last class. He then caught the train to Waitara and had a 20 minute walk home. As the North Turramurra bus arrives just before 4pm, this timing was close to an hour after our daughter finishing school, so didn't work well for our family.</p> <p>I sent an email to Mr Lawler in February requesting consideration for a push-pass based on this long afternoon commute time:</p> <p>(emailed 07/02/2020)</p> <p>Dear Mr Lawler,</p> <p>Thank you for this information and for helping the Year 7 's to settle in - it has made Harry's first week and a half run very smoothly.</p> <p>Just wondering if he could be considered for a Push-Pass? We live in Herbert Avenue, Wairoonga (between Waitara Public and Hornsby Hospital).</p> <p>Most afternoons Harry will need to bus to Gordon and train to Waitara. He then has a 20-minute walk from Waitara station home.</p> <p>I appreciate there are probably a lot of kids who live further north but hope you'll consider our application.</p> <p>Thank you kindly,</p> <p>Zoe McConochie</p>	
CONTINUED	

Name: Withheld	Email Address: Withheld
These are the changes I would like to see:	
I would like to see more school bus services leaving from Wahroonga or Hornsby so we have more than one option in the mornings. I would also like to see more Gordon buses in the afternoon or even a direct school bus service back up to Wahroonga/Hornsby.	
These are my COVID related travel issues:	
We have not felt comfortable putting our children on public transport since March, so have been driving Harry most days, to and from school, since face-to-face learning resumed. Given the overcrowding on the afternoon Gordon buses, there is definite concern about health and safety.	

State Representative: Alister Henskens

Name: Withheld	Email Address Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Overfilled buses from Gordon station to school- very dangerous	
Buses to station from school, need more	
Bus from Turramurra station to Wahroonga, Fox Valley more frequent services at end of school time currently 30 - 40 min apart	
These are the changes I would like to see:	
More buses from school to station	
Less jammed onto the buses	
More regular bus service at end of school time from Turramurra	
These are my COVID related travel issues:	
None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Morning transport is ok as the kids catch a public bus which is a 591 to school. They are regularly 10 minutes late though. The alternative would be bus to Turramurra station, train to Gordon and bus from Gordon which can take up to an hour and a half. The afternoon transport situation is terrible. The kids are often waiting 30 or 40 minutes to even get on a bus to Gordon station. There are not enough buses so they are extremely crowded. There is rarely more than one bus waiting at the time the bell goes. The kids then catch a train to Turramurra and then a bus home but the connections are such that they are often waiting up to half an hour at Turramurra. There are only 591 buses from St Ives shops to Hornsby station every hour. If these were more regular the kids could walk to Ives shops and catch a bus but as it is they are not regular enough. We live 6.5km from school. It shouldn't take 1.5 hours to get home	
These are the changes I would like to see: More direct buses in morning and afternoon between Hornsby and St Ives. There are a lot of kids coming from Wahroonga and Hornsby Our kids should not be getting home later than the kids with push passes!	
These are my COVID related travel issues: The school buses to Gordon are crammed full of kids. The train at 3:45pm in the afternoon from Gordon is also very packed	

State Representative: Alister Henskens

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Crowded buses	
These are the changes I would like to see: More bus services so it is not crowded	
These are my COVID related travel issues: None	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: WAHROONGA	Postcode: 2076
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: No real issue. My sons catch two buses to and from school and 95% of the time this works fine. Occasionally they miss a bus, or a bus is late, or a bus is cancelled, but its not the end of the world	
These are the changes I would like to see: No real issue	
These are my COVID related travel issues: None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: 1) More direct buses to Waitara - Alternate modes of transport besides a train. 2) High wait time to get into the bus at the train station and at the school.	
These are the changes I would like to see: We would like to see a reduction in commute time, by the introduction of buses to the catchment area.	
These are my COVID related travel issues: Our son had to resort to using the train during the past few months because we couldn't continue to drop/pick -up from school due to work commitments. we continue to use remain anxious about him using two modes of public transport each way during this period.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: I have no issue.	
These are the changes I would like to see: At the begging of this year, my child complained that it took too long to get bus from school to Gordon station after school, but I think it is not that bad any more.	
These are my COVID related travel issues: No.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Sometimes on Tuesdays the bus happens to be late.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: full bus	
These are the changes I would like to see: more buses available for school	
These are my COVID related travel issues: most of the time buses are full of school kids. with the current covid situation, it would be great to have more buses to avoid congested bus	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: No	
These are the changes I would like to see: Yes i would like my son to have an opportunity to get home on time so then he can have time to do extra curricular activities.	
These are my COVID related travel issues: No	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: no issues. If the trains/buses are on time.	
These are the changes I would like to see: Train and buses on time	
These are my COVID related travel issues: Concerned about COVID safety while traveling	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Insufficient buses, as a result they are over crowded. My children are waiting for a long time to get in to the bus. All that leads to missing appointments or being late for after school activities. Periodically I need to take time off at work to drive my children to or from school.	
These are the changes I would like to see: Increase number of buses.	
These are my COVID related travel issues: It's impossible for children to follow social distancing rules in over crowded buses.	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Longer travel time from school to home	
These are the changes I would like to see: More frequent buses at SIHS bus stop	
These are my COVID related travel issues: No	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: West Pymble	Postcode: 2073
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Too many students on buses. Buses not running to time.	
These are the changes I would like to see: Not as many students crowded on to buses.	
These are my COVID related travel issues: Buses too crowded, and we have elected to not use them at the moment and are driving to and from school morning and afternoon trips	

State Representative: Alister Henskens

Name: Withheld	Email Address: Withheld
Suburb: West Pymble	Postcode: 2073
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Late buses, insufficient buses, overcrowding on buses, my girls have to wait at school for 30mins before they can access a bus as they don't qualify for a push pass. This wait can mean they miss their connection to their next bus. In winter they can arrive home close to dark. Furthermore if my girls want to participate in before/ after school activities at SIHS I need to drive them, as there is inadequate public transport services from SIHS Station to/from Gordon Station.	
These are the changes I would like to see: More bus services to/from Gordon Station to SIHS.	
These are my COVID related travel issues: Overcrowding of buses due to lack of bus services. The students need to get to/from school and are afraid they will be late to school or unable to get to school if they don't get on the available bus, even if it is crowded. Same with return journey.	

Your Constituent Who Participated in Our Survey

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email
Detractor	5	Withheld	Withheld

Name: Withheld	Email Address: Withheld
Suburb: Baulkham Hills	Postcode: 2153
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>My child uses the Assisted School Transport Service. Since starting at St Ives we have felt pressured to improve his independence and for him to use public transport to get to and from school. We encourage his independence, however without this service it would be extremely difficult as he would be required to walk 15 minutes to take a bus, then the metro and then 2 more buses to get to the school. The trip would take at least 90 minutes each way as he travels from Baulkham Hills. If the trip wasn't as cumbersome we would encourage him to use public transport as the assisted transport service makes it difficult for working parents as we are required to be at home to receive him.</p>	
These are the changes I would like to see:	
<p>It would be great if there was a designated area or parking spot for parents to pick up hearing impaired children from, we do not qualify for disabled parking. In the afternoon there is so much traffic and I worry about my son crossing the road and not hearing it. It is always difficult to get parking on the school side of the street.</p> <p>The other thing that would be great is a consistent finishing time 5 days a week, instead of the 3 finishing times. Again this would make it less difficult for parents using the assisted transport service so they can commit to employment requirements.</p>	
These are my COVID related travel issues:	
None	

State Representative: Gladys Berejikian

Summary Table of Your Constituent Who Participated in Our Survey and Provided their Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email
Nil response	Nil response	Withheld	Withheld
Nil response	Nil response	Withheld	Withheld

Name: Withheld	Email Address: Withheld
Suburb: Chatswood	Postcode: 2067
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
Hope to arrange school bus from chatswood to school, hope to get yearly pass	
These are the changes I would like to see:	
Quite	
These are my COVID related travel issues:	
No	

State Representative: Jonathan O'Dea

Summary Table of Your Constituents Who Participated in Our Survey and Provided Their Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Where participants have provided additional feedback, this is shown on the following pages, organized alphabetically by suburb and respondent.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email
Detractor	5	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Passive	8	Withheld	Withheld
		Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Detractor	3	Withheld	Withheld
		Withheld	Withheld
Detractor	4	Withheld	Withheld
Passive	7	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Detractor	6	Withheld	Withheld
		Withheld	Withheld
Detractor	1	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Detractor	4	Withheld	Withheld
Passive	8	Withheld	Withheld
		Withheld	Withheld
Detractor	5	Withheld	Withheld

SIHS Student Transport & Traffic Campaign – Part 1 -Directory of Feedback_by State
Representative_PUBLIC (1)

NPS Category	NPS Score	Name	Email
		Withheld	Withheld
Passive	7	Withheld	Withheld
		Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	1	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Detractor	5	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Promoter	10	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	6	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Passive	7	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Passive	8	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Detractor	5	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Passive	8	Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
		Withheld	Withheld
Passive	7	Withheld	Withheld

SIHS Student Transport & Traffic Campaign – Part 1 -Directory of Feedback_by State
Representative_PUBLIC (1)

NPS Category	NPS Score	Name	Email
Passive	7	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	8	Withheld	Withheld
Promoter	10	Withheld	Withheld
Promoter	10	Withheld	Withheld
		Withheld	Withheld
Detractor	6	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	6	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	2	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Promoter	10	Withheld	Withheld
Promoter	10	Withheld	Withheld
Promoter	9	Withheld	Withheld
Detractor	6	Withheld	Withheld
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Detractor	6	Withheld	Withheld
Detractor	2	Withheld	Withheld

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: GORDON	Postcode: 2072
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Since covid I have been driving my daughter to and from school most days. Parking around the school. Parents dropping off in no stopping zones. Construction traffic parked all day in Amsbury Avenue in no parking area. Uturns and 3 point turns in school zone area. Speeding in school zones. It's a matter of time before someone is seriously injured.	
These are the changes I would like to see: More frequent visits from ranger or hwy patrol.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Gordon	Postcode: 2072
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: we are 50-100m out of the free bus area so we have to drive every day. It's not worth the time delays catching a bus when you can drive at the right time.	
These are the changes I would like to see: The bus goes right past our corner - but we are not eligible. our daughter would have developed more independance if she was allowed on the school bus. instead she is driven every day. not ideal.	
These are my COVID related travel issues: no	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Gordon	Postcode: 2072
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: traffic congestion around the school cars stopping in the Bus Zone for dropping and picking up their child from school	
These are the changes I would like to see: more reliable and functional bus services improve traffic management following all road signs	
These are my COVID related travel issues: wear a mask on public transport	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Killara	Postcode: 2071
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: No direct route to school.	
These are the changes I would like to see: Crossing on Hunter Ave	
These are my COVID related travel issues: Not happy using public transport at the moment due to covid19	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Lindfield	Postcode: 2070
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The main issues are the buses to and from school (from Gordon Station). In the morning, there aren't enough buses arriving to take students to school. There are too few buses between 8am and 8:20 am from Gordon station. In the afternoon, the buses are very infrequent. On numerous occasions my son has had to wait till 3:55 or 4pm till a bus arrives to take the students to the station. A 40-45 minute wait for the bus is terrible!!	
These are the changes I would like to see: There need to be many more buses put on in the morning between 8 am and 8:25 am that go from Gordon station to St Ives High School. In the afternoon, we need many more buses to take students from St Ives High School to Gordon station. It is crazy that some students have to wait 45 minutes for a bus in the afternoon- lining up in overcrowded lines. The teachers also should not feel that they must be supervising the students for another 45 minutes after the bell. The buses are all overcrowded and during COVID times this is definitely not safe. This situation in the afternoon must change!	
These are my COVID related travel issues: During COVID times, it is absolutely crazy to have such overcrowded buses when the general public are required to have such limited numbers on normal services.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If Hannah misses the first bus from school to Gordon she gets home close to 5 pm. She also has not received an official push pass	
These are the changes I would like to see: Offer more buses to Gordon station in the afternoon	
These are my COVID related travel issues: Not really keen on public transportation they should be wearing masks	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: My main concerns are overcrowding, insufficient buses and late buses. I drop my child off at school in the morning as I am concerned that she will be late. To get home she must catch 2 buses and a train, if she has problems getting on the bus from school to the train station then that will make her late for the train and her second bus. An hour journey then becomes a lot longer. If she has an appointment or after school activities then I will collect her from school.	
These are the changes I would like to see: More buses available	
These are my COVID related travel issues: Currently she is not catching the bus due to Covid and overcrowding	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: We live in Pymble and my daughters therefore get the bus from school to Gordon Station and then the train one stop to Pymble. From Pymble they walk home. On the way to school, when things run smoothly, it takes them 45 minutes to journey to school. At the end of the day, they frequently have to wait close to, or over, an hour, to be able to get on a bus that takes them to Gordon. This means that their journey home can take close to two hours, and a good proportion of that is waiting in a bus line at the school, whilst the buses that are there are so full they can't get on. In the morning when my year 11 daughter has period zero classes and needs to be at school for 7.47am , the connections are such that she needs to leave the house at 6.35 if she is to get there on time. As a result, we drive our eldest daughter to school for Period zero, which is approximately 8 school mornings a fortnight. The traffic getting home from the drop off is busy and so the round trip in the car can often be 45-60 minutes. To avoid this length of time in the car, we leave the house at 07.10 and then the return trip is approximately 30 minutes allowing us time to get our other children sorted and ready for school.	
These are the changes I would like to see: Whilst I understand the need for Push passes and the priority is getting those children to Asquith and Berowra, I feel that there simply needs to be a greater number of buses servicing the school. It would be wonderful if there were a bus that serviced the school in the mornings, catering for the students whom have period zeros, and linking in with the train service from Pymble.	
These are my COVID related travel issues: Whilst year levels are keeping to themselves within the school day, and this is deemed necessary as a precaution to protect against increased covid transmission, I cannot see that a crammed full bus service with students across all year levels, is a safe environment for our children. With covid still in our communities, a crammed bus is certainly not in keeping with or consistent with the general advice relating to school students.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
<p>There is no school bus stop near our house. At the nearest school bus stop buses usually don't stop, even if my son is standing there and signals. Some mornings none of them stop so my son has to walk to school and gets there late. On the way home we have the same problem: buses don't stop at the station near our house, even though my son signals. He has to go all the way to Gordon station and come back from there with another bus. He also has to wait a lot because kids who live further have priority. It is better to walk to and from school but it takes 30-45 minutes which is a long walk on a sunny or on a rainy day,</p>	
These are the changes I would like to see:	
<p>We would love to have a school bus stop closer to our house. At the existing bus stop nearby, it would be good if the buses would stop and pick up - or drop off - my son.</p> <p>Until these changes happen, our son has no choice but walk or ride his bike, or we drop him off and pick him up from school. Currently our son cannot use any bus to and from school.</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
Lack of public transport options that don't take 1hr for my child to get home just 2km from school	
These are the changes I would like to see:	
Not noted	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: The morning bus works very well (Pymble to school, 10 minutes). However there is no afternoon equivalent. The afterschool buses are disorganised, overfull, and go to Gordon (1 hour +). When I can, I drive to pickup and see the traffic chaos around the school - poor parking, kids dashing dangerously across roads etc	
These are the changes I would like to see: Ideally, an afternoon school bus SIHS to Mona Vale Rd/Pymble, leaving school promptly. Even with the existing buses to Gordon station, having enough of them ready to go promptly would be a good improvement.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Pymble	Postcode: 2073
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: safety walking to school, crossing roads with lots of traffic, both car and pedestrians.	
These are the changes I would like to see: I would love to see a car line be available where you can safely pull into a curb and allow children out before taking off safely. There is no safe spot to drop children off that is close to school. The surrounding streets force children to navigate constant traffic to cross.	
These are my COVID related travel issues: we are actively avoiding bus and trains in peak hours which means no bus options.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: No safe crossing points, speed reduction measures or other safety measures at all on hunter avenue. Main concern is being hit by a car at speed by drivers when attempting to cross the road.	
These are the changes I would like to see: Some measures to increase safety or ideally a safe crossing point	
These are my COVID related travel issues: No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: For my son I have concerns about him being a pedestrian around the school, the overcrowding associated with catching the bus and the lack of direct bus route to area	
These are the changes I would like to see: There should be traffic control to monitor driver and pedestrian behaviour that is Concerning and the council should provide more bus services to alleviate the overcrowding associated with catching the bus and ideally improve the bus routes to include greater area.	
These are my COVID related travel issues: I am severely immune compromised and the lack of Covid safe practices related to the overcrowded waiting areas for buses and the fact that no direct bus route is available to our area.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Bus 582 to school is very inconsistent-sometimes the app will say the bus has arrived whilst my son is waiting at the bus stop! It has not shown up on several occasions, so we've given up and walk to Mona vale rd (from Acron) to catch bus 194 instead. Luckily his dad can catch this bus with him, otherwise I would not be comfortable with him walking that far, since he is 12.	
These are the changes I would like to see: A consistent and reliable 582 in the morning.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Child would like to walk more but Stuff for school books and gear for hospitality deters walking	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
<p>Traffic at roundabout in Link Rd/Horace St/Stanley St. Very difficult for kids to cross and have seen many near misses even with an adult present. There are 4 schools worth of children that use this roundabout. Children crossing Yarrabung Rd at Kelvin Rd because the crossing are too far away at either end of St Ives High and St Ives Primary.</p>	
These are the changes I would like to see:	
<p>Lights at Stanley/Link/Horace roundabout. Stagger bell times more between primary and high school. Even moving primary school 5 mins earlier would clear out a lot of the cars in Yarrabung and surrounding streets.</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
<p>Around the High School and the Primary school, traffic has increased tremendously (between school growth, cover changes, etc) and parents/drivers still do silly things, one day there will be an accident. Children are still crossing all over on Yarrabung rd unfortunately. The 2nd crossing (close to Waterhouse) is a good crossing, more HS students are using and it slows down traffic. Maybe looking at parking on Waterhouse to one side only would help.</p>	
These are the changes I would like to see:	
<p>Having a visible ranger or police once in a while would help everyone to behave properly - or be caught when parking in the wrong place or u-turn in a school zone where it is not allowed, etc.</p>	
These are my COVID related travel issues:	
<p>there are more cars around the high school & SIPS as parents are picking up and dropping off.</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: Insufficient safe road crossing points in the region of St Ives High School.	
These are the changes I would like to see: More safe crossing points. Traffic calming measures on Horace Street and Eastern Arterial Road	
These are my COVID related travel issues: no	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: I am really concerned by the lack of crossing in front of the school on Yarrabung as well as careless driving and parking such as people doing u-turns in kelvin road to turn into Yarrabung.	
These are the changes I would like to see: More rangers, CROSSINGS	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: People u turning around Yarrabung Rd during peak time.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Motorists disobeying road rules and traveling too fast. Parking and stopping illegally, causing hazards and danger to pedestrians and other motorists.	
These are the changes I would like to see: Fines imposed. A good traffic flow plan put in place.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: My son would be more enthusiastic about extra curriculum activities if there was better transport before and after school hours.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Crossing the road from the section Yarrabung closer to Hunter Avenue is still quite dangerous. It has improved with the new crossing but there is not a dedicated person ensruing traffic stops. Also the footpath between Hunter and Waterhouse gets over-grown. I have logged a maintenance cleanup with council when this happens	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: Observing the kids lining up to catch bus it appears very hard to social distance merely based on numbers	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
No concerns noted	
These are the changes I would like to see:	
Nil	
These are my COVID related travel issues:	
Would like to see masks mandatory	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
My son travels by bus and he offend experiences late buses which caused him to be 5-10mins late to school. He isn't entitled to push bus that also caused him to be home late.	
These are the changes I would like to see:	
Bus on time or increase bus schedule during morning and afternoon	
These are my COVID related travel issues:	
NA	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: My son and many others cross Hunter St. They then go toward Barra Brui oval or walk down Eastern Arterial Rd. The Stop Sign at the end of Yarrabung creates a steady flow of traffic turning right into Hunter St which builds up and doesn't allow a sufficient gap to safely cross Hunter St. Cars and students get confused by trying to create gaps and dangerous situations ensue.	
These are the changes I would like to see: A crossing on Hunter St would make it clear when and where students should be crossing.	
These are my COVID related travel issues: No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: v
Suburb : St Ives	Postcode: 0
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Congestion and delays for cars and buses at drop off and pick up close to bell times. Accidents waiting to happen. Some have already.	
These are the changes I would like to see: Stagger St Ives Primary bell times with St Ives High start and finish times. At least 30 mins apart. It's a no brainer.	
These are my COVID related travel issues: Just make masks mandatory on public transport.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
<p>1. U-turns by drivers on Kelvin/ Yarrabung/ Waterhouse. Drivers do U-turns and when students are attempting to cross the road, they might not realise a driver is about to turn around and come back the other way. Also U-turns at T-intersections cause traffic blockages at peak times.</p> <p>2. Time limits for parking on Yarrabung, and on the Yarrabung end of Kelvin Road. Many high school students park on Kelvin Road, closest to the school. This takes up parking spaces that could be used by parents who want to drop their primary school students at school and walk them to the pedestrian crossing. If we had a time limit on those parking spots, parents could find it easier to find an accessible parking spot and walk their child to the crossing. HS students would still be able to park further down Kelvin Road.</p>	
These are the changes I would like to see:	
Not noted	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 0
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
School buses often get the kids to school late in the morning, as a result my kids leave earlier and catch public transport. Also there are no buses for my kids at 2.15 on Tuesdays when school finishes, meaning they have to hangout for over an hour before they can catch a bus home.	
These are the changes I would like to see:	
A school bus at the finish of school on a Tuesday, would improve things considerably. Also, ensuring students arrive at school on time with the morning buses- even if that means moving the timetable to accomodate heavy traffic days.	
These are my COVID related travel issues:	
I would like bus companies to make mask wearing on buses mandatory, to keep my kids safe.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: We have major roads between our home and the school that make safe pedestrian or bike passage impossible. Even the existing crossing on Roads such as Killeaton are so poorly approached by motorists I'm uncomfortable with my 14 year old using them. The parent behaviour around dropping off and picking up is appalling. People frequently stop in no stopping zones, especially near the Yarrabung crossing making pedestrians unsafe.	
These are the changes I would like to see: Torokina should be blocked to school traffic. The no parking area and drop zone should be used only for this purpose.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Drop off near school and streets in gridlock in Waterhouse Avenue. Email sent to Council in last 2 weeks.	
These are the changes I would like to see: Yes. No parking for a block from Yarrabung Road to Macarthur street on both sides of the road in school dropoff and pick up hours.	
These are my COVID related travel issues: No.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
Waterhouse Road allows parking on both sides, leaving only enough space for unidirectional traffic. This leads to congestion, and often dangerous driving.	
Unsafe driving and turning at Yarrabung/Torokina intersection	
Generally observing a lot of unsafe driving	
These are the changes I would like to see:	
<ul style="list-style-type: none"> - Waterhouse street parking near Yarrabung restricted during school start and end times - traffic circle at Yarrabung / Torokina - stricter enforcing of traffic rules - bus pick up and drop off location changed to other spot (Horace?) 	
These are my COVID related travel issues:	
Car Traffic volume significantly increased leading to even more congestion and unsafe driving.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
The bus states that arrival time is 8.30am but could come any time between 8.30 and 8.40am. If the bus arrives at 8.40am my some is 5mins late for school.	
These are the changes I would like to see:	
Bus to be more regular on running on time.	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>Limited buses on Tuesday afternoons. Chris plays soccer with a team in Asquith on Thursday afternoons, training in Asquith. His teammates have a push pass on bus to Gordon station, Chris is unable to catch a bus in time to travel with his teammates. He has managed to catch this bus only once and he said he felt unsafe as buses were overcrowded and zero social distancing.</p>	
These are the changes I would like to see:	
<p>More buses on Tuesday afternoons when the kids finish early and more buses in general especially for the kids that need to catch the train.</p>	
These are my COVID related travel issues:	
<p>Yes, not enough buses so no social distancing. Unsafe.</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
<p>I would love for my child to have the more sustainable option of walking or riding to school. However, safety is a major concern. There are no footpaths and adequate safe crossings in and around Yarrabung for those coming from north side of St Ives.</p> <p>Students who walk to school or walk to meet parents away from school grounds are not offered safe pedestrian access. Eg. dense vegetation close to corner of Yarrabung/Melaleuca prevents safe pedestrian access. Students are forced to cross at the highly congested corner where vegetation blocks views and turning traffic cannot clearly see them.</p> <p>Inadequate drop off and pickup zones. Current 'no parking' zones are not used properly. Currently Parents using like a car park, parking until the bell goes, leaving car unattended, taking too long</p> <p style="text-align: right;">CONTINUED</p> <p>or not parking in sequence which forces others to stop traffic flow whilst they reverse park into available spot.</p>	

Public transport is not a safe, reliable nor sustainable option. Bus (582) timetable from St Ives to SIHS (if on time) arrives just before bell time which does not leave sufficient time for students to go to their lockers and prep for first lesson. Bus is often late.

Bus drop off in peak times on opposite kerb. This is not safe practice. Students are forced to navigate highly congested morning traffic. Rather than walk down to pedestrian crossing, they tend to 'appear' from behind buses to cross road, often distracted by phones, headphones on, chatting with friends.

The consequence of these issues are that I choose to drive my child to and from school. This comes with its own separate issues. Inadequate safe drop off and pickup zones are the major concern.

These are the changes I would like to see:

I would like to see a bus timetable 582 which is much more regular and reliable. Students should have time to get to their lockers to prep for first lessons. Bus should always drop students off on the school side kerb for safety.

Pedestrian refuges along the street may help to allow students to cross in 2 stages.

Require addition of safe crossings in and around Yarrabung for those coming from north side of St Ives.

Clear the dense vegetation along Yarrabung (near corner of Melaleuca) which prevents safe pedestrian access and crossing.

Kiss and Ride zones: formal dedicated zones are needed. Please consider using the grounds of SIHS to construct a perimeter road onsite as a drop off, pickup and parking zone, just as the private schools are required to do. I do not understand why they are resisting it. It is the only safe and sensible way to deal with the traffic the schools generate and there is plenty of space onsite and there are 3 access roads encircling the property to provide a safe and efficient drive through situation.

These are my COVID related travel issues:

Public transport currently does not mandate the wearing of masks which is unsafe practice. Please mandate masks on buses. At the very least, this would help protect our drivers and others who are riding the public buses.

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
When school finishes at 2.15 on a Tuesday, there are NO school buses picking up kids. They need to take 194 - which is unpredictable as kids may not be allow to board if the bus is too busy. This is a very risky service, leaving kids to wait at the bus stop.	
These are the changes I would like to see:	
If kids need to access public transport then they should be allowed to board the bus.	
These are my COVID related travel issues:	
Basically the same as the press, you would not take this type of transport if you could avoid it to ensure you remain covid free - regardless of social distancing and masks and hand washing!	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
Not enough safe crossing points around the school and dangerous parent/carer driving habits within the school zone.	
These are the changes I would like to see:	
Engage Traffic Consultants to advise on above points.	
These are my COVID related travel issues:	
No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: ST IVES	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
I would like something done about the round about at Stanley St.	
It is extremely hard for young kids to cross in any direction.	
These are the changes I would like to see:	
Not noted	
These are my COVID related travel issues:	
NO	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
My son takes 2 different buses to school in the morning which takes up to 30-40mins. He says they are usually running late. He can take 1 direct bus however that bus is usually running late which gets the kids to school after the school bell has rung so he prefers to take the 2 bus issue as he wants to be at school on time.	
An afternoon school bus is provided for the kids at the back gate at school which takes my son directly home. This direct bus trip takes less then 20 mins.	
These are the changes I would like to see:	
The morning direct school bus would be great if it arrived earlier so that the kids could arrive to school before the bell.	
These are my COVID related travel issues:	
We have not used public transport during COVID. Nothing to report.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Survey didn't consider transport home. My son takes a bus home but gets driven most morning to school - afternoon transport is important for local parents who work. Bus in afternoon works well - no complaints, please leave as is	
These are the changes I would like to see: Kids cross Yarrabung in morning and rely on cars to stop, they don't use the new crossing as they have to walk away from the bus stop to do so. The crossing is great but kids getting of the bus aren't using it and this is dangerous. Parking to drop son of in the morning is often difficult but this should improve when building works are complete	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Survey Completed but Name not supplied	Email Address: Withheld
Suburb: St Ives	Postcode: Not Supplied
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: Drivers driving dangerously During drop off and pick up. They risk seriously injuring or killing a child going to/from school Narrow street (yarrabung) which makes it difficult and dangerous for buses to drop off/pick up school children	
These are the changes I would like to see: Police patrols during peak hour to enforce the road rules. The council to build a bridge to allow students to get to school without needing to interact with drivers The council to introduce no parking on yarrabung road during school peak times	
These are my COVID related travel issues: Yes, students catching public transport and not wearing masks on busses and trains	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: My concern is a safe crossing area on Hunter Avenue.	
These are the changes I would like to see: A pedestrian crossing on Hunter Avenue.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: No kiss and drop at school. Primary school same time cloy up the roads. No safe crossing.	
These are the changes I would like to see: More safe crossing. Kiss and drop rather than parking. free bus travel even if within 1 kilometre school.	
These are my COVID related travel issues: No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
<p>Planners and architects talk about 'desire lines' and clearly, there is not merely 'desire' but 'necessity' to cross Yarrabung Road between the main entry and Kelvin St to access public and private transport. While the challenges to manage this are difficult it doesn't negate the actual FACT! Students are putting their lives in danger TWICE A DAY ... EVERY SCHOOL DAY!</p>	
These are the changes I would like to see:	
<p>There needs to be a managed transport plan that clearly communicates what should be happening at school with regard to all forms of transportation. The school is growing and there seems to be no one considering the impact of this for students accessing their school safely. What could be more important?</p>	
These are my COVID related travel issues:	
none	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
<p>Only one safe pedestrian crossing to reach the school grounds. On the rare occasions that we have driven, there is no safe 'kiss and drop' type area. Northbound lane of Yarrabung Ave is full of parked cars and at drop off time the bus lane/stop is obviously a 'No stopping' zone. We have to drop on Waterhouse or Kelvin Road which would not be appreciated by the local residents.</p>	
These are the changes I would like to see:	
<p>A 'kiss and drop' zone on Yarrabung Ave with adequate parking provided for teachers on the school grounds so that they do not have to park in the street.</p>	
These are my COVID related travel issues:	
No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
<p>Issues I am concerned about and the consequences for my children:</p> <p>Multiple high school kids crossing Yarrabung unsafely especially near the intersection of Yarrabung and Kelvin. In peak hour traffic there is a real risk of a loss of life with cars travelling in both directions, multiple busses and pedestrians everywhere.</p> <p>No safe crossing for school kids at Hunter Ave - traffic will become worse and more congested along this road with a new childcare facility about to open.</p> <p>Dangerous traffic circle for pedestrians at Hunter and Horace.</p> <p>Unsafe driver practices which occur on a daily basis which include:</p> <ul style="list-style-type: none"> - speeding - U-turns especially at the intersection of Yarrabung and Kelvin - parking in Bus zones - parking in No Parking/Stopping areas - parking across driveways. <p>Lots of congestion in the surrounding streets during school drop off but in particular school pick up time.</p> <p>Trees and branches encroaching on to the road taking up much needed road parking spaces.</p> <p>Waterhouse has become gridlocked with cars parked on both sides and the bus trying to get through. This is particularly bad closer to the intersection of Yarrabung and Waterhouse.</p> <p>Wet muddy slippery foot paths in wet weather along both sides of Kelvin Avenue - to avoid this people then walk amongst the traffic in heavily congested streets - dangerous.</p> <p>The school zone signs need to placed further down Torokina, Kelvin and Waterhouse. Both the high and primary schools have increased substantially in size and primary school parents in particular are having to walk almost half way down Kelvin, Waterhouse and almost the full length of Torokina Ave.</p> <p>Turning right into Yarrabung from Waterhouse and Kelvin (to get to work) has been time consuming and challenging at peak times - there is a constant flow of traffic and visibility isn't the greatest with cars parked in incorrect places and pedestrians crossing the roads at unsafe places.</p> <p>All of the above far worse in wet weather.</p>	
<p>These are the changes I would like to see:</p> <p>Do what ever it takes to improve the safety of pedestrians around the precinct in peak times before there is a loss of life.</p> <p>Address all of the areas highlighted above!</p>	
CONTINUED	

Conduct multiple studies over multiple days looking at all the areas - not just one or two areas. Be aware of the quieter days being Tuesday and Thursday pm when high school finishes earlier and/or some leave early after grade sport.

More regular ranger/police checks of people doing the wrong things and/or implement a "citizens arrest" scenario whereby a couple of parents from the school are bale to take photos and issue fines on the spot (ha ha).

What about placing a fence in the middle of Yarrabung to stop the kids crossing in the wrong places? Or some safety islands. They've placed safety islands on Cowan Road in St Ives where there is far less pedestrian traffic.

Traffic circle Yarrabung and Kelvin? This will stop the U-turns happening there?

Place no parking/stopping signs on Yarrubung (near the primary school and the side of the road with houses) as well as down one side of Kelvin - the primary school parents with young kids, toddlers and babies should be allowed to park closer with "littlies" rather than having to walk in rain and in intense heat.

Find ways to optimise/maximise on school parking spaces for staff and P-platers. Could a better parking lot be created in the area closer to Horace Street between the primary and high school. Clear some the bushes and vegetation to make more onsite parking (across both schools).

These are my COVID related travel issues:

Traffic around the schools was bad prior to COVID. Whilst COVID has made it worse these issues have been around for years.

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
bus 582 from st Ives to school comes only every 30-40 minutes in the morning, and 40% of the time is running late	
These are the changes I would like to see:	
I would like to know if possible to increase the number of buses 582- during peak hours.	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: ST IVES	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: <p>I completed this using the travel information my son used before we moved closer to the school. We now live a 5 minute walk so he no longer needs public transport. However when we lived near Acron we were just within the 2km zone to get free transport and the bus service was TransDev which were 9 times out of 10 late.</p> <p>I hope this helps.</p> <p>Thank you</p> <p>Dianne</p>	
These are the changes I would like to see: <p>Not noted</p>	
These are my COVID related travel issues: <p>None noted</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: <p>Infrequent buses, so needs to get to school quite early to ensure not late.</p> <p>reports not crossing at pedestrian crossing when getting off bus as crosses "where everybody else does!" This doesn't sound safe.</p>	
These are the changes I would like to see: <p>More frequent buses, footpaths and bike lanes to encourage safe travel by foot or bike. Good for health and the environment.</p>	
These are my COVID related travel issues: <p>I feel for the bus drivers who don't have the power to regulate numbers on the bus or face coverings.</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: There aren't enough crossing areas for kids walking to school, cars drive way too fast and don't stop for kids to cross	
These are the changes I would like to see: The above improved	
These are my COVID related travel issues: My daughter used to take the bus, which was safer than walking. Now she walks because of fear of getting Covid19 on the bus	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: lack of pedestrian crossings on Yarrabung	
These are the changes I would like to see: less parking on side streets due to traffic congestion, providing a student parking lot to remove student cars from side streets	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
<p>Traffic remains a major and urgent concern for the St Ives resident community and near fatal accidents on a daily basis should be a priority and dealt with separately.</p> <p>My main concerns are for children from the southern end of the school trying to navigate traffic and cross the intersection (Eastern Arterial/Hunter/Horace). This also affects children who take the bus home after school on Eastern Arterial – they have to also cross the intersection or Eastern Arterial to catch a 194 bus North.</p> <p>I have included my e-mail below to council as forwarded to [SIHS P&C President]. Note: I received a response which I was not happy with but respectfully decided to wait before replying for you to set up your Traffic Team</p> <p>1. Waterhouse (near Yarrabung intersection) I have witnessed the bus driver on a few occasions having to leave his seat, exit the bus and instruct cars to reverse out of Waterhouse in order for him to continue his route.</p> <p>Reason: cars are parked (legally) on both sides of Waterhouse (near Yarrabung intersection), leaving only enough space for a bus to pass through, however cars turning into Waterhouse from Yarrabung have nowhere to go (other than reverse out into Yarrabung!!) if a bus (plus cars parked on both sides) is trying to exit Waterhouse. This is daily chaos.</p> <p>Solution: make one side of Waterhouse (near Yarrabung intersection) a NO PARKING zone (between 2pm and 4pm). This would be allow the bus to pass freely and any cars parked on the opposite side, to pull out safely. Note: Bus is driving East towards Yarrabung – this is the side that requires a NO PARKING sign (there currently is a small section where there is NO PARKING but this is not sufficient).</p> <p>[NOTE: Council feels that there are already signs here. Unless the bus company complain, this will not change]</p> <p>2. Torokina (intersection with Yarrabung). Once again, this is a head-ache for busses and many cars trying to leave this area.</p> <p>Reason: There are ‘NO PARKING’ signs further up Torokina (towards the Horace Road intersection), however there are no signs right at the Yarrabung intersection. There are often cars parked as you turn left from Yarrabung into Torokina, making it very difficult for a bus to manoeuvre.</p> <p>Solution: NO PARKING anywhere along this side (left side going towards Horace) of Torokina, during the morning and afternoon pick-up drop off school times. CONTINUED</p> <p>[NOTE: Council feels that there are already signs here too. I feel they do not understand the issue and that more signs are needed on the one side only]</p>	

3. Hunter Ave Zebra Crossing. This was discussed in our initial correspondence. This has become even more urgent now that more kids are walking home trying to cross the very busy Hunter ave (intersecting Yarrabung). I have seen many schools where zebra crossings are used and none are 'wheel-chair' friendly, and as there are no applications for handicapped access, I cannot see why hundreds of lives must be ignored.

[NOTE: Council are bound by new regulations regarding a zebra crossing as the hill towards the stormwater pipes poses a danger for wheel-chairs. This is negligent as there are no handicapped children making their way home on this route]

4. Finally the Horrace/Eastern Arterial traffic circle. This was the original concern when I first addressed this with our Councillor. This is a very difficult place for young children (even adults have been witnessed trying to navigate the traffic) to cross. I have seen a zebra crossing at a traffic circle in Carlingford West Public School. This has become more than urgent as there are a lot of children trying to cross this busy intersection. I understand that funding is an issue and traffic lights are out of the question however this can be remedied with a few additional measures:

[NOTE: Council do not have the funds or solutions (due to regulations governing zebra-crossing distance from drive-way/entrances and other restrictions) for a safe way to cross. However, this intersection will become even busier with the new Language Centre and it is about time traffic lights are installed at this intersection.]

Suggestions:

- Raised crossings to discourage vehicle acceleration;
- 'Splitter' islands with a detectable surface, which can be used as a pedestrian refuge;
- Zebra crossing at all four crossings " this will also discourage vehicle acceleration.

CONTINUED

Hopes this helps when lobbying Council regarding Traffic issues

Kind regards

Isabella Lewis

These are the changes I would like to see:

SEE ABOVE

These are my COVID related travel issues:

None noted

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: We are lucky that we live in St Ives and close to the bus stop and also should my Son choose to walk it would only take about 25 minutes. Buses are okay except for Tues and Thurs when school finishes early, On these days the buses do not seem to co-ordinate with the school and my Son either walks home or to the shops or else has to wait a long time for a bus. Not ideal in wet weather so on those days we pick him up.	
These are the changes I would like to see: I would like to see the bus service fit in with school finishing times so Tues and Thurs need to have an earlier bus available. My other major gripe is the lack of a safe pick up/drop off point at school. I have seen so many near misses over the years and now refuse to go near the school and pick up my Son several streets away on the occasions I pick him up, which is usually when it is pouring with rain and so that defeats the purpose because he ends up soaked by the time he gets to the car.	
These are my COVID related travel issues: We have chosen to drive our Son to school post lockdown because my Husband is working from home and that is time they used to spend together on the bus anyway. Whilst we are satisfied that buses are following Covid protocols we have erred on the side of caution.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: High volume of traffic at Yarrabung Road in the morning and school pick up. High school kids crossing between parked buses with no regard to oncoming traffic and their safety. Drivers not actually stopping for pedestrians at zebra crossings.	
These are the changes I would like to see: More safe crossing around the school. Measures to reduce the speed and volume of cars around the school especially around Yarrabung Road in the morning and school pick up. School pick up zone only and no parking on both sides of Yarrabung Road. Encouraging P plate drivers from the high school to park further down the road in Kelvin Road or Waterhouse St.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: ST IVES	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: The only safe places to drop off in Yarrabung Road are already full with parked cars at school drop off time.	
These are the changes I would like to see: Add a drop off only section of Yarrabung, similar to those at Primary Schools.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
There is no safe crossing location on Eastern Arterial Rd between the lights at the primary school and the lights all the way at Koola Ave Killara	
These are the changes I would like to see:	
A safe crossing point established	
These are my COVID related travel issues:	
No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
Since the No Stopping signs went up along Horace St in the mornings parking is a nightmare. There was an incident last week where my son had an accident on his bike riding to school, due to the ignorance of a local resident, where it was quicker for me to run from home rather than contemplate driving. Chances are I would not find parking close by and the time it would take me to navigate traffic. There are some mornings that unless someone stops to let me out of our driveway I could be sitting there for a while.	
These are the changes I would like to see:	
The traffic in the streets around both schools is really bad during pick up and drop off. People are so pre-occupied dropping off and picking up their kids that there is no regard for others. I have seen parents chatting next to their cars road side oblivious that they are blocking traffic, others trying to park front first where the back of their car is sticking out again blocking traffic. I wonder if there should be no parking at all along Yarrabung Rd between Toronkina and Hunter Ave morning and afternoon. Parking on Horace St makes more sense, the road is much wider.	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Not safe crossing the road to get to school.	
These are the changes I would like to see: A walking bridge!	
These are my COVID related travel issues: I didn't want my son to catch public transport during this time.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Generally public transport OK, some overcrowding on buses on way home from school in afternoon.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: No social distancing on buses back home	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have three children at St Ives High School.	
Issues I am concerned about and the consequences for my children: Always very busy with parked cars at the moment	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Hunter Ave / Yarrabung Road crossing location is dangerous. Hunter Ave / Horace St roundabout is dangerous to cross at.	
These are the changes I would like to see: Zebra crossing on Hunter Ave, past Yarrabung Road would be the best spot. Zebra crossings or Lights replace roundabout at Hunter Ave / Horace St.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: St Ives	Postcode: 0
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: No concerns noted	
These are the changes I would like to see: Nil	
These are my COVID related travel issues: Considering the current COVID situation, I would rather drop off / pick up my kids, or if they want, walk to and from school. I wouldn't consider public transport due to the potential risk.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: More traffic lights on Horace to calm traffic around school. Reduce parking on Waterhouse, Kelvin & McArthur streets time one side only and make those three stress to one way only to encourage and help with traffic flow	
These are the changes I would like to see: More traffic lights on Horace to calm traffic around school. Reduce parking on Waterhouse, kelvin & McArthur streets time one side only and make those three stress to one way only to encourage and help with traffic flow	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: The dangers of crossing Yarrabung Road esp in the morning, Confusing plethora of road signs which cannot possibly be comprehended by drivers, and appalling standard of driving.	
These are the changes I would like to see: What is needed is a total re-think of the traffic and bus control arrangements for St Ives High and St Ives Primary. Road safety for students has been largely ignored, whereas it should be a top priority. NB this is a situation which applies to a great many government schools which were built 50 +/- years ago when traffic conditions were very different.	
These are my COVID related travel issues: No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: ST IVES	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: Parking On both sides of the streets. No none knows who gives way. Consequentially vehicles are reversing where students are trying to cross	
These are the changes I would like to see: Do not allow parking on both sides of the streets. One side only allowing traffic to flow. Four wheel drives are the biggest offenders.	
These are my COVID related travel issues: Nil	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Issues are definitely the speed at which the majority of P Platers drive. Impatient parents not wanting to slow down or stop at the pedestrian crossing. There are far too many drivers that seem to think it's absolutely fine to just park in NO STOPPING zones, causing the traffic to get blocked up! And far too often I see people on their on phones while driving past the school, not paying attention and don't even register that we are about to cross the pedestrian crossing.	
These are the changes I would like to see: Everything I mentioned above needs to change!!! I find it shocking how people drive around the school...and in the area. I do have to question how half the drivers even got their licence because they clearly have absolutely no clue!!!	
These are my COVID related travel issues: No	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Issue 1. All children should be given free transport to school irrespective of where they live. The expectation that a child should walk 2km on a hot day, when air quality is poor (bush fires) and when the route to school is unsafe is not justified. The bag they carry is very heavy and it is not good to be carrying it for such a distance. Why should some children have to pay and others do not. It should be a right that children receive free transport to school. It is more cost effective to drop my son off at school than pay for the bus. This causes congestion and makes the roads less safe.</p> <p>Issue 2. The bus timetable does not synchronise adequately with the start and finish of school. Either there is one bus on the timetable that is too early or the other bus on the timetable that should take them to school just on time is frequently late, meaning he will be late for school. I end up driving him to school everyday. Ideally I want him to catch a 'free bus'. The bus he takes home from school leaves too early and he can miss it if a teacher holds the class back. Also, there is no bus on a Tuesday after school.</p> <p>Issue 3. The crossing on Yarrabung Rd is in the wrong place. It needs to be in front of the school entrance. I see children just crossing the road in front of the school and not using the current crossing. It is very dangerous and waiting for an accident to happen.</p> <p>Issue 4. If you are dropping children at school in the car there is no where to just drop off. A no waiting drop off zone which is supervised (maybe by parent volunteers) would be really useful.</p> <p>Issue 5. The close proximity of the primary and high school causes congestion and makes it unsafe. Many of the primary school parents drive their children to and from school. The gap between the start and finish times of the two schools needs to be longer.</p> <p>Issues 6. More crossings are required. I park my car on Hunter street to pick my son up on a Tuesday. Children have to run across the road in between cars travelling along this road. It is only a matter of time before there is an accident. More crossings are needed.</p>	
<p>These are the changes I would like to see:</p> <ol style="list-style-type: none"> 1. Better Bus timetable to synchronise with start and finish of school. 2. Free Bus transport for all. 3. Crossing moved to in front of the school gate. More crossings on the route to and from school. 4. Dedicated cycle paths to school. Safe place to lock bikes at school. 5. Longer time between the start and finish of the primary and high school to relieve traffic congestion. 	
<p>These are my COVID related travel issues:</p> <p>None noted</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Many cars stopping in no-stopping zones. Children not crossing at marked crossings. Buses to our residence not available at moment	
These are the changes I would like to see: police the no-stopping areas and penalise so people behave.	
These are my COVID related travel issues: Kids are crowding in queues to get on buses - not comfortable with my daughter joining those crowds	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: school buses are said to be full at all times - no social distancing observed	
These are the changes I would like to see: more buses to accomodate the number of children taking the public transport	
These are my COVID related travel issues: school buses are said to be full of students at all times - does not meet the covid social distancing restrictions	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Our daughter often has to get the train to attend appointments and needs to get to Gordon station, she does not have a push pass so is not able to get to appointments on time	
These are the changes I would like to see: More buses to Gordon station in the afternoons	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Survey Completed but Name not supplied	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children: No concerns noted	
These are the changes I would like to see: More pedestrian crossings on Yarrabung rd.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Insufficient service after school so wait is long and occasionally the service never arrives. One time she had to walk to Gordon Station to catch a different bus route.	
These are the changes I would like to see: Please put more frequent services around school start and finish time.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: There are 2 issue around drop off and pick up. During drop off at the school that there is no designated area to drop off the students. It is not an option to drive around the streets for park somewhere to let the students off, as often I'm on the way to the train station and need a quick drop off area which should be available close to the school gate. The other issue is that there is no pedestrian crossing near the school gate and so lots of the students make a dash across the road instead of having access to a pedestrian crossing at the gate so they can safely walk across the road without having to go down the road and cross at the current pedestrian crossing and then walk back up the road to get to Kelvin road where many of the parents park and wait to pick up.	
These are the changes I would like to see: The bus zone appears to be a very large area which could potentially give some space to a drop off area as very rarely are there more than 2 buses at one time during drop off time. In addition looking at removing maybe 3 parking spaces behind the bus zone during drop off times in the morning to allow for an amount of space for 3 or 4 cars to do the drop off on the school side which will make far more sense than trying to find a random 'legal' spot to drop off the students. <p style="text-align: right;">CONTINUED</p> I would like to see the pedestrian crossing moved to be by the school gate - I realise this could cause a backup of cars on Yarrabung but the school empties out very quickly and it would be	

<p>preferable to have it there and for the students not to need to run across the road so they don't have to walk down the road to the pedestrian crossing that is currently in place that is unfortunately inconvenient for most students.</p>
<p>These are my COVID related travel issues:</p> <p>No</p>

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
<p>I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.</p>	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Going to school in the morning, we have stopped using the Bus 582 at all because it is frequently late and causes a great deal of stress to our son; it has resulted in him being late to school on several locations. Due to the lateness and how tight the schedule is from our house to school, we have resorted to driving, which is not optimal and adds to traffic congestion in the morning which could be avoided through adjustment of bus schedules to leave earlier and arrive well before class start.</p> <p>There is zero bus transport options on Tuesday due to early end of day. Ideally, there would be a bus 582 leaving the highschool at 2:20 on Tuesdays. This makes it incredibly difficult for working parents to coordinate pick-up and the walk home is long and unsafe due to the lack of sidewalks in St Ives.</p>	
<p>These are the changes I would like to see:</p> <p>Adjust bus schedules so they arrive 10 mins earlier to St Ives High School in the morning.</p> <p>Add a bus leaving St Ives High School on Tuesday at 2:20 to accommodate the early end of day on Tuesdays.</p>	
<p>These are my COVID related travel issues:</p> <p>None noted</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Traffic congestion near school on Yarrabung Additional road crossings at Yarrabung/melaleuca intersection would assist	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Children safely Crossing the road outside school. On both gates. Cars doing u turns on street intersection and outside school. Speeding cars.	
These are the changes I would like to see: More zebra crossings outside bottom gate	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
Trying to turn around safely - approaching yarrabung from opposite side from school - can be a ten minute delay with traffic to make my way around the block to drop kids on school side of road. Not enough places near HS to drop off.	
These are the changes I would like to see:	
Not noted	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child:	
No concerns noted	
These are the changes I would like to see:	
Bike riding would be better awknoledged	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: School Bus home is full (they recently started sending an expanda bus). Public buses on early finish days is often very full. Drivers do not always stop to collect students public services to pick up. Student behaviour on public buses (poor). Public perception is affected. Crossing safety on both roads to bus stops or private car pick ups. Radical/dangerous p plate driving as students leave school including excessive speed (80-90kms/hr) along Yarrabung (needs tragic hump). Parents parking in bus zone to drop off. Annoying!	
These are the changes I would like to see: Improved parent and p plate driver behaviour. Happier, more obliging bus drivers. Better student behaviour on buses. Traffic calming devices on local roads.	
These are my COVID related travel issues: Students mixing with elderly public on buses and overcrowding when public are present. Not wearing masks.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: No concerns noted	
These are the changes I would like to see: to be notified by written	
These are my COVID related travel issues: Not taking public transportation.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives	Postcode: 2075
I currently have two children at St Ives High School.	
Issues I am concerned about and the consequences for my children:	
Traffic at school and on Yarrabung Road is awful and has increased. Drop off areas need to be controlled and adjoining street are full of bad drivers	
These are the changes I would like to see:	
Primary school lollypop lady (aware of traffic flow and better controller of it), 1-way flow of drop off area behind the school. It's chaos now and will get worse with increasing student numbers	
These are my COVID related travel issues:	
None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
Not enough buses. Kids are squeezed into the bus. No space to breathe esp in summer when they are so hot.	
If u miss the ONLY bus then u have to wait for public transport which majority of the times won't take school kids. They end up calling parents who have to make arrangements for them to wait at school or walk all the way about 55mins to home.	
Should have atleast 3 buses from school to St Ives and St Ives Chase knowing how many kids travel to our loved public high school.	
These are the changes I would like to see:	
More buses from school. School buses to school. Timings should change to accommodate all kids who have or not have extra curricular activities.	
These are my COVID related travel issues:	
Yes. The buses are so overloaded scared to send kids in the bus. We have been dropping and picking kids past 6 months which is ridiculous when we pay for taxes.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>On Tuesday, early finish day at 2:30pm there are no busses to get home and my son gets home well after 4pm that days, despite finishing at 2:30pm. It would be better if he did not finish early, or if a bus was organised to get him home would be fine. It is completely unworkable the way it is.</p>	
These are the changes I would like to see:	
<p>Bus to the chase on early finish days</p>	
These are my COVID related travel issues:	
<p>I think school students should be wearing masks on public transport</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>As school finishes early on Tuesdays, it is difficult for my children to catch an appropriate bus as there is not one from the school. To catch a bus home they need to walk several bus stops away to be able to get a seat on the overcrowded bus, and I am not comfortable with the road crossings needed to catch that bus. If they miss the bus they are stuck and need to walk home or wait quite some time for another bus - both make it impossible to attend after school activities and negate the value of an early afternoon.</p>	
These are the changes I would like to see:	
<p>Appropriate buses provided for early school finish times due to safety concerns.</p>	
These are my COVID related travel issues:	
<p>None noted</p>	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Need couple of extra buses. As all of them are overcrowded. Specially during return journey.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: ST IVES CHASE	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The concern is the way over crowded bus to St Ives Chase. My son is often forced to stand and squashed in between larger students which for a year 7 student can be quite intimidating. Buses have also threatened to leave before he has boarded due to the overcrowding.	
These are the changes I would like to see: I would like to see more buses made available.	
These are my COVID related travel issues: Yes. If there was a case of COVID on the bus he catches I fear the transmission rate would be immense as there is zero ability to social distance.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The buses do rarely run late which means my daughter doesn't got to school on time. This happened 2 days ago.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: Not all children wear masks on the buses. I think should be regulation	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: In relation to buses, we find that the school and local buses can be running late or out of timetable order, there are also insufficient buses which results in a lack of choice of buses to get to school on time. This means that before school activities are hard to commit to, or a parent needs to drive the student to school. The school bus is often very over-crowded (especially after school, when a large number of students catch the bus to St Ives shops only). Obviously this is also dangerous during Covid.	
These are the changes I would like to see: More school buses to and from St Ives Chase would be a great help.	
These are my COVID related travel issues: Due to Covid, I now drive my daughter to and from school every day, as do a lot of parents. Consequently, there is traffic gridlock around St Ives High at drop off and pick up time (which is made worse with the traffic due to St Ives Public School being next door). It has been quite dangerous to drive near the school, eg. with cars illegally stopping, doing dangerous manoeuvres such as u-turns, blocking streets, and cars (and even buses) having to reverse to let cars coming the other way get through. It is also dangerous for students walking to cars. It would be great to have a dedicated drop off/pick up zone so that cars could quickly, safely and legally drop off/pick up students.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: No drop off zone. Parents are forced to stop in no stopping zones	
These are the changes I would like to see: A designated dropoff spot	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Buses heaving with people. No footpaths between home and bus stop, including steep hills that are slippery and muddy in the rain; alternatively have to walk on the road which is unsafe for pedestrians whether recreational, or commuting, or to go to the shops. Ecological concerns - fuel-powered vehicles must start to be phased out in preference for sustainable options.	
These are the changes I would like to see: More buses in the afternoon, less crowded. Footpaths between buses and homes in St Ives Chase.. We previously lived in Ryde council and were shocked when we moved here to see so few houses have footpaths! This does not help to increase the frequency of people walking, jogging, using prams, walking to commute to work/school - it's crazy that these activities have to take place either on wet, muddy, bumpy, rocky, uneven land on front of houses, or else unsafe on the roadways!!! Pedestrians, joggers, young cyclers and carers with prams are unsafe on KuRingGai council pathways,. More electric buses please - this is 2020 after all.	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: No	
These are the changes I would like to see: It will be nice to have Tuesdays bus around 2.30shi...because they finish at 2.15	
These are my COVID related travel issues: no	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: My only issue is on a Tuesday afternoon, when school finishes early. There are no buses to St Ives Chase until the regular school finish time of 3:15pm. The kids either have to walk to another bus stop, catch the 194, (which is way too overcrowded with the amount of kids trying to get home) and walk the rest of the way home, or I have to pick them up.	
These are the changes I would like to see: There needs to be a school bus at 2:15pm for the kids that live in St Ives Chase.	
These are my COVID related travel issues: No.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: BUSSES ARE FULL WHEN BOARDING AFTER SCHOOL, AND HE HAS TO WAIT.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Earlier in the year the St Ives bus departed in the afternoon and claimed to be too full to take my son home on two occasions. This has now been fixed as the bus has two compartments.	
These are the changes I would like to see: Year 7 have an early finish on Tuesdays at 2.15pm. I would like the bus departure time to be adjusted to accommodate this early departure time.	
These are my COVID related travel issues: Due to Covid-19 my son is driven to school each morning and catches the bus home on Mon, Wed, Tues & Fri. He is also picked on Tuesday afternoon as the bus leaves too late for the early 2.15 pm finish time on Tuesdays.	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: St Ives Chase	Postcode: 2075
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Take too long time for bus	
These are the changes I would like to see: I give up on public transport, I give my son lift to school and back every day	
These are my COVID related travel issues: Every student should wear mask	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Terrey Hills	Postcode: 2084
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: 1) bus is mostly late 2) on a Tuesday the kids finish an hour earlier but have to wait for their bus at 3.20 3) to often on the way home the bus drivers refuse to stop at our stop and leave the kids to walk back down the road - guaranteed to happen on rainy days	
These are the changes I would like to see: Tuesday needs to have an earlier bus Greater respect towards children and not laughing at them because they drove passed the stop	
These are my COVID related travel issues: I would like to know how frequently these buses are cleaned as the kids say they are often very dirty and with litter	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: MAIN CONCERN is afternoon services. School bell rings at 3:15. Driving home takes 9 minutes. Fastest public transport involves 3 buses via Gordon or 2 buses & train with a tight few minutes between connections. Arr home around 4:30	
These are the changes I would like to see: One direct bus route from St Ives High to Hornsby station (via Burns Rd/Junction Rd)	
These are my COVID related travel issues: None noted	

State Representative: Jonathan O'Dea

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have three children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: There are not regular buses from our area during peak times. Only 1 per hour in the morning or afternoon. Bus from school in afternoon is most of the time too late for the connection bus at St Ives Village then they have to wait an hour for next bus. Tuesday and Thursday bus is normally late for a 8:50am start.	
These are the changes I would like to see: More buses on the route 591/194 to School and back.	
These are my COVID related travel issues: Would like to have masks mandatory on buses.	

State Representative: Mark Taylor

Your Constituent Who Participated in Our Survey

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Detractor	6	Withheld	Withheld

Name: Withheld	Email Address: Withheld
Suburb: Winston Hills	Postcode: 2153
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Insufficient transport after school hours to the nearest station	
These are the changes I would like to see: Extend the hours for more buses from school	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Summary Table of Your Constituents Who Participated in Our Survey and Provided Their Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Where participants have provided additional feedback, this is shown on the following pages, organized alphabetically by suburb and respondent.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	1	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	1	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	4	Withheld	Withheld
Passive	7	Withheld	Withheld

SIHS Student Transport & Traffic Campaign – Part 1 -Directory of Feedback_by State
Representative_PUBLIC (1)

NPS Category	NPS Score	Name	Email Address
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	1	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	1	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	0	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	1	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	8	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	4	Withheld	Withheld
		Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	0	Withheld	Withheld
Detractor	5	Withheld	Withheld
Passive	7	Withheld	Withheld

SIHS Student Transport & Traffic Campaign – Part 1 -Directory of Feedback_by State
 Representative_PUBLIC (1)

NPS Category	NPS Score	Name	Email Address
Detractor	5	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	4	Withheld	Withheld
		Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	2	Withheld	Withheld
Passive	8	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	4	Withheld	Withheld
Detractor	1	Withheld	Withheld
Detractor	6	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	5	Withheld	Withheld
Detractor	3	Withheld	Withheld
Detractor	6	Withheld	Withheld
Detractor	3	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	2	Withheld	Withheld
Detractor	1	Withheld	Withheld
Passive	7	Withheld	Withheld
Passive	7	Withheld	Withheld
Detractor	0	Withheld	Withheld

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Artarmon	Postcode: 2064
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Travel time	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld u
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: No concerns noted	
These are the changes I would like to see: Nil	
These are my COVID related travel issues: It would seem logical to require students to wear masks on buses as they are very crowded.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: ASQUITH	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The silver push pass is not valid on Tuesday and Thursday which results in students missing the train back to Asquith and adding an extra 30 mins to the 1 hour 10 min journey. The push pass was demoted to Silver this year for Asquith students which means that students alighting at Mount Colah (next station after Asquith) and beyond have preference, this results in Asquith students frequently missing their Asquith train (only one service runs every 30 mins from Gordon to Asquith and all stations to Berowra).	
These are the changes I would like to see: Increase the frequency that Asquith students are able to catch the Asquith train service from Gordon. Understand that this has to accommodate the number of students travelling from Gordon to Berowra (Central cost students can catch the central coast services at Hornsby and therefore have a service from Gordon to Hornsby every 3 mins). So the push/pass system and bus services from the school should accommodate the number of students travelling to stations between Asquith and Berowra as one group but also ensuring that the central coast students will always be able to catch their Hornsby to central coast service as another group.	
These are my COVID related travel issues: It should be mandatory that students where masks on public transport to/from school as social distancing rules cannot be observed.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If trains are running late, my son is unable to get to the bus on time which means he has to wait a while to catch the next bus. This causes him to be late for school. In addition the buses in the morning and afternoon are very crowded and kids push each other to get on the bus. Kids without push passes get into the push pass line just so that they can get on the bus as soon as possible to get home quicker.	
These are the changes I would like to see: More buses that run frequently with more respect for the push pass given that not all trains stop at the stations for which the push pass is provided.	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: There are often reports of the afternoon buses being hard to get on or late, and that the trains are running late. Also last year there had been a changed service offering LESS options for students traveling to school for before school activities.	
These are the changes I would like to see: More services to account for the student traffic.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Not Supplied
Suburb: Asquith	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Less frequency of trains from Hornsby to Berowra increasing kids travelling time.	
These are the changes I would like to see: frequency of services (especially between between Hornsby and Berowra), integration of timetable with school buses	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Late buses after school or students unable to be on first buses results in missing the connecting Asquith train and arriving home half hour later. This reduces time for physical activity and homework or results in missed after school appointments. One of my boys started running from school to the train station to guarantee that he could make the first connecting train. There are inadequate Berowra trains at peak after school time to ensure school kids can arrive home in a timely and safe manner. Very limited before and after school transport options results in our children not being able to participate in these school run activities unless we drive them which is not always an option. It comes across as very unequal or even elitist that the school offers before and after school activities, however, only the kids that live local or kids with parents that are able to drive them can access these opportunities.	
These are the changes I would like to see: Increased buses from St Ives to Gordon station in the afternoon. Abolish the silver and gold push pass system and return to just one push pass for kids that live beyond Hornsby. The kids that live in Asquith are just as disadvantaged if they miss the first Berowra train, I'd love to know why this was ever considered a good idea. Offer more trains that continue all stops to Berowra in peak after school times Re-establish a bus service from Berowra/Hornsby to St Ives High for before and after school activities.	
These are my COVID related travel issues: Additional buses are required to decrease crowding and spreading of COVID19.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Insufficient school bus to Gordon station at 3.15pm. Busses running late Crowded busses My son is usually exhausted when he comes home due to the waiting and travelling time. He isn't keen to participate in before / after school activities for the same reason .	
These are the changes I would like to see: More frequent busses from school to Gordon station Please consider bus service made accessible from asquith to SIHS in the morning and from SIHS to asquith after school. I am confident we have enough numbers to justify this route.	
These are my COVID related travel issues: Yes. It is impossible to practice social distancing on the school bus especially after school.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: I have not been advised by Premier that the trains are being cleaned. I understand carriages are not being set aside for school children (so they mix with un-masked public) and trains being less full run early which increases chance of my children missing the Berowra train. If they do manage to get to Hornsby, the buses to Asquith/Mt Colah run AT THE SAME TIME AS TRAIN. It would make more sense to stagger them 10mins after train has departed Hornsby for Berowra so students and Public can catch alternative public transport without having to wait around for another 30mins. Because of the above issues, I have resorted to driving my children to school in the morning. This has resulted in paying a Bobbin Head National Park yearly pass of \$65 - so I can avoid the main roads which are all full with Train-wary public. Driving also congests roads in and around the Primary School and High School at St.Ives which results in buses being TRAPPED because of time-poor or simply poor car drivers. As a result bus arrives after school bell goes on Tues and Thurs mornings. <p style="text-align: right;">CONTINUED</p>	
These are the changes I would like to see: Clean carriages and segregate school users from public users - to encourage more of both to catch the train and ease road congestion.	
These are my COVID related travel issues: I have not been advised by Premier that the trains are being cleaned. I understand carriages are not being set aside for school children (so they mix with un-masked public) and trains being less full run early which increases chance of my children missing the Berowra train. If they do manage to get to Hornsby, the buses to Asquith/Mt Colah run AT THE SAME TIME AS TRAIN. It would make more sense to stagger them 10mins after train has departed Hornsby for Berowra so students and Public can catch alternative public transport without having to wait around for another 30mins. Because of the above issues, I have resorted to driving my children to school in the morning. This has resulted in paying a Bobbin Head National Park yearly pass of \$65 - so I can avoid the main roads which are all full with Train-wary public. Driving also congests roads in and around the Primary School and High School at St.Ives which results in buses being TRAPPED because of time-poor or simply poor car drivers. As a result bus arrives after school bell goes on Tues and Thurs mornings.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Morning commute issues- *Trains from Asquith in the am (leaving Asquith 7.30, 7.42, 7.58) all miss a bus by a few minutes(unless bus is late or held back by a teacher) resulting in a wait of between 10-20minutes. Jessica leaves early for school as the 7.42asquith departure has the best chance of connecting and if not, still allows time so not to be late for school.</p> <p>Afternoon commute issues-</p> <p>* Insufficient buses leaving the school to make the 3.45 train from Gordon. My daughter Jessica, must run from her classroom every day to give herself the best chance of catching an early bus. She is unable to go to her locker or the bathroom , as even though she has a priority push pass to access the first buses, delay will mean missing the bus due to the volume of kids to buses, and missing the connecting train. Often buses are not waiting at the end of school, leading to a build up of children. Usually 3 buses make it to the connecting train, but not always.</p> <p>* Delay at Gordon between trains going to Asquith. Should Jessica miss the first buses it is an additional wait of 30 mins (3.45 to 4.15pm) for a train to Asquith. CONTINUED</p> <p>Best case scenario is 60mins from Bell to door if picked up at Asquith station Or 75mins if walking. If the bus is missed this equates to 90mins or 105mins if walking.</p> <p>*At least once a week she needs to catch a bus to pick up her younger sister , 1km closer to Hornsby. This bus 598 continues close to our house, and is also her option if unable to be picked up or walk from the train normally. Arriving from Gordon at Hornsby station at 4.00 with a 598 bus at 4.07 and arrival at 4.18pm. Should she miss the first buses , the next train often misses this 598 bus. This results in a bus trip starting at 4.37 for arrival at 4.48, a total trip length of 93mins. The destination is 1km from our house.</p> <p>Each day her morning commute is best case 50mins. Her afternoon trips ranges between 60-105mins. Since starting high school Jessica has had to stop all afternoon sporting commitments asher arrivsl time is unknown and commuting time does not allow for activities and homework obligations.</p> <p>A daily commute of 110mins, worst case 175mins due to bus/train connectivity delays, for our zoned co-ed high school is disappointing.</p>	
<p>These are the changes I would like to see:</p> <p>* AM- better connection between trains arriving in gordon and the departing buses.</p> <p>* PM- more buses waiting at school end to make the 3.45 train from Gordon, *Additional trains stopping at Asquith at this time.</p>	
<p>These are my COVID related travel issues:</p> <p>Social distancing is impossible on the am and pm buses due to the number of passengers.</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child: Insufficient/overcrowded buses particularly from school to Gordon station.</p> <p>Frequency of train services to/from Asquith via north shore line is poor.</p> <p>Child doesn't participate in afternoon after school activities anymore as his time is consumed with returning home - can only commit to after 5pm appointments to ensure on time.</p>	
<p>These are the changes I would like to see: More frequent train and bus services. Teachers managing bus lines after school allow those with push pass onto buses as priority.</p>	
<p>These are my COVID related travel issues: None noted</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Push Pass System: The school issues Push Passes to students who live in suburbs North of Hornsby Station. The Push Pass gives these students priority to board the first buses to Gordon Station after the bell so that they can catch the 15:45 pm train to Berowra. By 2019 there were too many students and not enough early buses, so the school revised the system to only cover students who live north of Asquith Station. Students who live in Asquith need to catch the first train from Gordon, otherwise they have a 30 minute wait until the next through train. The revised system makes the Push Pass pointless for students from Asquith. It makes what should be a 50 minute journey into an hour and a half trek to travel 12kms. These students are in catchment. This is not good enough. We need more buses.</p> <p>Early PM bus service to Gordon Station: The early bus service to Gordon Stations is shared with Killara High School and originates at Killara. For this reason it is often late, and the knock on effect of this is that students with Push Passes miss the 15:45 train from Gordon Station and this adds 30 minutes to their journey home.</p> <p style="text-align: right;">CONTINUED</p> <p>Poor public transport options to and from SIHS outside of regular bell times: Outside of regular bell times the transport connections between Gordon Station and St Ives High and Hornsby and St</p>	

Ives High are woeful. When my son was at SIHS (2012-17) he participated in Concert Band and for many years I organised a car pool to get him there on time, until I discovered the H594 bus from Hornsby. Sadly, this bus was cancelled in 2018. The lack of public transport outside of bell times excludes many students from pursuing extra-curricular activities. Only those students who have parents who can drive them are able to fully participate in all that the school has to offer. When the new Sports Complex is completed, this difference will be even more marked.

Stopping Pattern of the Trains in the afternoon: The last timetable change gave the students who travel beyond Hornsby Station one earlier train (15:45), but then there is a 30 minute gap until the next train to Berowra. The infrequency of trains travelling beyond Hornsby in the afternoon means unacceptably long journeys home for students who miss the 15:45 train.

These are the changes I would like to see:

Push Passes: Scrap the tiered system. Asquith students need to get on the 15:45 to avoid the 30 minute wait at Gordon for the next through train. These students live in catchment. They should have a push pass that lets them board the first bus to Gordon in the afternoon. The school should not have to 'ration' spots on the first bus to Gordon because there are insufficient buses for the number of students.

St Ives High should have its own bus service to Gordon Station, and there should be more buses. At the present time there are not enough buses for the number of students who live beyond Hornsby.

We need a regular bus service to and from Gordon Station throughout the day, so that students don't get 'stranded' at school if their timetable does not conform to regular bell times, and students who have to catch connecting services at Gordon are able to get to and from School for extra-curricular activities. Driving students to and from school is only adding to the already massive traffic problem around the school. It is also helping to create a generation of children who expect to be driven everywhere. Very bad for the environment and the students' development of life skills. You would be amazed at the number of teenagers who haven't got the first clue how to navigate Sydney Trains!

Change the stopping pattern of the trains in the afternoon, so that there are more through trains to Berowra and students can get home in a reasonable time - 50 mins to an hour, not an hour and a half!

These are my COVID related travel issues:

The buses are very overcrowded with not a hope of social distancing.

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>The frequency of buses to and From Gordon during school hours. No regular buses to and from school on out of school hours. No strict following of lines by the students. Extreme delays in getting back home impacting the out of school activities, classes. Very tired and exhausted due to the inconvenience and delays caused impacting the child's health and time for studying. Delays also impact the siblings pickup from Primary school.</p>	
<p>These are the changes I would like to see:</p> <p>More buses to help students get home on time. Asquith Station is the closest train station for us. Living in Asquith needs same preference to that of students further on the north shore line as the frequency of trains are just the same.</p>	
<p>These are my COVID related travel issues:</p> <p>Students are to be encouraged to use face masks on public transport.</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Thank you so much for organising this survey. We took the decision to send our eldest son to a local high school (Waitara) because of the commute to SIHS. Academically SIHS is a stronger school and we moved him at the start of year 9. It was a difficult decision and had there been a more direct commute we would definitely have started year 7 at SIHS.</p>	
<p>These are the changes I would like to see:</p> <p>We would like dedicated school buses that run from Berowra directly to SIHS every morning, with a potential early run for children who would like to join the before school activities.</p>	
<p>These are my COVID related travel issues:</p> <p>Yes. My son's journey begins with a walk to Asquith station, then a train to Gordon and then a bus to SIHS, and the reverse every evening. There are particular issues with students crowding around the door of the bus at Gordon, with no social distancing. In the afternoon things are a little better, as there are 2 lines of students (organised and supervised by teaching staff) waiting to board the buses.</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>When transport connections are not made for the journey home, there is a large flow-on effect, not just for the child but for the people around them. When it starts to look like the after school commitments can not be met, a number of things unravel. Firstly, there is a need to "drop everything" at work in order to get things sorted out. In my work place, that is extremely frowned upon, so it effects my job. Sometimes it would even require me to leave work. We have other members of the community that are expecting us to keep commitments (e.g. lift arrangements), so they are let down if we can't meet it. Essentially, a bus can be just 1min late to Gordon Station, for hours to be lost by multiple people</p> <p>I'm also concerned about the need that has arisen surrounding push passes. The push pass system is not enough. Yr 7's are easily bullied and pushed back regardless of their pass. Even with a pass, it requires students to be forceful and push through in order to get onto the buses. Also, there are so many passes that there just aren't enough buses for them all. Think also of the kid who has come from the far end of the school and arrives to full lines, the push pass is a necessity in these cases, but it's not a magic staff that "parts the sea". Simply, there just aren't enough buses in that first immediate instance.</p> <p>Thirdly, there is going to be a much greater need in the very near future. Very recently, Asquith Girls & Asquith Boys have reduced their catchment area. That means that a large number of students that would have gone there in the past, will now be going to SIHS. This includes parts of Mount Colah all the way to Cowan. This is a large area, and has the potential to bring in a significant number of extra travellers along this line. It is only going to get busier, and the push passes will be in great demand. (this isn't even taking into account the increased density in this area that will increase the numbers again)</p>	
<p>These are the changes I would like to see:</p> <p>Significantly greater access to the first buses to Gordon Station. The buses need to be numerous in number, and immediately ready to go at the time of the bell.</p> <p>OR</p> <p>A direct bus from St Ives HS to Asquith (& other surrounding suburbs), although it may not be much faster, would provide better certainty of arrival time.</p> <p>OR</p> <p>More trains to Asquith (&Mt Colah through to Berowra).</p>	
CONTINUED	

If trains between Hornsby & Berowra could be significantly increased (say every 10mins), I see this as the best solution. However, I listed it last because I thought it is probably a long shot that they would do this. Ideally I would suggest they put on direct buses during covid while they work on changing the train time table ready to roll-out post-covid :)

These are my COVID related travel issues:

I think during this pandemic is be an excellent time for them to be on school dedicated buses (it would be great if a switch could be flicked immediately to buses now, even if only for a trial). Containment is one of the best strategies from an epidemiology point of view, and in the case of an outbreak, buses would keep things way more contained and trackable than the various modes of public transport currently being used. I particularly feel sorry for members of the public that are catching transport with the students. I think mainly of the public buses between Gordon Station and the school in the morning.

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Buses arriving late means the return journey is very late and they miss after school activities and they encounter peak hour travel causing further delays.	
These are the changes I would like to see: Much more regular, on time, frequent buses lining up at school and more regular trains 2 mins apart like in Japan.	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: After school activities are prohibitive for us as there is no way to get home. Before school opportunities are possible for us because we can drop off on the way to work but if one parent has business travel or other commitments it's too difficult. Getting home from school on a normal day is ridiculous. The desperate rush to get on the first crowded buses to catch a train that is half an hour after the bell is bad enough but the fact there is no guarantee students can get to a train that is an entire 30min after the bell is absurd. The next train is 30 min later, so getting on a train an hour after the end of school is quite ridiculous. It impacts other after hours activities like sport, music and homework time. Significant disadvantage to students who have to rely on public transport.	
These are the changes I would like to see: The gold/silver push pass that was disadvantaging Asquith students solely makes no sense in any way. To make them catch the train 30 min later because they get off a station that is 3 min before the next further up the line... no thought process went into that! They catch the same train as further up the line, yet they sometimes get home over 1.5 hours after the school bell.. There needs to be more reliable busses and with the capacity to take all students who need to catch a train, but if that is not provided, then rather than target one suburb to disadvantage, share the pain. Maybe a colour coded system eg one colour has priority on 2 days a week, another colour another 2 days a week.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>1)There is no viable public transport service options for a student to travel to school from north of Hornsby for period 0 starting at 7.47 am. There are only 2 options shown on transport NSW information service. One would require our child to leave home prior to 6.30 am to walk to the station, catch a train, catch a bus and walk a short distance to school arriving by 7.18 am (approximately 30 minutes earlier than lesson start time). The other option arrives after class starts and would require our child to leave home around 6.40am to walk to the station, catch a train, catch bus 1, catch bus 2 then an estimated 9 minute walk to school. Our child currently has three period 0 lessons, all on consecutive days, and our only option is to drive to school on those mornings. This makes for a very long day when it takes an hour to travel home from school every afternoon.</p> <p>2)The frequency of the trains north of Hornsby are insufficient in the afternoons with a train travelling north of Hornsby only every 30 minutes. This is vastly different to the morning availability due to the 'peak' hour for commuters. There is a greater frequency of trains in the morning and hence the travel time is reduced.</p> <p>3)Another issue is the supply of buses to the high school of an afternoon, not only them not always arriving on time but the overcrowding and the linking to train services at Gordon Station.</p>	
These are the changes I would like to see:	
<p>1)I would like the travel times greatly reduced for the afternoon return from school to home as it takes 1 hour. There is a lot of 'waiting' time for services and if the half hourly train service for stations north of Hornsby is missed from Gordon Station then the only options are to wait an additional 30 minutes for the next train or get on the next available service to Hornsby, where the only options are to be collected by a parent, wait for a bus connection from Hornsby to Asquith or to walk home. The walk is estimated to take 30-45 minutes.</p> <p>2)Train connection times could be adjusted slightly to better align with the arrival of buses from school. For example, the first bus from school is scheduled to leave at 3.22pm (this should have the PUSH PASS students for those living north of Hornsby) it is scheduled to arrive at Gordon Station at 3.28pm. Students then have to wait approximately 17 minutes for the 3.45pm train. This 3.45pm Gordon to Berowra could arrive up to 10 minutes earlier, greatly reducing travel times.</p> <p>3)I would like that the school issued PUSH PASS be a priority to anyone north of Hornsby, as it has always been previously. Changes were made this year that students living in Mount Colah and further north were giving higher priority than those students living in Asquith. It is exactly the same train that students need to catch and it only travels north of Hornsby every 30 minutes. This is particularly frustrating when there a numerous students from Berowra who are not actually part of the school's catchment area, where Asquith and Mount Colah are in the area.</p>	
These are my COVID related travel issues:	
No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Insufficient bus from Gordon station to school cause 1. a long traveling time 2. children have to get up earlier every morning 3. late for his after school activities(outside the school)	
These are the changes I would like to see: add more school bus during the school time	
These are my COVID related travel issues: yes, hard to maintain the social distance	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Asquith	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: My son is unable to travel to school on public transport to attend band starting 7.30am on Wednesdays because there is no early bus from Gordon Station to the school. He is driven to school on Wednesday mornings.	
These are the changes I would like to see: Timetable an earlier bus on morning with extra-curricular activities.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Berowra	Postcode: 2082
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Train / bus timings to enable smooth connections - too many times buses leave 2 minutes before trains arrive. Local bus service in Berowra s intermittent & doe snot cover the whole suburb outside of very restricted hours for local primary school	
These are the changes I would like to see: Additional bus services in Berowra to cover the whole suburb after 3:45 pm Coordinate bus pick ups at SIHS with early finish times (2.15 pm etc)	
These are my COVID related travel issues: Some concerns about crowding and lack of mask wearing protocols on buses especially	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Berowra	Postcode: 2081
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Not enough early buses so children are late to school in the morning. Not enough early buses in afternoon to get kids to first connection on trains. Very long time between next connecting train to home station . Earlier bus as child has period zero and no way of getting herself there due to transport. Both children can't engage in before /after school activities due to transport.	
These are the changes I would like to see: More early buses in morning and more in afternoon. Earlier bus so kids can get to school early for activities or period zero. Also later bus so kids can do after school activities.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Berowra	Postcode: 2081
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Not enough buses from school to Gordon station. Sometimes my child missed the first bus and got home late.	
These are the changes I would like to see: More buses from school to the train station please.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Berowra	Postcode: Not supplied
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Teaching staff don't always prioritise gold push passes. Bus to/from Gordon station is dangerously overpacked	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Berowra	Postcode: 2081
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Trains: frequency of services (especially between between Hornsby and Berowra) Push Passes seem to be ignored some days.	
These are the changes I would like to see: More connection between school bus timetable and trains going north of Hornsby	
These are my COVID related travel issues: Nil	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Brooklyn	Postcode: 2083
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The bus to train connections need to be enhanced, especially on the return journey to Brooklyn. Students are often left hanging around at Hornsby Station.	
These are the changes I would like to see: More train to bus and Train to Train linking for the journey home. The journey to school is usually pretty good.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: late buses / insufficient buses/ over crowded buses/ extended travel times / missing work / missing appointments or being late in school/ marked absent in school	
These are the changes I would like to see: integration of timetable with school buses/ increased bus and train intervals/ safety in public transport	
These are my COVID related travel issues: thankful that they have more hand sanitisers in school available but need to ensure in every room there is at least one as well as in bathrooms. It is not encouraged in schools to wear masks especially for those who commute in public transports.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Issues : late or no buses / insufficient buses/ over crowded buses/ integration of timetable with school buses Consequences: extended travel times / being late for after school activities (not school based)/ having to drive my child to or from school on days where before and after school activities are on (school based) as there are no school buses running at that time	
These are the changes I would like to see: I would like to see direct school buses or public transport buses running from Hornsby directly to St Ives High School to avoid unnecessary changes in transport means for such a short distance. St Ives High school is our local catchment school so it should be more accessible to us.	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>The main issue (prior to getting a push pass) is that occasionally the buses are too full and he ends up missing the bus to Gordon station after school. This means that either he calls me in the hope that I'm in the area to pick him up or walk 25 minutes to Gordon station. This is not acceptable as he has a long journey (train, bus) home after the walk. On a sports day, this is even more challenging.</p>	
These are the changes I would like to see:	
<p>More buses after school.</p>	
These are my COVID related travel issues:	
<p>None noted</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>It consumes lots of travelling time which makes my child exhausted at the end of the day. It effects on her concentration on studies and not enough time left for other activities.</p>	
These are the changes I would like to see:	
<p>I would prefer a straight bus service to and from Hornsby to school.</p>	
These are my COVID related travel issues:	
<p>Yes as travel is by both train and bus so risk factor increases .</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>1. There are no early school buses from gordon station to school so they cant get to school to do any before school activities. The first bus is 8:20</p> <p>2. There are no late school buses from school to the station so they cant do any after school activities</p> <p>3. The 3 school buses that do run from gordon station to school and back are severely crowded and hard to get on</p> <p>4. There is not enough shelter when it rains at the station</p> <p>5. if the trains are late then they miss the school buses and have to try and negotiate a public bus or walk 30 mins to school</p>	
These are the changes I would like to see:	
1. It would be nice to have an early school bus that runs from hornsby station to school and back	
These are my COVID related travel issues:	
No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have four children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>Buses are late bringing kids home from school, this means they're late for after school jobs/activities.</p> <p>We have had to free up a car for travel to and from school because of the lack of public transport to get the year 12 students to and from early/late classes.</p> <p>My kids stopped being involved in the band program which ran before school because it was too difficult to get to school on public transport for a before school rehearsal time.</p>	
These are the changes I would like to see:	
<p>More buses running from school to Gordon station to get kids home in a timely manner.</p> <p>Buses running at other times to enable kids at after school classes/activities to get public transport home.</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: not enough bus	
These are the changes I would like to see: more bus and frequency	
These are my COVID related travel issues: While I am working from home, I am driving him to and from school but I would have no choice and let him use public transport once work resume in office. I do not feel comfortable for him to take public transport which I do not believe is safe	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: The largest issue with public transport for my son going to St Ives High School is the buses being late and very overcrowded. It means we can't rely on him getting home on time for dental/medical or other appointments. We always need to pick him up in that instance. It also means he can't rely on public transport to get him to work on time if he has an early shift and again needs to rely on someone picking him up at school and dropping him to work. Late and overcrowded buses have also caused him to be late to school on numerous occasions.	
These are the changes I would like to see: More buses especially in the afternoon when the children finish school and those buses being on time rather than the current situation where they are often late.	
These are my COVID related travel issues: My husband and I now drive our son to and from school and our main reason for this is the overcrowding on the school buses doesn't allow for any social distancing. Given that teenagers can catch and transmit this virus as much as adults, I do not see how cramming students onto buses where where they are literally touching the person next to them is considered acceptable. I have been horrified to see absolutely no effort to provide more buses. On public buses I see maximum capacity numbers, and seats closed off to maintain social distancing. If the sort of crowding seen on school buses is not acceptable for adults and the general public, then why is it acceptable for our children?	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
Try not be late for school	
These are the changes I would like to see:	
To get better	
These are my COVID related travel issues:	
No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
To get to school is lengthy and involves a bus, a train and a bus and can be simplified by one bus. Busses are often late in the afternoon and the process is long.	
These are the changes I would like to see:	
Bus that runs directly from Hornsby to the school in the morning and bus that runs directly from school to Hornsby in the afternoon.	
These are my COVID related travel issues:	
None	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Buses are late / insufficient and over crowded buses / not enough buses running during school hours or early morning and after 4 pm	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: It takes too long to get from school to home	
These are the changes I would like to see: More quicker ways of getting home	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Not enough busses in the afternoon, leading to numerous instances where the train is missed and an extra half an hours is added to the trip time. Additionally with before and after school activities there are limited public transport options from Gordon station. There are also a couple of occasions where the afternoon bus has just not shown up	
These are the changes I would like to see: A direct bus service from Asquith station to and from the school	
These are my COVID related travel issues: We are concerned about her travelling on public transport at this time	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: When driving to school, parking is a major issue that needs to be addressed. In the morning, most spots are at capacity by 8:40 am.	
These are the changes I would like to see: I would like to see more parking introduced on Yarrabung Road and surrounding roads.	
These are my COVID related travel issues: N/A	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: NA	
These are the changes I would like to see: Compartments in trains specifically allocated for students.	
These are my COVID related travel issues: Yes i pick my son daily after school for safety reasons as i do not know how far there is social distancing in buses/trains and the extent to which inside buses/trains are being sanitized.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Not enough buses to cover the busy period in the morning and afternoon. My son leaves home quite early as he chose to avoid the packed bus and queuing. It is minor issue for us as we are very happy and grateful for all teachers efforts on COVID responses and preparations. I thought I'd share this bus availability issue and packed up buses during busy period. Social distancing on the buses is concerning when we talked about this with our son.	
These are the changes I would like to see: From school, Continuous comms to students to remind them about the social distancing Or wear masks when it's not possible. We want kids to go to school instead of google classroom. Human interaction can't be replaced by virtual classes.	
These are my COVID related travel issues: Not enough buses to cover the busy period in the morning and afternoon. My son leaves home quite early as he chose to avoid the packed bus and queuing. It is minor issue for us as we are very happy and grateful for all teachers efforts on COVID responses and preparations. I thought I'd share this bus availability issue and packed up buses during busy period. Social distancing on the buses is concerning when we talked about this with our son.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Hornsby is not far from St Ives but it's a shame she has to spend 1 hour changing 3 transport to school. There are a big number of School children going to SIHS from Hornsby and northern suburb of it. Why cant a separate school bus take them from Hornsby station to St Ives directly?	
These are the changes I would like to see: A separate bus from Hornsby to school directly.	
These are my COVID related travel issues: Yes. changing 3 transports for such a short distance is exposure to public transport passengers times 3	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: The buses. If my kids don't get on one of the first buses on the way home from school it throws the whole journey home out and can take up to an hour and a half.	
These are the changes I would like to see: More regular buses !	
These are my COVID related travel issues: I don't believe there is much COVID awareness on the trains or buses. I feel everybody should have to wear a mask on public transport.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: i am a sydney trains employee and know about late trains/buses cancellations and am aware of what happens behind the scenes eg safety idiots on the train and it can be very concerning.alot of the time if trains are in the shit then students can be stuck at Gordon Station for more than an hour and cant get home as there is no other way.a direct bus from hornsby to st ives high will be quick and safe.	
These are the changes I would like to see: buses from hornsby to st ives high and home again	
These are my COVID related travel issues: everyone has an issue. there are people traveling on the system who have covid and are proud tosing about it so the police are called or they spit everywhere or at anyone saying iv got covid but how can we be really shore	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Sometimes buses to school in the morning come late and my children ending up waiting for a long time that might lead to late arrival to school. Thus I encourage my children to leave home early to prevent that situation. I worry that my children might miss the stop at Gordon station every morning since there are so many people on the train (pre covid)and sometimes they have to yell out loud to let people know they are getting off. I try to pick them up from school whenever I can because it's difficult for them to catch first 3 buses in the afternoon since too many push pass children and the whole travel time from school to my house would normally be an hour.	
These are the changes I would like to see: It will be wonderful to have a direct transport path from Hornsby to St Ives High so I don't have to worry about whether my children got off the train and got on the school bus ok in the mornings. Same deal in the afternoon.	
These are my COVID related travel issues: I drop and pick up my children as much as I can because I don't want my children get exposed to COVID in the train and from adults.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Main issue of concern is for year 12 students and their varied school attendance schedule. As many days they don't attend school from 9:00 AM to 3:15 PM they find they are unable to get public transportation when they finish their day, for example 12:14 PM on a given Thursday. I guess it is assumed that all Y12 students are on their Ps and drive a car. For me this is not the case and the impact is to have my child rely on me for a pick up. This also applies for when they start their period after 9:00 AM	
These are the changes I would like to see: Not sure	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Concerns are multiple. On a "normal" school day, my son, in year 7, elects to leave home at 7am to be at school on time. When I asked him why this was, he said, "Mum, if I catch the later train and am on the later busses it is such a scrum to get on and I am pushed around and pushed to the back of the line as I am only in year 7, I am concerned that I wont get on that bus. If I wait for the first bus, then I know I will get to school." In the afternoon, because he does not qualify for a "push pass" he is relegated to the back of the line. As a result, if there is a missing bus he has had to wait. There has been a situation, multiple times, on the early finish Tuesday, when he should be home by 4pm when I have his maths tutor scheduled to find me frantically wondering where he is. His response was "I couldn't get on the bus and there was a very long wait for another one. He finishes school at 2:15pm on Tuesdays, How is it that there is so inadequate buses that they cannot be enough for kids to be home by 4pm?? I hold my breath each Tuesday now, wondering if I am going to have to explain to his maths tutor why my son is not home. CONTINUED	

The fact that my child gets home so late every day and also leaves so early is also negatively impacting his schooling. I have just come out of parent teacher interviews which have asked him to do 20 minutes a day of maths etc. He gets home at 4pm, and works solidly until dinner, but the work keeps piling up. As a result, for a year 7 child, I have had to give him a "mental health" day so he could simply catch up on his homework as he was in tears about being able to complete it all. This should not be the case for a year 7 child and I put this in part to inadequate transport infrastructure that waste so much of his day, and make him so tired.

On top of this, My son is in the band and the choir and really enjoys both. However there is absolutely no way that he can attend these and catch public transport. There are no early buses from Gordon station and no direct buses from our area. As a result I drive him two days a week. It is interesting to note, that we leave the same time (7am) for him to be at a 7:30am band or choir practice as he has to when catching public transport. The traffic is horrendous. I no longer travel via Burns Rd as the lights at Bobin Head Road do not adequately work to allow traffic to move through and it clogs badly. As a result I do the rat race through Wahroonga. Have fun with that!

What will I do when my second son joins St Ives in 2 years time and I have two sets of bands/choirs etc? I will permanently be on the road to St Ives. So much for the environment and encouraging public transport. It impacts my cost of living (petrol), by ability to get my youngest to preschool as well as adding to the congestion on already congested roads. Lets not start on the fossil fuels that I will be pumping into the atmosphere as a result. I want my children to use public transport and to have this option. Currently it is not available.

What about when my kids reach HSC years and have before school classes? Will the fact that they can't get to these classes deter them from selecting extension subjects? The lack of adequate public transport means that they do not have equality in their ability to attend anything before or after school.

At the moment, there is no way my son will attend the "after the bell" homework session or any after school activity. There are simply not enough buses to guarantee that he can get home.

These are the changes I would like to see:

Ideally I do not see why you can't have direct school buses from the catchment. My ideal solution would be multiple buses at multiple times leaving from outside the public school and going direct to St Ives. Not one bus, but a bus time table of multiple buses catering for before and after school activities as well as several at the right time to be at school as the bell goes. At bare minimum some kind of bus option to allow children to attend before and after school activities. There used to be a bus service, but now it stops at St Ives shops. It wouldn't be that hard to at least loop that one round to the school and then add a lot more on that route.

These are my COVID related travel issues:

Thankfully our school is covid free. Can you imagine how the virus would have spread on those buses where the kids are crammed in like sardines? Would have swept the whole community.

State Representative: Matt Kean

Name: Withheld	Email Address: Not Supplied
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: It takes too long for my children to come back home from school. They often don't make the same bus/train together which is a nuisance to wait for the other child at the train station in Hornsby. There appears to be a lot of time taken to get on the first bus after school. My children don't qualify for the push pass even though it can take over an hour from school to our front door.	
These are the changes I would like to see: Improved system to cater to needs.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Once the train was too crowded and my children couldn't get off the train and missed the bus. so after this they are getting an early train. After school they have to wait in line for the push passes to go first when most of them catch the same train anyway so they get home a little late.	
These are the changes I would like to see: I would like to see some buses go straight from Hornsby station to the school as that would result in much less travel time. Lots of kids are from the Upper North Shore so I do not see why they have to go all the way to Gordon to catch a bus.	
These are my COVID related travel issues: If students didn't have to catch two different ways of transport, I would not feel as though I need to drive them to school. Like if there was school buses from Hornsby it will be less risky.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Trains: low frequency of services; late train; Bus: late buses, insufficient buses, buses not stopping to pick up or put down, bus delayed due to long bus journey or traffic jam, over crowded buses, students denied boarding on a public bus because it is not a school bus; Consequences: Very long travel times, late for school course; cannot attend the school activities before school or after school, even the first class of morning;	
These are the changes I would like to see: We need a direct bus from Hornsby Train Station to St Ives High School regularly, especially enough buses in the morning and afternoon time.	
These are my COVID related travel issues: Too many transfers, long journey, over crowded train station and bus station, and over crowded train car and bus will take big chances for COVID 19 virus spread.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: No concerns noted	
These are the changes I would like to see: More frequent buses and safe waiting area	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Getting to school is generally good. However it is still too long and difficult for before school activities. There need do be more buses from school to Gordon and they absolutely need to be on time. There also need to be more train options from Gordon to Asquith station. At the moment the kids get stuck waiting at Hornsby for long periods if they miss the first train. Additional reliable options would enable the kids to consider after school activities.	
These are the changes I would like to see: More reliable options. If Berowra was the end of the north shore line rather than Hornsby there would be many more options for those living north of hornsby station.	
These are my COVID related travel issues: i wish sydney transport gave out free reusable cloth masks (sourced from social enterprises) to staff and travellers.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: My son lives in Hornsby, and SIHS is his local Co-Ed school. As it his local school, I find it disappointing that afternoon school buses To gordon station are not dispatched in a timely manner to meet student demand. The earliest train my son has been able to catch is at 350 from Gordon, as such, he is not arriving home until 420. It would seem reasonable that enough buses are provided to get all students to Gordon in a timely fashion. Similarly, there is no practicable way for my son to catch public transport for band (730 arrival) or bootcamp 7am), which means as parents we have no option other than driving which has required us to change our work commitments. As he moves through the school I am concerned that the transport situation will put him and other kids from the northern catchments at a disadvantage compared to the children that live closer to the school, as it dissuades them from getting involved in before or after school extra curricular activities which are such an important part of building school community. CONTINUED	

<p>These are the changes I would like to see:</p> <p>There should be a direct bus from Hornsby to school in the mornings for activities like band and bootcamp.</p> <p>There should be sufficient buses in the afternoon to get ALL student to Gordon in a timely manner, as well as options for getting home after hours.</p>
<p>These are my COVID related travel issues:</p> <p>I have driven my son to and from school every day since Covid, as I don't find the risk of being on public transport - particularly squashed on buses - acceptable.</p>

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby	Postcode: 2077
<p>I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.</p>	
<p>Issues I am concerned about and the consequences for my children:</p> <p>In the afternoon if school buses are late OR insufficient buses are provided OR the trains are delayed/cancelled this can cause issues in getting to after school activities or just to have some chill time before homework etc. which is very important for mental health & wellbeing</p>	
<p>These are the changes I would like to see:</p> <p>For all afternoon school buses to be on time and for sufficient amount of buses available - please</p>	
<p>These are my COVID related travel issues:</p> <p>School buses are quite over crowded with students - how do we know that the buses have been sanitised appropriately - hardly any students are wearing masks on the school buses and neither are the bus drivers</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby heights	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: How long it will take my children to get to st Ives high school on public transport. The options are slim.	
These are the changes I would like to see: More school buses from Hornsby Heights area	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Not Supplied
Suburb: Hornsby Heights	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: I have a child with a disability. He is registered in for NDIS, however his condition does not make him eligible for transport assistance. Having to negotiate a bus-train-bus in the morning means more-often-than-not he doesn't show up to school.	
These are the changes I would like to see: A direct service to/from school, with a pickup point up to 2km from home.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby Heights	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Late and insufficient buses in the morning from Gordon station to the school and in the afternoon from Hornsby station to home.	
These are the changes I would like to see: I would like to see a dedicated school bus to take my child to St Ives High and back to Hornsby.	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Hornsby Heights	Postcode: 2077
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: We accepted the transport links when our son first started at StIves High School. While they are not direct to the school, the independence and confidence they have developed using public transport has certainly aided them.	
These are the changes I would like to see: While we accept the transport links, it would be good to have a direct bus service between Hornsby Train Station and the school each day.	
These are my COVID related travel issues: No.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>1. Crowded buses, less busses and getting squished in the bus</p> <p>2. Push pass not being checked by teacher and students without the pass get in first</p> <p>3. If my son has the last class which is far away from the bus queue, he misses the first bus</p> <p>For point number 2 & 3 if he misses the first connecting train he then needs to wait 25-30 min at Gordon or Hornsby for the next Berowra train. Many times I have to drive to Hornsby to pick him up if there is an appointment or after school activity</p>	
These are the changes I would like to see:	
<p>1. More buses</p> <p>2. Timetable integration or change</p> <p>3. Push pass being checked properly before boarding the priority bus</p> <p>4. School bus for students from Berowra to Asquith</p>	
These are my COVID related travel issues:	
Not much choice but to send by public transport. Tried driving to school one day and was caught in the traffic so turned back and took train	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>'- Bus frequency from school to Gordon is insufficient. This causes children to miss connecting train services which means they have to wait 30 minutes for the next service.</p> <p>- Services past Hornsby (e.g. Asquith, Mount Colah, etc are not frequent enough. This causes substantial delays for children and general commuters.</p>	
These are the changes I would like to see:	
<p>'- Increase frequency of trains between Hornsby and Berowra</p> <p>- Increase frequency of buses from St Ives High School to Gordon station.</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: '- missing connections due to late or overcrowded buses... resulting in a significant delay in getting home - Long travel times due poor connections	
These are the changes I would like to see: '- Seniors should get priority due to increased need for study and homework ... push passes are ineffective and not well policed	
These are my COVID related travel issues: No	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: I worry that if there is an issue on the train system (with the way it is so interconnected) that trains will be delayed/cancelled and my child will have difficulty getting to school on time.	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Nil concern	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: Teachers push and squeeze lots of students into the bus so there is no proper social distancing	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School.	
Issues I am concerned about and the consequences for my child: Travel time and conditions	
These are the changes I would like to see: More frequent travel options (bus services from Gordon station to St Ives High School) that match services or activities offered by the school (e.g. band, running club, boot camp, mountain bike club, drama activities, any other extra-curricular activity...)	
These are my COVID related travel issues: Feedback from my son is that buses are often crowded.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If the bus does not make the stop at Mount Colah for pick up he will miss the train and be late to school. When he has period 0 or early finish he can not to and from school without to it taking three hours.	
These are the changes I would like to see: Accommodate for early classes, early finishes	
These are my COVID related travel issues: There is no social distancing on any form of public transport	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: There appears to be quite a number of students who have a push pass, so the line to get on first the bus is still very long. I've heard some supervising teachers don't check for the push pass and just let anyone on the first bus	
These are the changes I would like to see: There needs to be more buses waiting to pick up before the end of school so that all these kids can get to Gordon on time. The school obviously know how many push passes have been issued and therefore can tell the bus company how many students need to be transported to Gordon	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
The buses from Gordon station to St Ives High School only run for a limited time. If there is a problem with the train then my child misses the bus and is very late.	
These are the changes I would like to see:	
A bus service from Gordon station to St Ives High School that runs for a longer period.	
These are my COVID related travel issues:	
No.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
My children's push pass doesn't always help, unless there is a Teacher present. Busses seem late a fair bit of the time and therefore become out of sync with the train times for reducing wait time. This is especially so on a Friday.	
These are the changes I would like to see:	
It would be great if Push pass children could be excused from their last class 2-3 minutes early - to ensure they are first in line, reducing stress for them.	
These are my COVID related travel issues:	
N/A.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Time it takes and waiting time for connections	
These are the changes I would like to see: I direct bus to mount colah and surrounding suburbs would be great!!	
These are my COVID related travel issues: Over crowding. But it seems unavoidable	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If my daughter doesn't get on the 1st or second bus she may miss her train if the buses are 10 mins late she has to wait around 30 mins for the next train	
These are the changes I would like to see: More buses to and from Gordon station	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If we are in the catchment for St Ives High School, how come there's no direct school bus from either Mount Colah station or Hornsby?	
These are the changes I would like to see: A direct school bus to St Ives high school.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: If the first bus is missed it takes a lot longer to get home and the trains and buses do not align which makes the journey longer	
These are the changes I would like to see: To ensure that the push passes are enforced more	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my children:</p> <p>Buses: late buses / insufficient buses/ buses not stopping to pick up or put down / over crowded buses / students denied boarding on a public bus because it is not a school bus/bus is shared with Killara High School and sometimes the bus driver goes to Killara High first forgetting there are St Ives students./ The bus service is also shared with a primary school children and this can either make them late to or from school to the train station.</p> <p>Trains: frequency of services (especially between between Hornsby and Berowra), integration of timetable with school buses. / If my child misses the 3:45pm train the next one is not for another 30 mins. I know at some point later in the afternoon the trains do come every 15 mins, but it is too late in the afternoon</p> <p>the consequences for your child when transport home does not run smoothly? E.g extended travel times / missing work / missing appointments or being late for after school activities (not school based)</p>	
<p>These are the changes I would like to see:</p> <p>It would be great if there was a continuous direct bus service in the morning from Gordon train station to St Ives High that is just for St Ives students.</p> <p>Push Passes: This doesn't seem to work, as my children have sometimes missed the first bus even thou they have a push pass and have been told by teachers that push passes don't apply.</p>	
<p>These are my COVID related travel issues:</p> <p>No</p>	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Colah	Postcode: 2079
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
<p>Issues I am concerned about and the consequences for my child:</p> <p>Buses from Gordon to St Ives HS are crammed full in the morning and afternoon. Afternoon buses from the school to Gordon station are often late meaning the connection with the train is missed.</p> <p>Another big issue is trains heading North only stop at Mt Colah every 30 mins so if my son just misses his train, he has to wait 30 mins at Hornsby station for the next train. CONTINUED</p>	

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My son would attend a morning tutorial group before school but there are no buses from Gordon to St Ives HS which arrive at 7:45am. I have driven him but it takes me 1.5 hours return due to traffic
<p>These are the changes I would like to see:</p> <p>Would love to have trains stop at Mt Colah more frequently for north and south bound in the morning and afternoon peak. Every 30 mins is not frequent enough.</p> <p>Early morning buses from Gordon to St Ives HS so kids can get to tutoring before school</p>
<p>These are my COVID related travel issues:</p> <p>None noted</p>

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Kuring-Gai	Postcode: 2080
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: When the weather is not good	
These are the changes I would like to see: Not noted	
These are my COVID related travel issues: When the kids catches the bus	

State Representative: Matt Kean

Name: Survey Completed but Name not supplied	Email Address: Not Supplied
Suburb: Mount Kuring-Gai	Postcode: Not supplied
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: School busses are often late and overcrowded because there are too few. With an early start or late departure from school, proper bus service is unavailable. Bus drivers regularly have an inappropriate attitude towards students, sometimes stopping the bus for a few minutes as a response to a student 'pressing the button', causing all the other students to miss their train connection. In our case that results in arrival at home around 4.45-5pm (total travel time at least 1hr30min).	
These are the changes I would like to see: More busses at peak time, AND more busses earlier before school starts, and later after school ends to accommodate student's extracurricular activities before and after school.	
These are my COVID related travel issues: Busses are PACKED 'body-to-body' with children from all year groups together, therefore completely COVID-unsafe. However, as long as there are only a few busses, there is no alternative for kids to arrive home within an acceptable time frame. Government rules regarding separation of students in year groups at schools is a worthless exercise as long as this continues to be accepted.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mount Kuring-Gai	Postcode: 2080
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Today was a great example. My son Jordan was pushed out of the junior bus line by kids pushing. The teachers did not allow him bc in, they sent him to the senior line even though he told them he has a push pass and needs the connecting train. He was told he would make the train so he went to the end of senior line even though he is year 7? As a result he missed his 345pm train, called me by phone and it was nearly 5 pm when he finally arrived. His usual train arrives at 405pm.	
These are the changes I would like to see: It would be great if the younger kids that travel past Asquith had a chance to get on the buses first.	
These are my COVID related travel issues: None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Mt Kuring-gai	Postcode: 2080
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children:	
<p>Late buses - If the bus to Gordon is late, my children have to wait 30 minutes for the next train that stops at Mt Kuring-gai.</p> <p>After/before school activities - clarity around which buses to catch from Gordon would be helpful.</p>	
These are the changes I would like to see:	
<p>Punctual buses</p> <p>Clear details around bus options to school outside the regular times</p>	
These are my COVID related travel issues:	
None noted	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>Transport to and from school is very complicated, requiring multiple modes (car-train-bus, bus-train-bus, or bus-bus) which frequently do not connect as they should. In my daughter's first two weeks of high school (Year 7), after having previously walked to Primary School, she was twice left stranded (with other students) on a busy road by buses that missed their connection or failed to stop for the students. That was a very traumatic experience for an 11-year-old. Since then, we have tried multiple alternative combinations but there would still generally be one day a week when her journey home took more than an hour due to a missed connection. The battle to board a bus from the school to Gordon station frequently resulted in missing her train and having to wait half an hour for another one which stops at the right station, and subsequently missing the bus connection at the other end. In the mornings, she started catching a train 15 minutes earlier (which has no connecting bus and so requires alternate transport to the station) just to avoid the queue at Gordon for a bus to the school.</p> <p style="text-align: right;">CONTINUED</p>	
These are the changes I would like to see:	

A dedicated school bus from Hornsby to the school would provide a safe and simple solution to a large number of children and would also take pressure off the route between school and Gordon station.

Because the school is a long way from normal transport hubs (Gordon Station or St Ives Village), transport needs should be considered separately and children should not be expected to hop from one public service to another as they criss-cross through the district.

These are my COVID related travel issues:

If there was a dedicated school bus, I would consider allowing my daughter to use it, but instead we are following government recommendations to keep away from public transport and are driving to and from school every day.

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Often late for school because buses are already full or do not stop. Wait times between transport modes can be very long.	
These are the changes I would like to see:	
We would like a dedicated school bus route from the Hornsby catchment area to the school.	
These are my COVID related travel issues:	
Buses are always overcrowded.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Wahroonga	Postcode: 2076
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Generally, the system works well given distances and complexities involved	
These are the changes I would like to see: Better organisation of the Push Pass line or just get rid of it!	
These are my COVID related travel issues: No, it's far better with fewer passengers on the train.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: Waitara	Postcode: 2077
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child: Insufficient buses, therefore resulting in overcrowding.	
These are the changes I would like to see: Increase number of buses between school and Gordon. I am informed, there was earlier a bus service from the school to Hornsby via Edgeworth David Avenue which has since been discontinued. Given there a number of students travelling from Waitara and Hornsby, appreciate if this service could be restored.	
These are my COVID related travel issues: Increase the number of buses and reduce the number of students per bus, thereby, maintaining social distancing.	

State Representative: Matt Kean

Name: Withheld	Email Address: Withheld
Suburb: WEST PYMBLE	Postcode: 2073
I currently have two children at St Ives High School. My children use student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my children: Buses back to Gordon from St Ives are appalling and the kids can wait up to 30 minutes at school. This means that more often than not I pick them up by car. Buses in the morning from Hornsby for before-school activities are now non-existing. This previously affected me when we lived in Mt Colah, meaning my kids could not do choir / band / debating. Pick up / drop off on Yarrabung Road is chaotic post-Covid.	
These are the changes I would like to see: Better bus services in the afternoon. Morning bus services from Hornsby.	
These are my COVID related travel issues: None noted	

END OF MATT KEAN RESPONSES

State Representative: Victor Dominello

Your Constituent Who Participated in Our Survey and Provided Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Detractor	4	Withheld	Withheld

Name: Withheld	Email Address: Withheld
Suburb: North Ryde	Postcode: 2113
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
Not applicable this year as in year 11, but previous years when leaving school at 3.15 pm has had to wait up to 40 minutes for bus to Gordon.	
These are the changes I would like to see:	
Not noted	
These are my COVID related travel issues:	
No	

State Representative: James Griffin

Your Constituents Who Participated in Our Survey and Provided Contact Details

Some participants only completed the data survey and did not provide any additional free text feedback. Some participants chose to provide their contact details only. In each case, where they have answered the Net Promoter Question, their Net Promoter Score Category and Score is shown as a quick guide to their level of satisfaction with the service.

Your constituent has provided additional feedback, and this is shown on the following page.

Current transport services to and from St Ives High School achieved a Net Promoter Score of MINUS 63

NPS Category	NPS Score	Name	Email Address
Detractor	3	Withheld	Withheld

State Representative: James Griffin

Name: Withheld	Email Address: Withheld
Suburb: Freshwater, Sydney	Postcode: 2096
I currently have one child at St Ives High School. My child uses student/ public transport to get to and from St Ives High.	
Issues I am concerned about and the consequences for my child:	
<p>We have been accepted as out-of-area student only recently which we very much appreciated and we accepted knowing the placement knowing that transport would not. be easy. However, I am very surprised that there is so few routes from the North Shore area directly to the Northern Beaches and the buses that do go that way take a long time as they stop at every suburb along the way. If my daughter was to get herself to school which would be ideal it would mean bus/train/bus or 3 buses and at least 1.30 hours travel so we choose to drive her. There isn't even a closer route we could drop her at halfway because all routes are very indirect. Coming home she can get the quick bus to the station and then she has to either go to Chatswood or the city to come home on a bus. The 136 which stops near our house takes over an hour and isn't that frequent. It's faster to go to the city then a BLINE but she then gets caught up on peak-hour transport time for city workers and it isn't ideal a 14-year-old traveling to the city to come home. The traveling for school means we can't consider before or after school activities unless we are willing to drop and collect and deal with peak hour traffic ourselves.</p>	
These are the changes I would like to see:	
<p>A bus from Gordon station all the way to Brookvale interchange would be amazing. Even better an express bus to Northern Beaches from the school but that may not be viable since not enough students. It could be dropping kids all the way down Mona Vale road then to Forest way and beyond - or going the other direction across Roseville bridge and down Warringah Rd.</p> <p>The Forest buses that go to Belrose would be an option if it picked up from St Ives first because its too far for St Ives kids to walk to Brigidine school - it could extend to Brookvale interchange because if they get off at Belrose need to investigate options from there to Northern Beaches.</p> <p>An express service between Chatswood and Brookvale is needed. Even on weekends my daughter spends a lot of time on public transport getting to Chatwsood in particular. I often have to drop her up near Forest Way as the bus is more direct and there are more options.</p> <p>If there was a school bus to and from Chatswood which is a central place for many kids, then it's one less form of transport if kids can then get one bus or train home. The 136 bus goes right near our house and although it takes one hour (unless they introduced express option) it would possibly cut our daughter's travel time down by 20 minutes or so - depends on bus times and if they connect! She could get 136 to Chatswood in the morning then hop on the school bus from Chatswood if there were a couple times not just one in case she missed it! Ideally she only uses 2 forms of transport not three. The regular bus that goes from Chatswood to school takes 45 minutes. Add the 136 which can take an hour so that's 1 hr 45min if no buses are missed to get to school when driving can take 30-45 minutes.</p>	
These are my COVID related travel issues:	
No	