



St Ives High P&C Student Transport Survey - March 2023

The aim of the survey is to update our student transport data and parental feedback regarding student transport to and from the St Ives High campus. In particular, we want to get more clarity around how many parents are driving their children to and from school, when and why.

In 2024 the Draw Area for St Ives High (SIHS) will change, and St Ives High will lose its Northern Draw. It is important to remember, however, that students from the Northern Draw will attend St Ives High for at least the next five years. Students at the Intensive English Centre (IEC) all require transport to and from school, the majority via Gordon Station. This cohort will, in effect, replace the Northern Draw student demand for transport to and from Gordon Station over time.

Critical to solving St Ives High transport issues is improving the frequency of Berowra train services after the PM bell, as these are currently on a 30-minute rotation. This places enormous pressure on the PM bus services to get SIHS Northern Draw students who live beyond Hornsby and IEC students to Gordon Station in time for the Berowra 3.45 pm train. Increasing the frequency of this train service would also benefit the wider community and hundreds of other students who work, live or study along this rail corridor.

Survey: This survey was designed, tested and launched in a week. **The survey opened on 6th March 2023 and closed on 14th March 2023.** Invites were distributed to the St Ives High community via the St Ives High P&C Distribution List. One invite and two survey reminders were issued.

There are currently 1271 families at St Ives High. At the close of this survey, there were 538 responses. This represents a response rate of 31%.

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Page 52	Resources: SIHS Draw Areas /School Parking Map / NSW Parliamentary Inquiry Into Privatisation of Bus Services, Sept 2022 - Media Release, Findings & Recommendations.

Findings of NSW Parliamentary Inquiry into
Privatisation of Our Bus Services

September 2022

"The findings of this report are clear - **the privatisation of our bus services has been a disaster and it's the public and workers paying the price.** There has been a continual degradation of services following privatisation, and workers and the community are furious....

...**The people of NSW deserve accessible, affordable and reliable public bus services.** They have a right to expect that the NSW Government will deliver this public service not just to make a profit, but because it's the right thing for government to do - **to empower community mobility and equity"**

Committee Chair - Ms Abigail Boyd MLC

St Ives High P&C - Student Transport Survey – March 2023

Q1 - The Parent / Caregiver

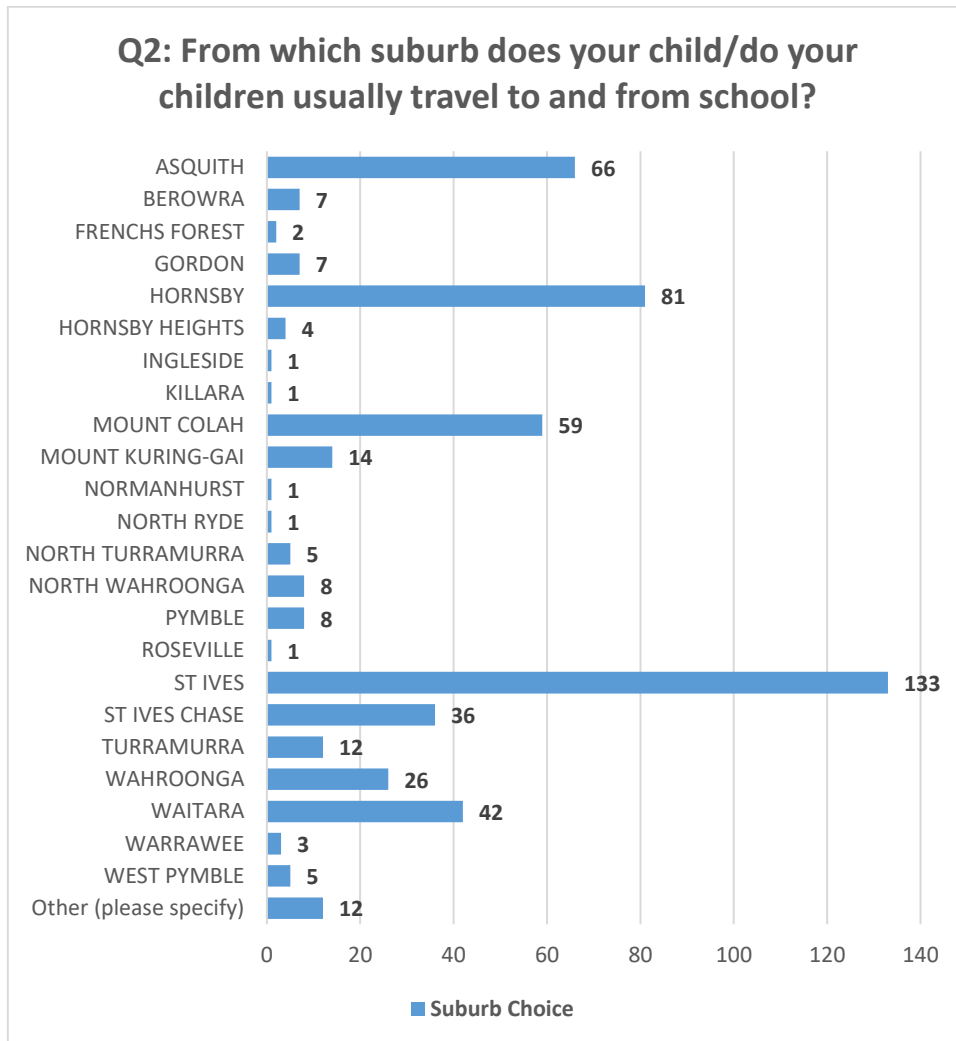
Your Name

Your Email Address

Any identifying information you provide in this survey will not be included in any survey reports. We ask for your name and email address for St Ives High P&C contact purposes only.

Answer Choices	Responses	
Name:	100%	513
Email Address:	99%	510
	Answered	513
	Skipped	25

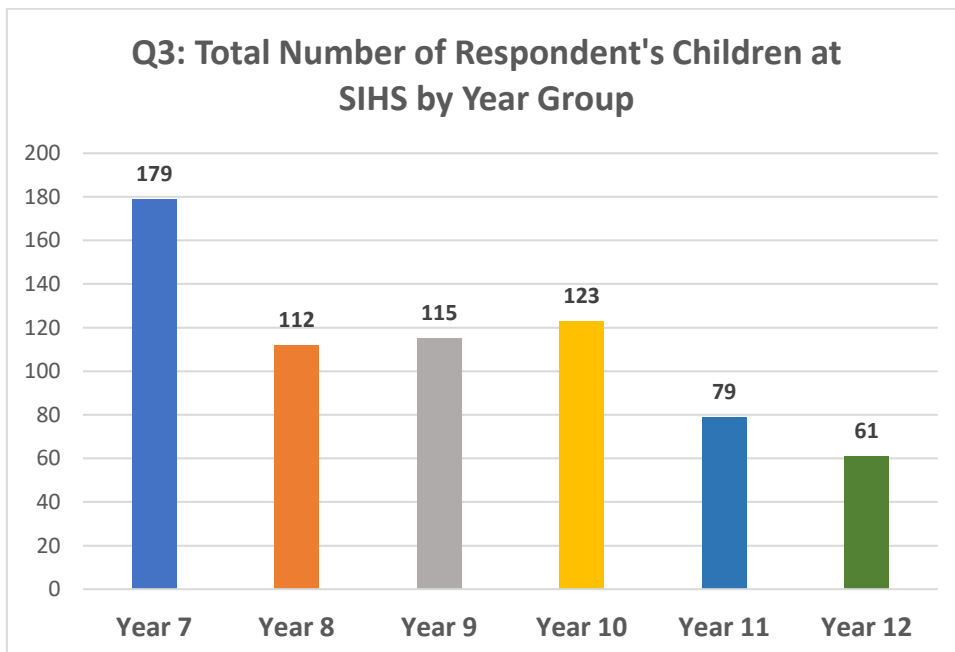
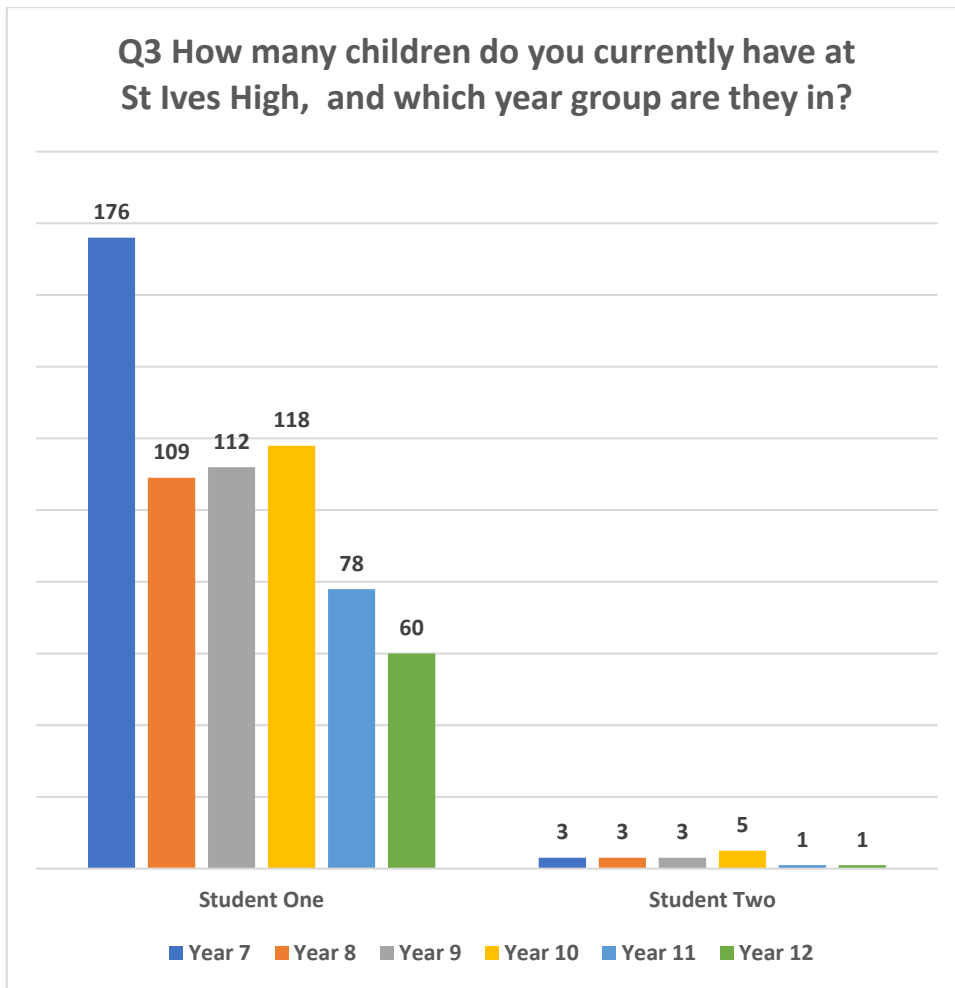
Q2 From which suburb does your child/do your children usually travel to and from school? Please pick one answer from the dropdown list below.



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Answer Choices	Responses	
ASQUITH	12%	66
BEROWRA	1%	7
FRENCHS FOREST	0%	2
GORDON	1%	7
HORNSBY	15%	81
HORNSBY HEIGHTS	1%	4
INGLESIDE	0%	1
KILLARA	0%	1
MOUNT COLAH	11%	59
MOUNT KURING-GAI	3%	14
NORMANHURST	0%	1
NORTH RYDE	0%	1
NORTH TURRAMURRA	1%	5
NORTH WAHROONGA	2%	8
PYMBLE	2%	8
ROSEVILLE	0%	1
ST IVES	25%	133
ST IVES CHASE	7%	36
TURRAMURRA	2%	12
WAHROONGA	5%	26
WAITARA	8%	42
WARRAWEE	1%	3
WEST PYMBLE	1%	5
Other (please specify)	2%	12
	Answered	535
	Skipped	3

Q3 How many children do you currently have at St Ives High, and which year group are they in?
 Use the drop down list against each year group to record the number of children you have in each year group.



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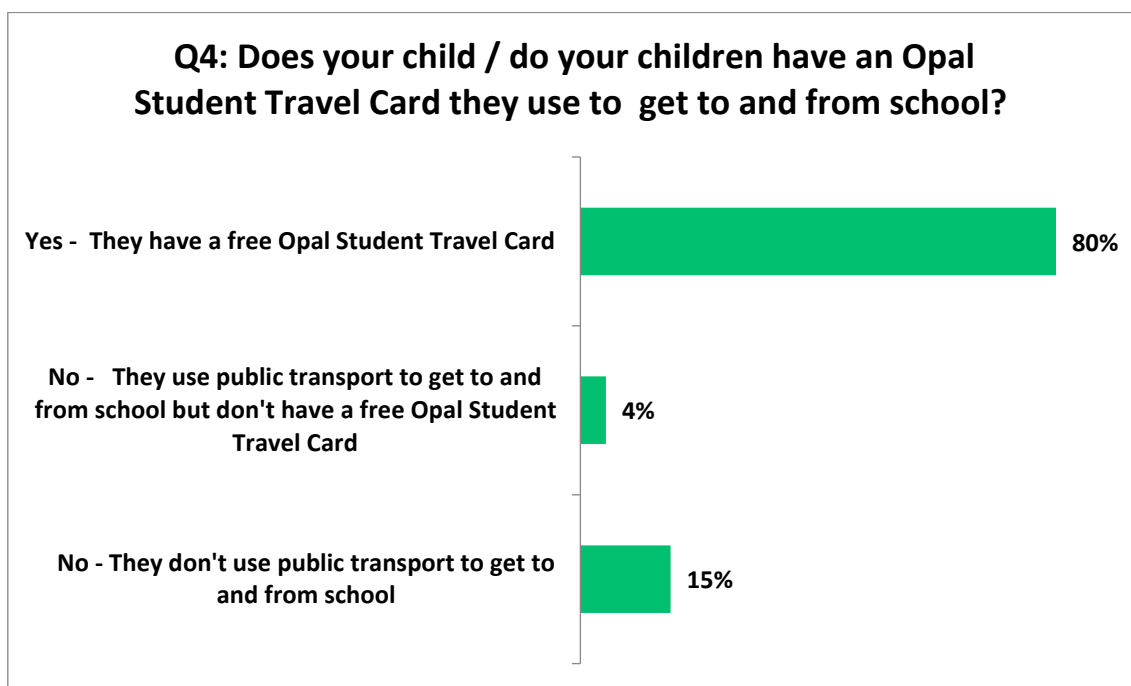
Use the drop down list against each year group to record the number of children you have in each year group.

Answered 534 / Skipped 4

Year	%	Total
Year 7	27%	179
Year 8	17%	112
Year 9	17%	115
Year 10	18%	123
Year 11	12%	79
Year 12	9%	61
Total # of students:		669

Q4: Does your child / do your children have an Opal Student Travel Card they use to get to and from school? Please tick one answer

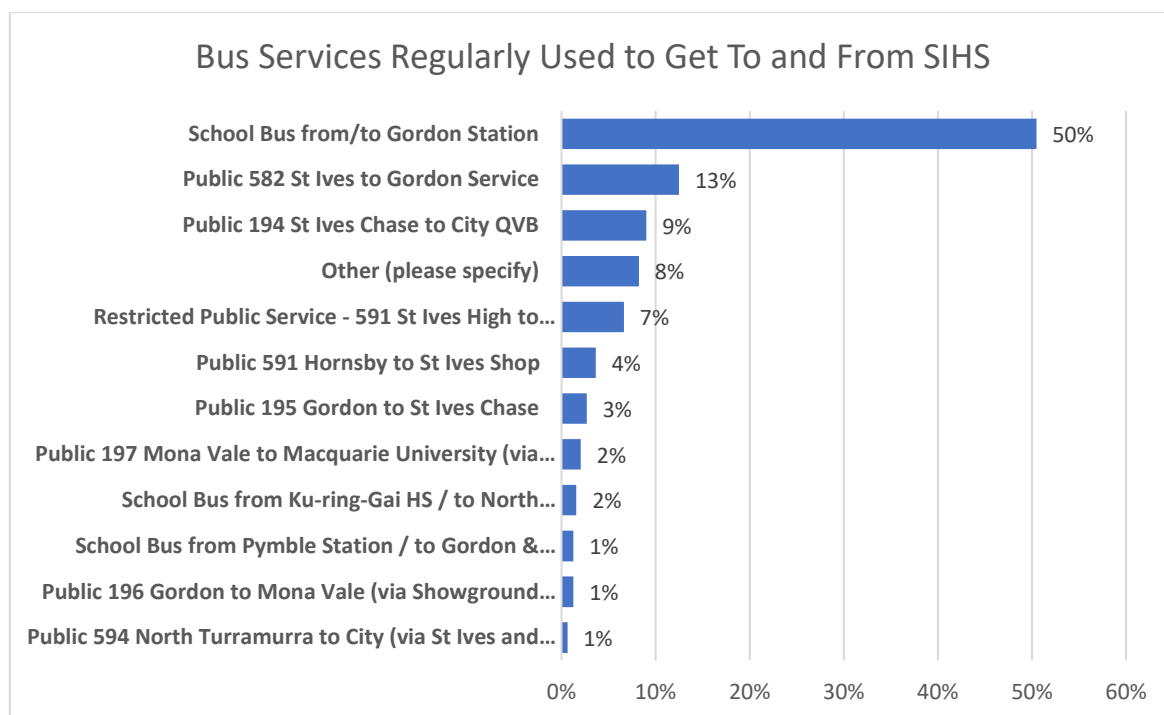
Secondary students are eligible if they are a resident of NSW or an overseas student who is eligible for free government education, and lives a minimum distance from St Ives HS. The minimum distance varies according to the year or grade the student is enrolled in that calendar year. For Years 7 to 12 the minimum distance is either:- the straight line distance from the student's home address to school is more than 2km, or- the walking distance from home to school is 2.9km or further.(If you live within these distances, your student may still qualify for a School Term Bus Pass.)



Answered 531 / Skipped 7

Answer Choices	Responses	
Yes - They have a free Opal Student Travel Card	80%	427
No - They use public transport to get to and from school but don't have a free Opal Student Travel Card	4%	23
No - They don't use public transport to get to and from school	15%	81
	Total	531

Q5: Which of the following bus services does your child/do your children regularly use to get to/from school. Please tick all that apply



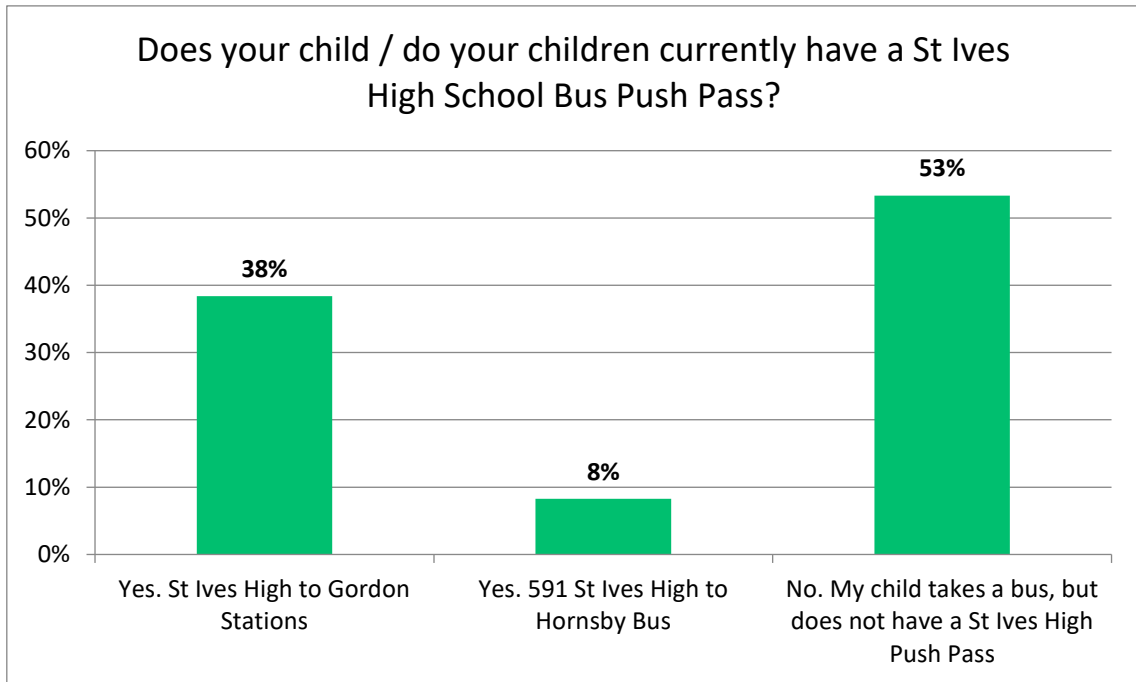
Answered 534 / Skipped 4

Answer Choices	%	Responses
School Bus from/to Gordon Station	50%	319
Public 582 St Ives to Gordon Service	13%	79
Public 194 St Ives Chase to City QVB	9%	57
Other (please specify)	8%	52
Restricted Public Service - 591 St Ives High to Hornsby Service - Push Pass Only - 50 Student Cap Imposed by Transport NSW	7%	42
Public 591 Hornsby to St Ives Shop	4%	23
Public 195 Gordon to St Ives Chase	3%	17
Public 197 Mona Vale to Macquarie University (via Gordon)	2%	13
School Bus from Ku-ring-Gai HS / to North Turramurra - [AM 8017, PM 9066]	2%	10
School Bus from Pymble Station / to Gordon & Pymble Station [AM 8027, PM 9084]	1%	8
Public 196 Gordon to Mona Vale (via Showground and Terry Hills)	1%	8
Public 594 North Turramurra to City (via St Ives and East Roseville)	1%	4
Total Choices:		632

Q5: Which of the following bus services does your child/do your children regularly use to get to/from school.Please tick all that apply

Response Count	Other Bus Services Not Listed:
7	158/245 St Ives Chase Combo
3	158 St Ives Community Hall to Killara HS via St Ives Chase (Forest Line)
3	194X Combo, 140, 158, 8017, 575
3	245 St Ives HS to Masada College via St Ives Chase
2	140 / 247 From/To Terry Hills Japanese School
2	240
2	247 To/From Terry Hills
1	117 Davidson & Belrose to Mona Vale Road for SIHS (Forest Line)
1	158/247 Mona Vale Road (Brididine) Combo
1	214
1	245 or 247 Combo
1	558 Chatswood to Lindfield
1	560 Gordon to West Pymble (Loop Service)
1	575 Turramurra to Hornsby station
1	590 West Pymble/Gordon Station
1	598 Hornsby to Hornsby Station
1	Mount Colah to Mount Colah Station
1	Sometimes the Killara school bus home

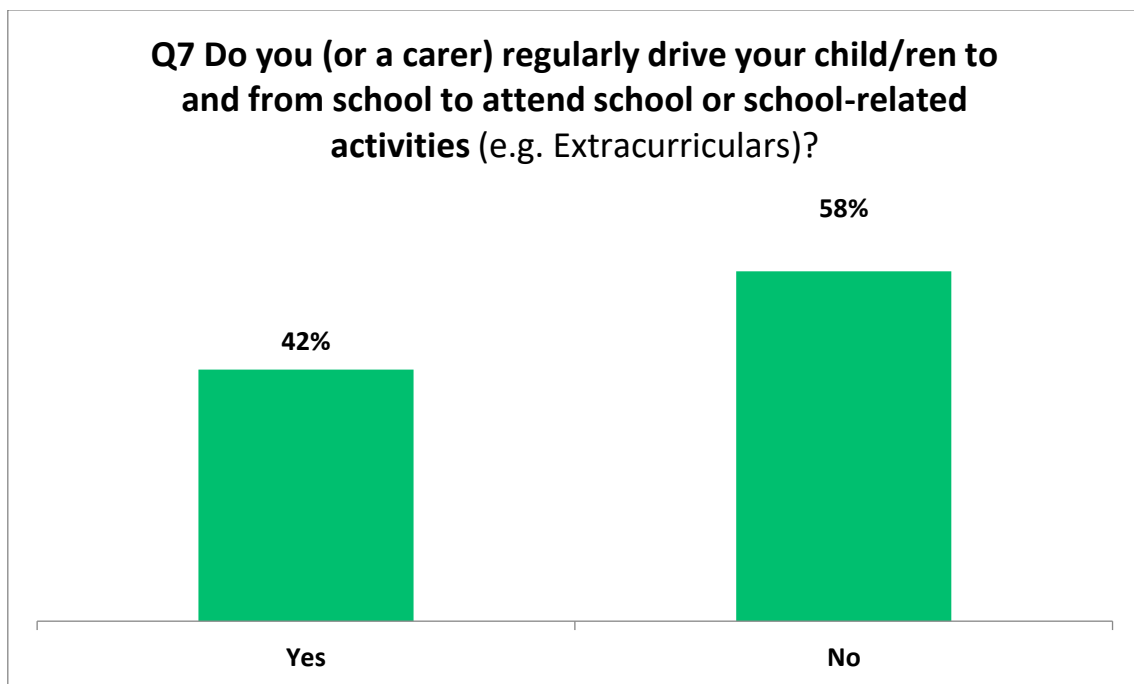
Q6: Does your child / do your children currently have a St Ives High School Bus Push Pass?



Answered 435 / Skipped 103

Answer Choices	Responses	
Yes. St Ives High to Gordon Stations	38%	167
Yes. 591 St Ives High to Hornsby Bus	8%	36
No. My child takes a bus, but does not have a St Ives High Push Pass	53%	232
	Total	435

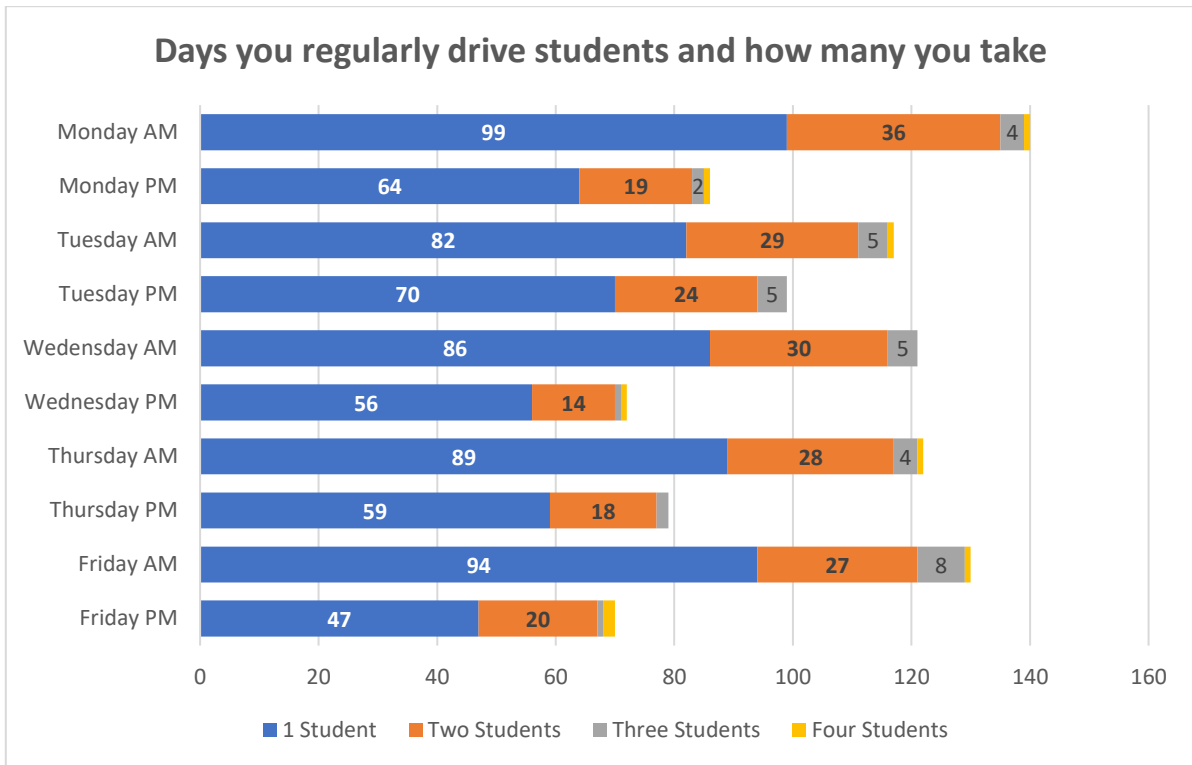
Q7 Do you (or a carer) regularly drive your child/ren to and from school to attend school or school-related activities (e.g. Extracurriculars)?



Answered 524 / Skipped 24

Answer Choices	Responses	
	Yes	42%
No	58%	299
	Answered	514
	Skipped	24

Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them. Please select an option for each time slot on the list (The next question will ask about any ad hoc trips in the event transport problems)



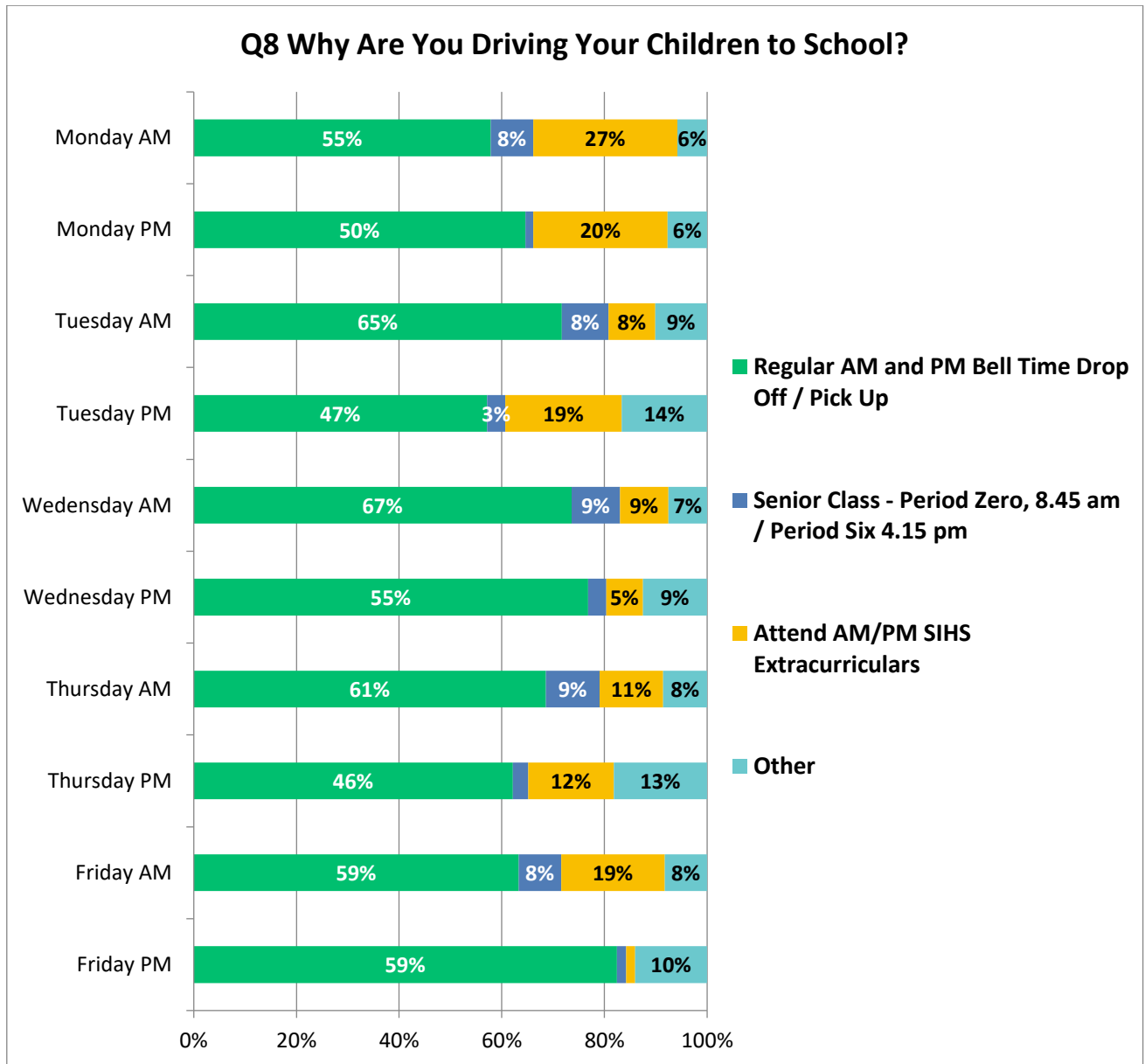
Answered 203 / Skipped 335

	One Student		Two Students		Three Students		Four Students		Total
Monday AM	71%	99	26%	36	3%	4	1%	1	140
Monday PM	74%	64	22%	19	2%	2	1%	1	86
Tuesday AM	70%	82	25%	29	4%	5	1%	1	117
Tuesday PM	71%	70	24%	24	5%	5	0%	0	99
Wednesday AM	71%	86	25%	30	4%	5	0%	0	121
Wednesday PM	78%	56	19%	14	1%	1	1%	1	72
Thursday AM	73%	89	23%	28	3%	4	1%	1	122
Thursday PM	75%	59	23%	18	3%	2	0%	0	79
Friday AM	72%	94	21%	27	6%	8	1%	1	130
Friday PM	67%	47	29%	20	1%	1	3%	2	70
Total Number of Students									1036

Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

Please select an option for each time slot on the list (The next question will ask about any ad hoc trips in the event of transport problems)

Answered 203 / Skipped 335



Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

Please select an option for each time slot on the list (The next question will ask about any ad hoc trips in the event of transport problems)

Reason for Driving	Monday		Tuesday		Wednesday		Thursday		Friday		Count	% of Driven Students
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM		
Regular AM and PM Bell Time Drop Off / Pick Up	55%	50%	65%	47%	67%	55%	61%	46%	59%	59%		
	70	42	71	48	78	43	72	41	69	47	581	67%
Attend AM/PM SIHS Extracurriculars	27%	20%	8%	19%	9%	5%	11%	12%	19%	1%		
	34	17	9	19	10	4	13	11	22	1	140	16%
Other	6%	6%	9%	14%	7%	9%	8%	13%	8%	10%		
	7	5	10	14	8	7	9	12	9	8	89	10%
Senior Class: Period Zero, Period Six	8%	1%	8%	3%	9%	3%	9%	2%	8%	1%		
	10	1	9	3	10	2	11	2	9	1	58	7%
Total Driven to School											868	

I don't drive them on this day	5%	23%	9%	18%	9%	28%	12%	27%	7%	28%		
	6	19	10	18	10	22	14	24	8	22	153	
Grand Total	127	84	109	102	116	78	119	90	117	79	1021	

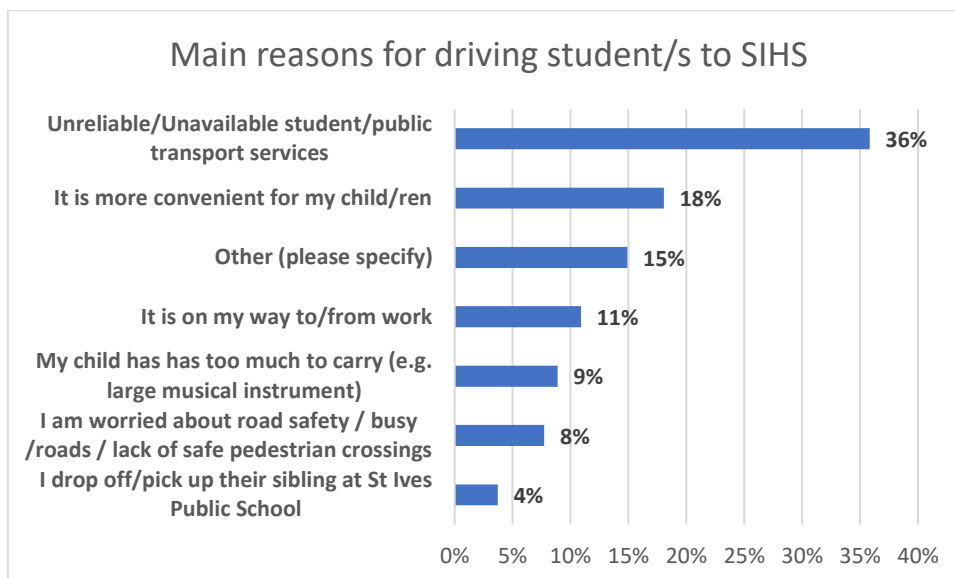
Q8 Please record which days you regularly drive students to/from school, how many students you take, and why you are driving them.

Reason for Driving Your Child to School: Other (please Specify):
The way in which many (not all) vehicles are operated on roads is mostly unsafe. Crossing roads during rush hour/peak time, including school drop off and pick up times, is high risk even when there is a formal crossing point! Seen so many near misses and don't want our kids risking their safety.
The bus is crowded, rowdy and overwhelming
Swimmers who would be late for school if they didn't get a lift to school.
Attend training at an early time - 7am
We live a 25 minute (2km) walk from the school. Its too tiring to walk before/after extracurricular activities.
My daughter is anxious about using public transport
Walk up to school very steep, walk home is easy
Bus is always too busy, too many children waiting for the bus and sometimes can't get on.
Public transport takes so much longer and she missed out on sleep if she has to get up that early
Didn't qualify for free bus pass. Our home to school distance is 2.1Km.
Early finish and also when issues on the train line such as rail work. Also as Asquith is not a stop on the regular line, if my children miss the 7.54am train they will be minimum of 1 hour late for school so I drive them if work allows.
There's no transport for extra-curriculum activities
Bus too full and they don't get free opal card cos we live too close but I think it's dangerous to walk
Buses can be packed trying to get one from Gordon to school
No public transport options for period 0 classes
My son is logging hours for his Drivers log
Save time
Extra classes
The 591 Bus only goes to St Ives shops. If it went to the school our daughter would use this service
There are no regular buses when school gets out early on Tuesdays
I drop year 8 daughter to SIHS, then take year 4 dayght to West Pymble and carry in to work at Macquarie Park
My child has to take bus to Gordon train station and by train go to Hornsby Station and from there wait to take a bus to Mount Colah. Long distance daily.
I work from home so I can be there for them after school
to attend medical appointments
Boot camp
We live really close by. However, I am very concerned about the traffic congestion and the safety to students given what I see during my driving
To catch the bus they need to wake up an hour earlier and sleep is a priority.

Reason for Driving Your Child to School: Other (please Specify):
I drop off siblings at Gordon East Public School
Needing to attend activities at school or elsewhere
My child doesn't get priority in getting on buses and there aren't many buses to take them to Gordon station so end up taking the last bus and gets home really late (about 5pm on regular finishing time)
The morning bus 140 service is usually running late, mostly arrives just as the bell goes. As for the afternoon bus, there are no buses in our direction on the short days (Tuesday and Thursday)
After school activity to attend
I drop off/pick up sibling at other primary school
SAVE TIME
It takes too long for him to get home and he can not reach other activities/homework on time
Morning school activities
I want to make sure my kids are at school safely; instead of finding out at midday that they weren't at rollcall.
There is only one school bus available on Thursday afternoon after sport and this is unable to accomodate all children needing to get to Gordon Station. If this one is missed they either have to walk to Gordon Station or wait 45mins for the regular bell buses. On Friday afternoons Year 9 are last to board the buses and rarely make the 3.45pm train at Gordon Station. The next train is not till 4.15pm. Even if a train to Hornsby is caught there is still no earlier train to Mount Colah.
The bus always arrives too late. We live too close to obtain free bus pass but walk is too far. Easier to just drop off in the car. Bus stop outside our house but bus times mean either arrive at school far too early or arrive late.
My Son is a P Plater and drives himself, however, due to his timetable and after school commitments I would have to drive him most days anyway. Last year the school bus was late nearly every day and became so unreliable that I had to drive him to school so that he wasn't late.
I don't drive them to school, unless they are late for the train, it takes too long and petrol
drop off father takes on his way to work - pick up the bus line for 245 is too long so I collect
Take another child to St Ives Park PS
It takes too long on public transport (>1h)
Everyday needs more two hours for transportation
No bus at the time he starts and finishes on Tuesdays and Thursdays
Have to rush to after school dancing so not enough time to take the bus
Lack of public transportation out of school hours as an added consideration apart from challenge to get my sons to enroll into extra curriculum - sports/basketball and clubs activities, boot camp and etc
Period 0 classes
He finishes school at 2:15 on Tuesdays.
Injury
Options for public transport either take too long (bus/train/bus) for the distance travelled or there is only 1 time option (591) and this is also restricted (push pass and capacity)

Q9 What are the main reasons you drive your children to school?

Please tick all that apply



Answered 204 / Skipped 334

Answer Choices	Response Count	
Unreliable/Unavailable student/public transport services	36%	125
It is more convenient for my child/ren	18%	63
Other (please specify)	15%	52
It is on my way to/from work	11%	38
My child has too much to carry (e.g. large musical instrument)	9%	31
I am worried about road safety / busy /roads / lack of safe pedestrian crossings	8%	27
I drop off/pick up their sibling at St Ives Public School	4%	13
	Total	349

Q9 What are the main reasons you drive your children to school?

Other (please specify):

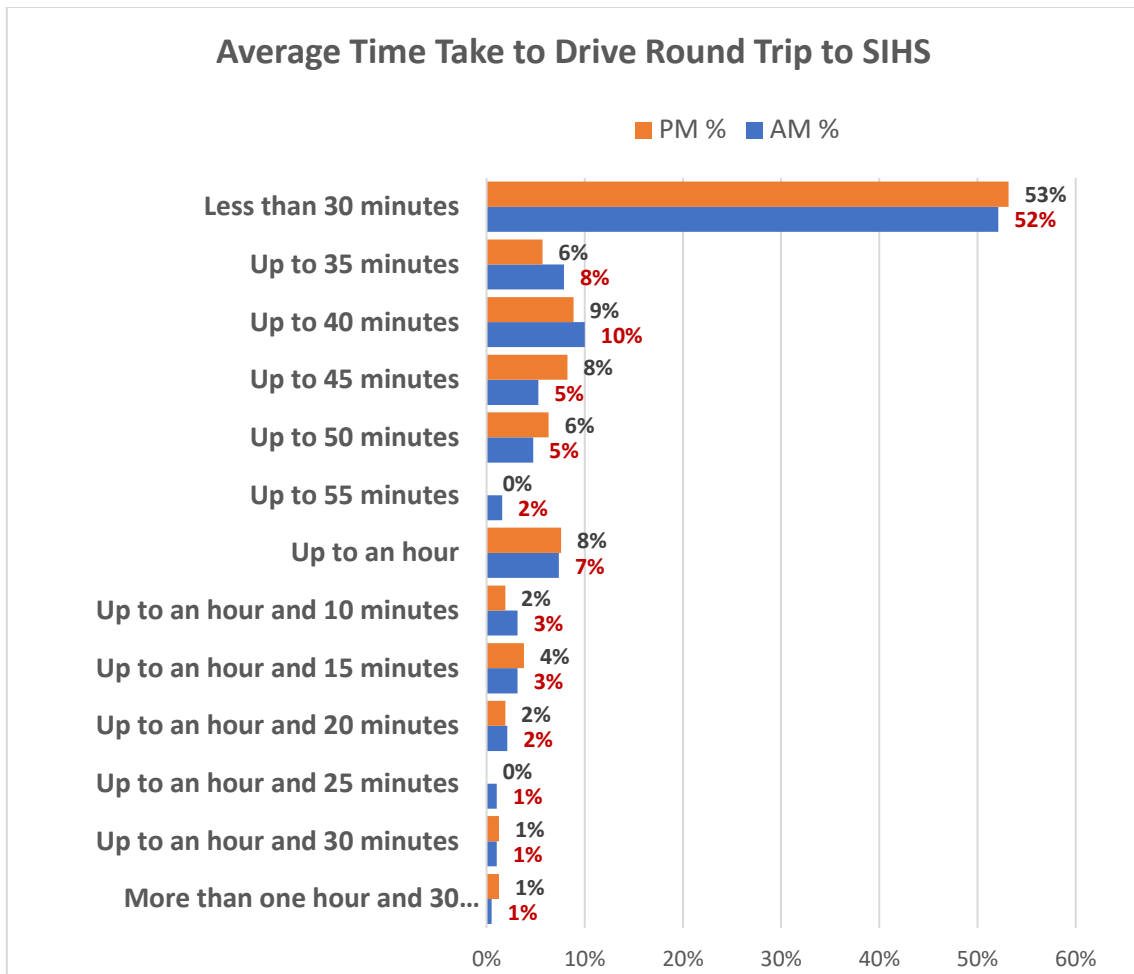
Other (please specify)
The bus is crowded, rowdy and overwhelming
Attend training at an early time - 7am
Swimmers who would be late for school if they didn't get a lift to school.
We live a 25 minute (2km) walk from the school. Its too tiring to walk before/after extracurricular activities.
My daughter is anxious about using public transport
Walk up to school very steep, walk home is easy
Bus is always too busy, too many children waiting for the bus and sometimes can't get on.
Public transport takes so much longer and she missed out on sleep if she has to get up that early
Didn't qualify for free bus pass. Our home to school distance is 2.1Km.
Early finish and also when issues on the train line such as rail work. Also as Asquith is not a stop on the regular line, if my children miss the 7.54am train they will be minimum of 1 hour late for school so I drive them if work allows.
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Extra classes
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Q9 What are the main reasons you drive your children to school? Other (please specify):

Other (please specify)
After school activity to attend
I drop off/pick up sibling at other primary school
It takes too long for him to get home and he can not reach other activities/homework on time
SAVE TIME
Morning school activities
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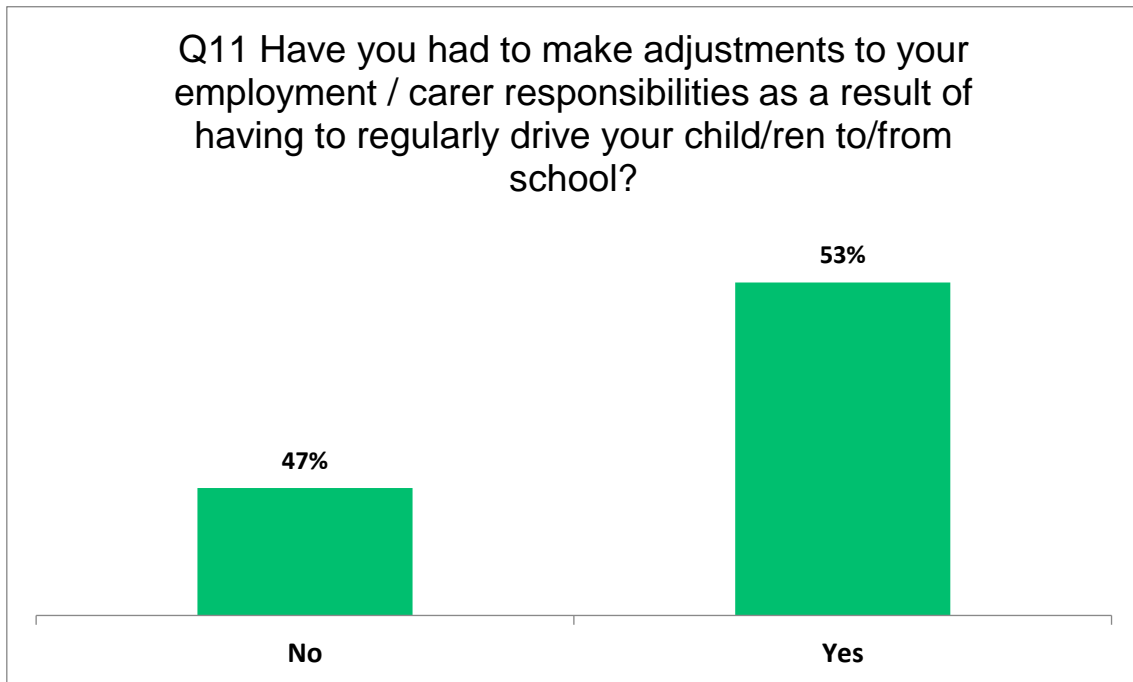
Q10 On average, how long does it take to drive the round trip to school and back?

Answered 203 / Skipped 335



Time Taken for Round Trip to SIHS	AM		PM	
	AM %	AM Count	PM %	PM Count
Less than 30 minutes	52%	99	53%	84
Up to 35 minutes	8%	15	6%	9
Up to 40 minutes	10%	19	9%	14
Up to 45 minutes	5%	10	8%	13
Up to 50 minutes	5%	9	6%	10
Up to 55 minutes	2%	3	0%	0
Up to an hour	7%	14	8%	12
Up to an hour and 10 minutes	3%	6	2%	3
Up to an hour and 15 minutes	3%	6	4%	6
Up to an hour and 20 minutes	2%	4	2%	3
Up to an hour and 25 minutes	1%	2	0%	0
Up to an hour and 30 minutes	1%	2	1%	2
More than one hour and 30 minutes	1%	1	1%	2
Total	100%	190	100%	158

Q11: Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?
 e.g. change work days, start times, work from home.



Answered 205 / Skipped 333

Answer Choices	Responses	
	No	47%
Yes	53%	108
	Answered	205

Q11: Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?

Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?
If Yes - Please briefly describe the adjustments you have to make in the comment box below
Yes had to shift hours
Usually mornings are a one way family trip to School area, which makes me start later than colleagues, just so because bus services are not reliable enough to ensure they don't get to school too early and not too late
I have to be available at these times to take child to school so cannot see clients during these hours. Makes my working day much shorter
Adjusted start and finish times.
Yes. Regarding my commitments to be flexible with timing my schedule can change in this case my daughter Fatima will take Uber
Start later when in office
Teams calls from car
I sometimes have to start work late due to drop off at period 0.
My work hours work around drop off and pick up especially as I also have a junior school child too.
Yes Try to to be available on Mon & Fri to drive to extra curricular activities
I take no lunch breaks just to fit the drop off
Flexible working arrangements
share responsibilities with other parents- no work from home on Tuesday!
The Grandmother usually picks up my daughter from school (it takes approx 15 minutes to drive from school to home, but public transport would take more than 1 hour) so it is far more convenient/time efficient for my daughter to be picked up.
End up skipping office meetings and working late hours to cover lapse
Father tries to be working from home/avail on a Tues arvo as no bus when they finish early. 582 bus is always late in the AM so I often drop Lara to school
delay start time
I finish a bit later on Thursdays
Have to start work later!
Working more on weekdays since it is close to the school
Start work early on the day
Start later OR WFH.
Work back to make up time
Finish work late due to late arrival at work
Working from home allows me to drop them off as a short morning break in my work day
Work from home
I work twice from home and got to office twice a week. I have adjusted to start working from 9:30, then I can drop her off at school.
Changes to start times
Arriving late in the office
Work and meeting start time needs to be adjusted due to pick up and drop off requirements.

Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?
If Yes - Please briefly describe the adjustments you have to make in the comment box below
I start work later, so I can drop kids off My husband comes home earlier to pick up kids
I will start work later which either means a later finish, or an earlier start that or the next morning. Afternoons means I have to often take meetings in the car
I have to work before and late so I can do school drop.
Working from home most of the days
My husband and I regularly have to consider what time we schedule meetings/lessons in order to accommodate driving the kids
I previously haven't picked up more work days due to the unpredictability of pick up times / train and bus connections in the afternoon
Husband now works from home so he can drop off/pick up.
Yes. I have entered a work from home agreement which allows me to assist with school travel. I often have to drive Koby to the station in the morning if he misses the 7.25am bus. I also pick him up from the station in the afternoon at 4.05pm at least two days a week (my husband collects him on the remaining days). After the bus delays last Friday afternoon I am contemplating collecting Koby directly from school on Friday afternoons. I would not be able to do any of these pick ups without a flexible work schedule.
-adjustments to work time -students grandparent regularly helps with the driving -students older sister regularly helps with the driving-
Normally work from home on days I drive to and from school
I work part time, it is a coincidence that my day off is also the period zero day or my child would not attend that class.
My work's start time and end time are moved back because I have to drop off my child at SIHS first.
Vary start times, loss of working hours
I need to work an hour less on Mondays and then add it back in later in the week
work from home
Cancel meetings
Have to leave work early to pick kids up
I make sure I work from home on Tuesdays and I have to work between 0900 and 1430 on the other days.
We changed our personal arrangements to accommodate the decisions we have made. Those decisions have been influenced by the chosen driving styles of vehicle operators, that make it risky for other vehicles on the road and dangerous for foot traffic.
Toggle business hours with my husband.
c
I have to start late and finish early which is a huge impact
get to work later, start working earlier to take time off to do school drop off, etc.
Have adjusted working hours in order to be able to do the extracurricular activity drop-off and pick-up
Start later, finish later
Later start times, every other week.

Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?
If Yes - Please briefly describe the adjustments you have to make in the comment box below
Change work hours. Avoid Client meetings at drop off and pickup times
arranged to be at work 15-20 minutes later
have to arrange careers for child at home as too early for her OOSH program
Sometimes my child doesn't like to take many bus and train, so I will leave my work early to pick her up. Sometimes children push each other to catch the bus so she is not feeling well.
As I drop off my son every morning to avoid being late due to unreliable over-crowded school buses, I work late in the evening to make up the daily working hours.
Change start times
My youngest daughter needs to go to a neighbours house as OOSH is not open early enough for me to drive my oldest daughter to Monday fitness class
I work from home so I'm available for boys when they finish school.
We are constantly negotiating work to support transport to St Ives and assist with transport for the neighbours child as well.
Unable to work full time as a result of driving children to/from school which affects our family financially.
Have to start work earlier and have to leave work early so that I can pick up my daughter from school at 4 pm
Work from home, adjustment to work hours, changing work days, impacts to child still at primary school.
change work hours (when I dropped my child at Before the Bell)
Hi, consciously, seek work from home opportunities to ensure I can assist with school and homework
I changed jobs so that I work locally and work around school pickup times (& drop off) in case I am required.
Work from home in the mornings. Adjusting meeting times
Change meeting times
It cuts out a lot of my work time so I have to make up for it at night.
Working from home on specific days, arranging to arrive late to work and subsequently work late on other days
In the past when I have worked FT I have relied on buses to get my children to and from school. Unfortunately the reliability of bus services, particularly in the morning has meant it is no longer possible for us to rely on the buses. My current availability to drop them off and pick them up as needed has been invaluable to our family. I am concerned about how we will be impacted when I return to a more regular work pattern outside the home.
Start work later
Wfh on extra curricular days
On rainy days I drop them off before going to work due to unreliable bus service
Work from home to ensure available if there are issues with public transport - like cancelled service
I am in the office school hours only - Mon-Thur, and work the rest of the day from home after school pick up.

Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?
If Yes - Please briefly describe the adjustments you have to make in the comment box below
I am lucky that I am working from home except one day that my husband is available. I move my meetings to other times and work after pick up and return to home. If work from home was not an option for me (may happen in future), transport of my son would be a big issue
START TO WORK LATER
Work from home
If I can't take the kids to school early on my way to work; their grandparents drive them to school. In the afternoons; they usually walk home from school; unless it's very hot or rainy, and then their grandparents pick them up.
This is a sizable time chunk out of my day to do this. In particular as it's the local co-ed school for our catchment. I have to make up the time at some other time during the week. I do it however as I feel it's better for the mental health of my children. It's a long day including traveling which is made significantly longer when the 3.45 pm train is missed. On Thursday valuable time they could be use to complete homework / assignments is lost waiting for transport.
Changed my day to suit
Declined a promotion which would have required me to take train to work near the city as I needed to drive a child to SIHS
Dad has to take time off work to drive in the morning. Mum takes time off work to pick up in the afternoon.
I have to drop my child off very early (8:15am) to be able to make it back in time to drop my Primary school children at school by 9am. On days when I also go to the office in the city it means I get to work quite late, around 10:30am.
Work from home on days with extracurricular activities, if there was a reliable bus this would not be required.
I work from home however there are days my work load is full and I have to stop and pick up
Taken important meetings as phone calls so I could to collect child who could not get on a full bus
Planning day
I have to leave work at 3.45pm
Later start times
Had to organise another carer to bring younger children to primary school
I and self employed and can't book sessions when I am driving to school and back.
Had to change early morning work sessions to make sure I can get kids to school for early starts
I have to clock in late and take a late lunch break to drive them
Have to adjust hours
I ensure I don't work past 3 pm to do pick up
Change work start and finish time
I need to start late
I regularly miss 8:30am teleconferences (or cannot be relied upon). My partner has to work from home so our youngest (who is at a local primary school) can also be dropped off on time.
Almost 3 hours are taken out of my day!

Have you had to make adjustments to your employment / carer responsibilities as a result of having to regularly drive your child/ren to/from school?

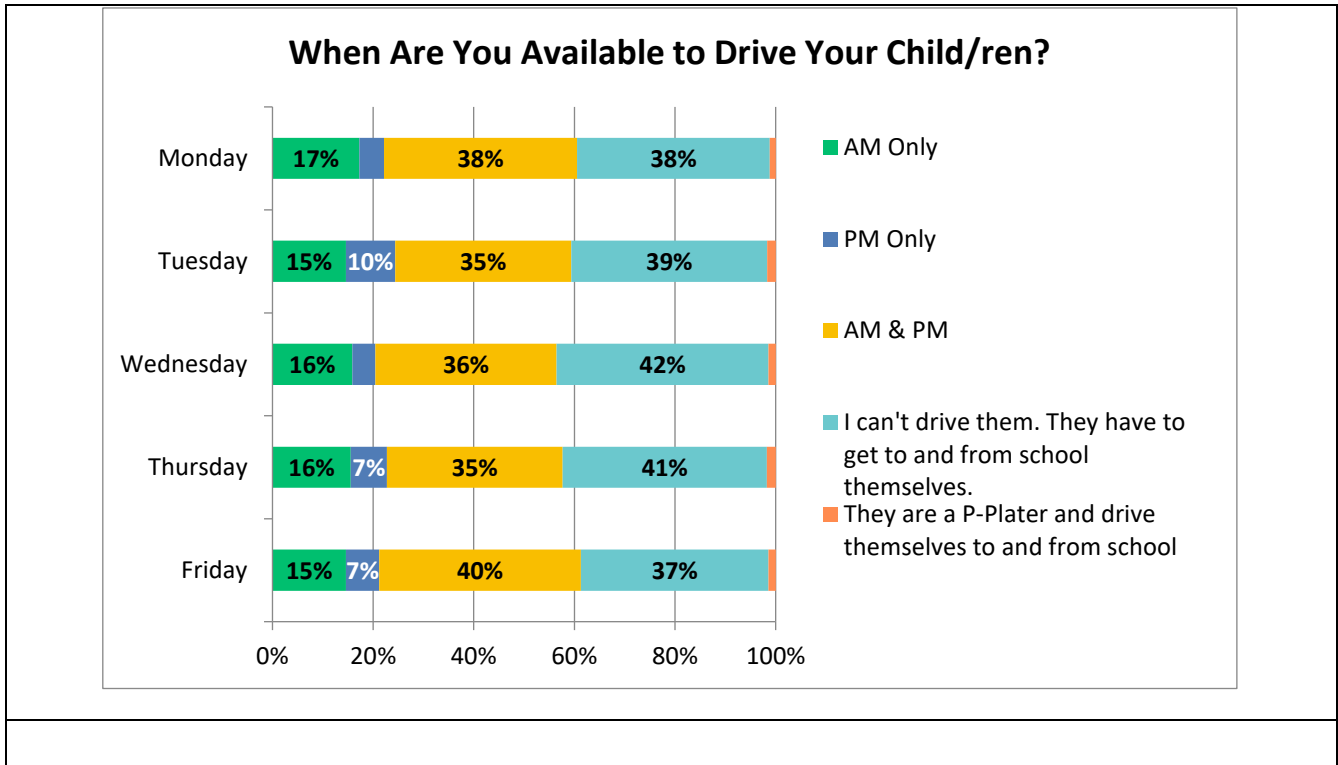
If Yes - Please briefly describe the adjustments you have to make in the comment box below

Work from home, arrange meetings/phone calls around pick up and drop off.

Instead of driving 30mins directly to work. I have to add 30mins more and pay extra toll to work and being 30mins late. Also my daughter has to be at school very early waiting more than an hour till the bell time.

Q12 Ad Hoc Pick Ups and Drop Offs When you have not already planned to collect/drop your child/ren and they need a lift to/from school, are you or a carer usually available to drive them?

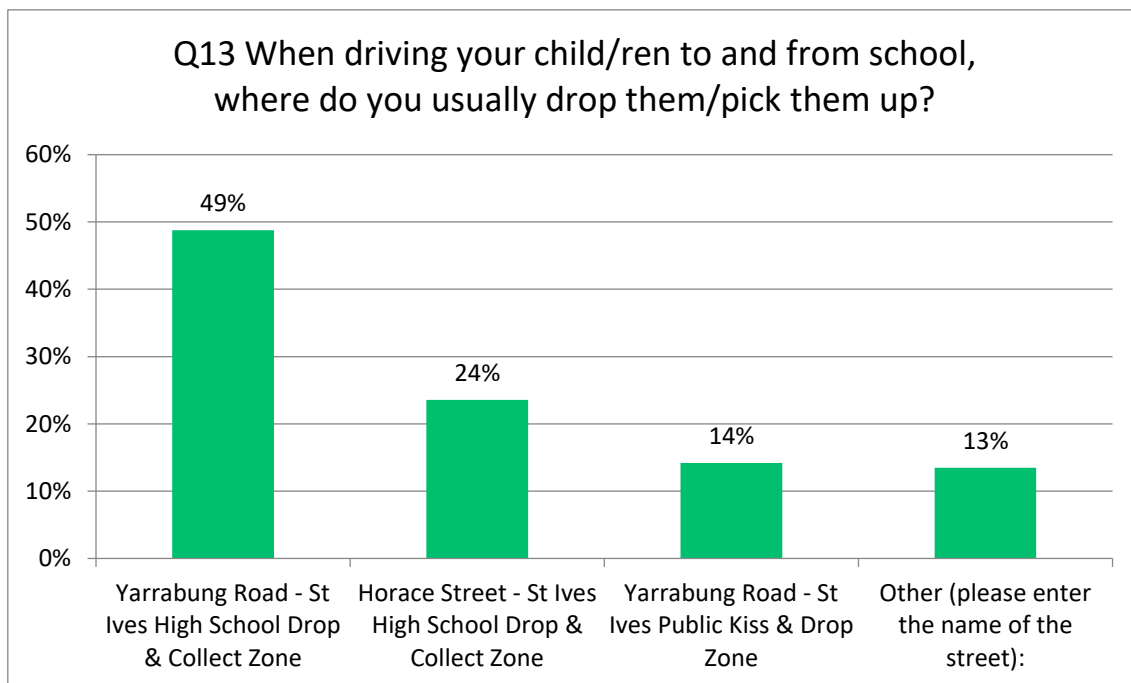
Please select an option for each time slot on the list. Example of why they might need a lift: they have an appointment to get to/from and are on a timeline/ student transport issues / they have to get to work



	Monday	Tuesday	Wednesday	Thursday	Friday
AM Only	17%	15%	16%	16%	15%
	60	52	55	54	51
PM Only	5%	10%	5%	7%	7%
	17	35	16	25	23
AM & PM	38%	35%	36%	35%	40%
	133	125	125	121	140
I can't drive them. They have to get to and from school themselves.	38%	39%	42%	41%	37%
	133	139	146	141	130
They are a P-Plater and drive themselves to and from school	1%	2%	1%	2%	1%
	4	6	5	6	5
Total	347	357	347	347	349

Q13 When driving your child/ren to and from school, where do you usually drop them/pick them up?

Please tick the drop off/pick up points you use the most. If you are not sure of the street names or location of the Kiss & Drop Zones, please click here for a map of the St Ives Schools Precinct.



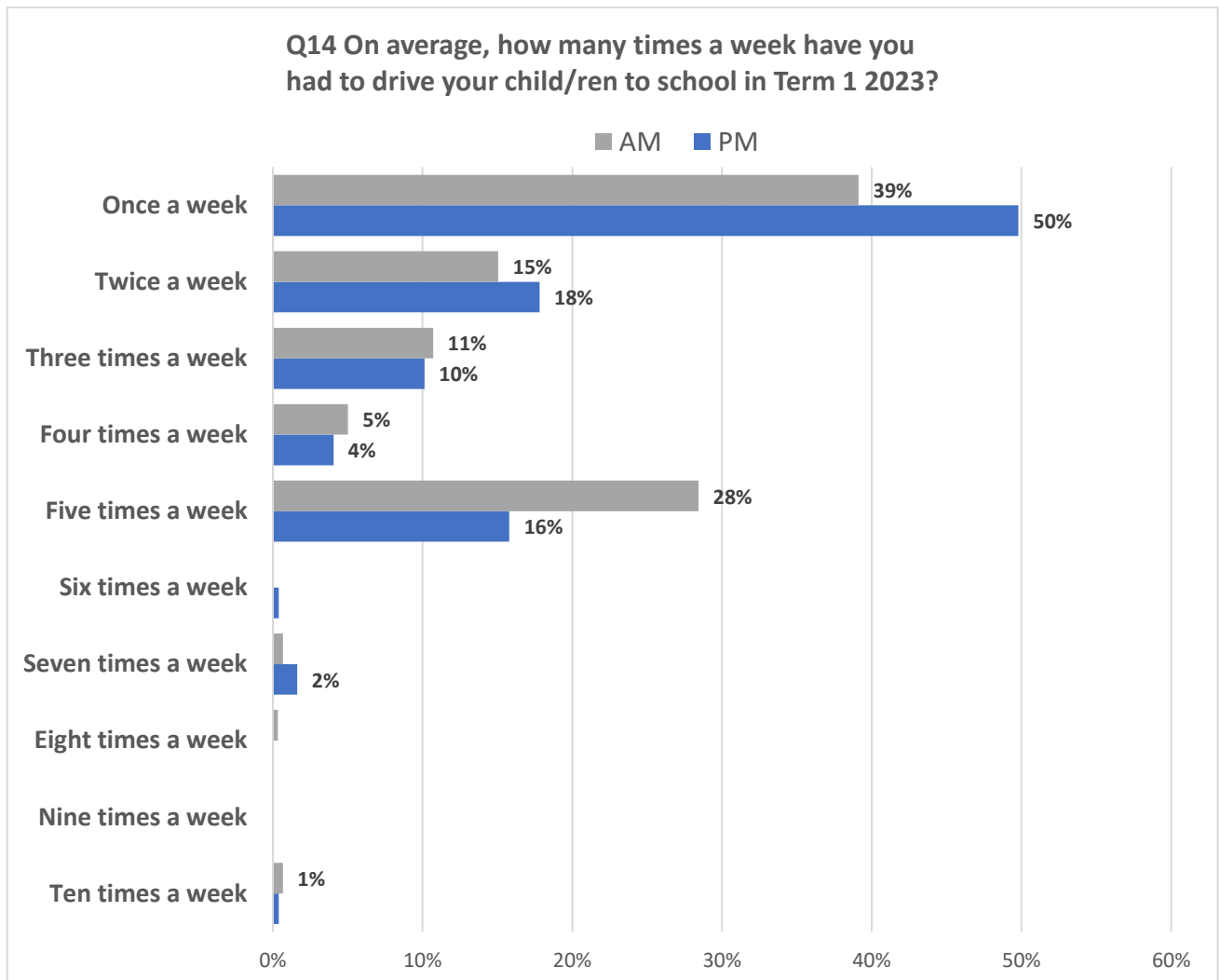
Answer Choices	Responses	
Yarrabung Road - St Ives High School Drop & Collect Zone	49%	275
Horace Street - St Ives High School Drop & Collect Zone	24%	133
Yarrabung Road - St Ives Public Kiss & Drop Zone	14%	80
Other (please enter the name of the street):	13%	76
	Total	564

Q13 When driving your child/ren to and from school, where do you usually drop them/pick them up?

Other Location: Please specify:

Response Count	Location
15	Kelvin street
10	Waterhouse Street
7	Hunter avenue
5	Torokina Ave
3	Cnr Horace & Amesbury Ave
3	MacArthur Street
3	Yarrabung - opposite St Ives Public School / bus stop (before restricted hours)
2	Arunda
1	Alvona
1	Amesbury Ave
1	Joalah Close
1	Killeston
1	Sheather Avenue
1	Wallis place and he walk to school
1	Yalunga Place
	Usually Park around streets off Kelvin and children walk to/from school
	Neighbouring streets including Kelvin, Macarthur and Waterhouse
	They walk a block away as the traffic is unbearable
	We park further away from the school varying location so as not to impose on local residents - for example we might park in Kelvin Rd, Joalah Close, MacArthur. This is more convenient as we have a child we drop off to SIPS as well. No point adding to the mess of traffic on Yarrabung!
	Wherever can park to drop them
	Side Street/ Surrounding streets, no space during afternoon pick up
	AM - in the bus zone (which is PM only) in front of the drop and collect zone. PM - Hunter avenue between Olinda Pl & Yarrabung Rd, Barra Brui Reserve side of the road.

Q14 On average, during Term 1 2023, how many times a week have you had to drive your child/ren to school? To school and back counts as one trip. Include all regular and ad hoc school runs.



Frequency	AM	AM Count	PM	PM Count
Once a week	39%	117	50%	123
Twice a week	15%	45	18%	44
Three times a week	11%	32	10%	25
Four times a week	5%	15	4%	10
Five times a week	28%	85	16%	39
Six times a week	0%	0	0%	1
Seven times a week	1%	2	2%	4
Eight times a week	0%	1	0%	0
Nine times a week	0%	0	0%	0
Ten times a week	1%	2	0%	1
Total	100%	247	100%	247

Q15 Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

Responses broken down 2023 St Ives High Draw Areas: North to South. Suburbs sorted alphabetically within each Area.

Northern Draw

Suburb Travelling to/from: ASQUITH

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ASQUITH</p>
<p>The public transport system has repeatedly failed to get my girls to and from school safely. They leave for school at 7:30am to allow for train problems or late or overcrowded buses. Some days there are bus loads of students late for school due to the issues. For band they leave at 6:30am. The unpredictable nature of last minute changes/ problems with buses and trains mean they have been stranded at Gordon without a way home unless I leave my work to pick them up. They are used to the regular hour commute but it's often an hour and 45 mins on a Friday afternoon. I often have to drive to pick them up on a Friday due to late buses then missed or cancelled train services. St Ives is our local Co-ed high school and our girls are happy to go there. Transport issues impact into homework time and they can't manage after school activities due to unreliable public transport options.</p>
<p>There are limited options for period zero which is required for my son to attend.</p>
<p>Request public transport to be available for kids to attend after school activities</p>
<p>I drive my daughter to school generally twice a week at 7.25 as she attends boot camp and run club and the occasional pick up if I'm in the area. My concern is the afternoon bus to Gordon station being overcrowded and some drivers driving too fast especially over the speed humps. I understand nearly 1000 kids need to get to the station but I don't think their safety should be compromised.</p>
<p>Extremely high levels of congestion, takes more than twice as long to drive there and back home. The morning bus from Gordon Station and afternoon bus from the school often do not have capacity to pick up all students, so I often drive my child to/from school because I'm worried he will get left behind.</p>
<p>The amount of vehicles doing the wrong thing in Yarrabung is dangerous and stupid. Stopping where they shouldn't, turning around in driveways, crossing to the wrong side of the road to pass buses</p>
<p>My son comes from Asquith and he needs to set off at 7.25am. That seems really early and an hour and a half travel time to school. For him to get to and from school and do homework is too much. I expect more from the local State Government. To keep his attendance and level of mental health capabilities to continue his schooling he can't be travelling for 3 hours a day. I urge the local leaders to put on more buses so his stress levels and travel time is reduced.</p>
<p>My children have always taken (for 5 years now) earlier trains to school to allow for bus issues in the morning at Gordon. They almost always get to school on time however they leave home 80mins before class starts. For the first few weeks of term my children never caught the same train home or to the same location due to increased numbers of children at school.</p>
<p>My child has a push pass but doesn't always make it to the 3.45pm train to Berowra. The kids spend a long time waiting to board a bus. More buses are needed from school to Gordon Station. Or school buses that go direct from school to North Hornsby, Asquith and beyond.</p>
<p>Issue of public bus Gordon Station to/from school too much in this term. My son is getting late to school almost everyday because of that.</p>
<p>There is not enough buses to cater for the amount of children to get to Gordon station from school or get to school from Gordon in the morning. My child is getting home very late some days as he is unable to get a bus to the station and misses the early train past Hornsby</p>

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ASQUITH</p>
<p>Son gets home very late if he doesn't get the 3:40 train. We sometimes have to pick him up from Hornsby so he doesn't have to wait for an Asquith train and get home 1 and a half hours after school ends</p>
<p>We are very grateful for the efforts being made to lobby for more services. We are disappointed there has not been more transport options available, why are there not dedicated school buses direct to the catchment areas? That's what I remember we had growing up. It seems crazy to me that there are regularly too many students having to cram onto overcrowded buses and trains to get to and from school. Our daughter was forced back out of the train a couple of weeks ago at Gordon station due to overcrowding after the guard had ushered her onto the train. She fell onto the platform thankfully but it could just had easily have been onto the tracks! We have serious concerns about safety, and she is a sensible young woman but she is not safe. Also just to note: although I answered average once a week average to the school this term, pick ups from Waitara or Hornsby station have been much more regular than that due to not making the train that doesn't terminate at Hornsby on a regular basis this year despite a push pass.</p>
<p>bus availability to/from gordon station is not very good for year 11s that start or finish early</p>
<p>The traffic is horrendous during pick up and drop off , often gridlocked</p>
<p>Traffic and Parking around the surrounding streets have been steadily increasing since my children started at St Ives High. Pretty sure the neighbors aren't happy about it. School population has increased but the transport facilities have not kept up. As it is, my son has to catch the later buses to Gordon even with a push pass, it gets ignored because he is in yr 10, it is quicker to pick him up for appointments in the afternoon.</p>
<p>While this has not happened on a regular basis, I learnt that the after school bus service was running a little late in a few occasions and my child almost missed the connecting train travelling north from Gordon. The time it takes the student to get onto the connecting train service need to take into account there is often a queue at the station to tap-on for the train service. If she missed that train, she would have to wait for close to half an hour at the train station for the next train that will travel north pass Hornsby.</p>
<p>Frequency of buses to and from gordon station is a big bottleneck. If my daughter misses her 7.42 train from Asquith she has to wait for a long time to get on a bus from Gordon station due to overcrowding. Similarly we are not able to enroll her for any after school activities as she will take close to 1.5 hours to get back home.</p>
<p>Need additional services for PM services especially the days when there are after school activities arranged e.g. writing support post school on Monday. In addition, the school bus service to and from Gordon station needs to be increased as the buses are packed and stressful for the kids when they miss the service</p>
<p>Traffic flowed but it was congested on Monday 6/3. The only reason we drove them in was due to a science project that could not get crushed on the bus! It's just another reason and with busy buses it is quite likely to get destroyed!</p>
<p>My son waits about an hour to get on a bus. And he said the regular bus just picked him out as he is a student.</p>
<p>TOO BUSY, ALWAYS TRAFFIC JAM</p>
<p>Buses availabilities haven't kept up with the increase of enrolment intake making it difficult for children to get home on time</p>
<p>Drive from Asquith to school in the morning for bell time is horrendous, can take an hour on burns Rd, and is not feasible.</p>
<p>My so. Would catch the bus more often if it was more reliable especially getting to school on time.</p>
<p>Thank you to the committee for their Trojan work in this area. The lines for the buses to get to Gordon station in the afternoon is my sons' issue. Too many students not enough buses. It makes for a very long day especially for my HSC student.</p>

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: ASQUITH
There are several bad traffic bottlenecks between Hornsby and St Ives, which make driving to/from school a very unpleasant experience
No, i don't drive my child to school. However my child is now getting a train 30 minutes earlier than necessary because of the wait time for buses from Gordon station to school each morning.
Traffic seems to have increased a lot this year - school has grown so a lot more parents dropping off and picking up, plus a lot of people are now back working in offices, hence a lot more traffic

Suburb Travelling to/from: BEROWRA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
No, i don't drive my child to school. However my child is now getting a train 30 minutes earlier than necessary because of the wait time for buses from Gordon station to school each morning.
Traffic seems to have increased a lot this year - school has grown so a lot more parents dropping off and picking up, plus a lot of people are now back working in offices, hence a lot more traffic

Suburb Travelling to/from: HORNSBY

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: HORNSBY
It will be highly appreciated and glad that if our son, xxx, can get a Push Pass for either school bus from School to the Gordon Station and/or the 591 bus from school to Hornsby. xxx has been quite upset and disappointed that he needed to spend much longer time to travel back to home from school without the Push Pass (since year 7 till this year, year 9), which most of his school friend classmates got one.
Son can't get a push pass for some reason despite living in Hornsby. After school activities next to impossible as bus services are few and far between.
The only time I have picked my children is because of a school camp. The traffic was so chaotic exacerbated by the weather.
At the beginning of term when I was in this area it was very heavy traffic. I can't give a lift to my son so far
It is very very busy.
Before my child (year 9) had the push pass for the 591. He was not getting home until 5pm. Years 7&8 got to get on the bus to Gordon first along with years 11&12. So the kids in 9&10 got the short end here. Waiting until everyone else goes first. Getting home at 5 is not acceptable.
to school in the mornings is all fine, but in the afternoon coming back to Hornsby for swimming squad training is a definite late for half an hour without the "push pass"
The Yarrabung road School precinct should be open to a drop/pick up only options during the start and end of school hours. Currently there are several spots is allocated to a road side parkings and it restricts the space for drop off/pick up activities. Therefore it create's traffic congestion where some large number of parents chooses to park/stop their vehicles on the middle of the road or intersections, braking the road rules and placing school kids in danger. Large number of parents intentionally braking road rules, based on ignorance; impatiens with the luck of respect to the safety of others. This street should be heavily regulated by an authorised personnel at least once in a while till some parents get a lesson/heavy fine and start been responsible drivers within the highly dangerous environment.

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: HORNSBY</p>
<p>Students who are not eligible for the push pass or do not have the priority to take the bus to Gordon station are expected to wait for a long time to board the bus to the station and this has been affecting the time that they reach home. School finishes at 3.15 and some days the student reaches home only around 4.50 because of the ineligibility to board the bus.</p>
<p>She has always issues with commuting and transport system</p>
<p>Not enough bus services from school to Gordon station to get students home in a timely manner. It takes my son twice as long to get home than it should.</p>
<p>Too many students and not many buses make reaching home very late.</p>
<p>Everyday it is a big challenge for children travelling through Bus between Gordon and SIHS. There are multiple days where children have to wait for almost an hour in Gordon station before getting bus to SIHS. Imagine the mindset of children getting into school for studies after feeling exhaustive at the beginning of the day. I need not explain about evening delays. As you know, everyone of us after finishing duties will be tired and wanted to return back home early. I think a safe, reliable and comfortable means of transportation is needed for the children going to school. With the present intake, the frequency of bus and train services need to increase in order to cater for all students.</p>
<p>Push Pass bus 591 is a good service . More services of 591 should be available after school and before school hours in the morning from Hornsby to St Ives High school directly.</p>
<p>It is a difficult situation, we both parents work full time and there are many activities after or before we need to say NO because the trip is cumbersome when travelling with public transport</p>
<p>They are less buses . Could please have add more . Students are late for class because of this</p>
<p>None</p>
<p>It is pretty hard around 8:40AM</p>
<p>Hope more buses available.</p>
<p>I hope more school buses and children come home easier and earlier.</p>
<p>Need easy transport for kids. Usually bus from Hornsby to st Ives</p>
<p>More capacity in the 591 bus would be helpful for the afternoon trip</p>
<p>its long,overcrowded and thats when things are normal. when there is train stuff ups its hell</p>
<p>No</p>
<p>There should be more school buses between the school and Gordon train station, as students often have to wait for very long to get on the bus.</p>
<p>I do notice some parents have parked their cars outside drop off zone that caused traffic jams and chaotic on the Yarrabung road which is a very busy road before 9am.</p>
<p>My son need to wait for about 45min or more for the bus from school to Gordon station in the afternoon.</p>
<p>My child funds it faster to walk all the way from SIHS to Gordon Station than to wait for the bus, especially on Thursdays. He has also been late to school due to lack of buses despite arriving at Gordon Station at 810am. If he had an assessment task in the morning or an appointment in the afternoon I could absolutely not chance that a enough buses turn up at a reasonable time. My son can't attend after school activities at school unless I am available to drive him (up to 1.5 hr round trip at that time); this unfairly disadvantages children from the local draw. If he has HSC subjects outside normal bell times next year he will have no reasonable/reliable route other than me driving.</p>
<p>Thanks for trying to get the buses sorted. Morning buses are delayed due to traffic all terms apart from private school holidays, indicating private school parents are also driving kids to school and causing traffic problems.</p>
<p>1. some students who live in hornsby have a push pass for 591 bus but my daughter couldn't get it. I don't think its fair. 2. My daughter has to wait nearly a hour to get on the school bus to Gordon station every afternoon. There are no rules for students who don't have a push pass, they just push them in to get on the buses especially older students. Younger students have to wait for so long.</p>

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: HORNSBY
I wish children don't have to wait for buses in the afternoon for too long to get home.
No
I am only able to drive when I am working from home - other days I leave before he leaves.
Please improve the transportation services for the students as parents are not always available for dropped off and pick ups, I believe parents are paying enough taxes to improve these kinds of services. Thank you.
our family is very disappointed with lack of sufficient public transport arrangement for students to get to and from school, so they can spent adequate time on their travels without necessity for their parents to drop work and drive them. Parking around is almost non-existent, so unless one arrives 45 minutes before bell it is a nightmare to pick up one's child. My husband got fined already by police in precinct of SIHS when he was stuck for full stop traffic jam and being stressed to deliver child to school on time, he was trying to find an alternative route to the school and accidentally turned in "no right turn" street. It is such a stressful experience that he doesn't want to drive her to school anymore. So it takes very long time for her to get to and from school. It is absolutely inadequate transport arrangement for high school of such size and has to be addressed urgently.
There needs to be a 591 bus in the mornings that goes all the way to the school and enough buses to take all the children. The 591 in the afternoon from the school only allows 50 kids with push passes on yet there would be hundreds needing to travel to Hornsby and beyond.
No
I heard from my elder sons in year 9 priority is given to y7 and y8 which around 4pm they can only get to Gordon station, bear in mind school bell at 3.15 pm. My y7 kid does not get much advantage elder considering he is not getting push pass, he would have to wait on the line as the number of y7 students. Morning traffic from Hornsby to St Ives is worst in the morning during peak hour, no alternative roads we have from Hornsby
The management of queuing for the bus could be started inside the school yard to avoid people traffic slowing down bus movement on the Yarrabung Rd. Push bus should be extended to students living in Hornsby area.
We need direct school buses from Hornsby to the school in the morning and afternoon.
The instant you have after school or before school activities, there is no option but to pick up/drop off your child. Thursdays with sport, my son was in tears last week. He has to carry a tenor saxophone home and the last two weeks he didn't make the bus and the teachers solution "you will be faster to walk to Gordon" was not practical with a full bag and tenor sax! As a result has had to wait over 40 minutes for the next bus. Was one of over 20 kids.
Sounds like more buses are needed to and from Gordon Station

Suburb Travelling to/from: HORNSBY HEIGHTS

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Considering my experience working with other schools in relation to road safety, St Ives High School manages their zone really well. While public transport is limited, there will always be congestion around schools. A behaviour change from parents and students who live within walking distance of the school is required. Allowing more students to walk to school (when they can) has so many benefits in place of car use.
- The limited 591 spaces don't include all kids who live far. - If you arrive at Gordon beyond a certain time (eg had an orthodontist appointment at Hornsby, or even just missed your train) then there are very infrequent bus services from Gordon station to the school. You're then stuck at Gordon and the

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
travel time becomes very long. - When there are after school activities there's often no convenient bus to catch on the way back home (towards Hornsby)
It takes my daughter a long time to get home from school even with the push pass.

Suburb Travelling to/from: MOUNT COLAH

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: MOUNT COLAH
The lines to get on the busses are pretty long for our kids.
Too many kids Too few buses Delays transiting time between Mt Colah and St Ives High 3 hours one day
the school buses from/ to Gordon station needs to improve. It long wait time and crowded for kids to get on and off. It's not efficient and not very safe.
School buses seem to have a small window of travel time, so are not available for days when my son needs to be at School by 7.30am, there don't seem to be enough buses to service the amount of children travelling and the services are not regular enough. It would also be very beneficial to have direct buses from Hornsby/Mount Colah to relieve the congestion at Gordon Station.
Ideally more frequent bus trip operation to/from Gordon station.
Thursday afternoon my so had to wait 45 minutes to get into a bus to get to Gordon
None
If my child could take Bus 591, it would have reduced her travel time back home at least by half an hour. However, the bus capacity is very limited and our child doesn't have the push-pass for this bus. We really hope that more dedicated direct buses, like 591, are arranged between the school and Hornsby.
I'm personally not in a position to drop my son to and from school. We are just too far away and with 2 primary school aged children to look after, driving isn't an option. Our only mode of transport to and from school is the trains and buses, we rely heavily on public transport. When it goes down like yesterday (08th of March) and 13 yr old children are asked to make their own way home from Gordon to Mount Colah, its an absolute nightmare. When I have had to pick up or drop off my son, the traffic around school and parking is extremely stressful. I find it so dangerous 4WD's coming at you from every angle, horns beeping and kids absolutely everywhere.. It's only a matter of time before a horrid accident happens!!!
The school bus continues to be problematic. We know it's very difficult for the teachers to monitor kids getting on and off the bus, but the kids definitely have to show a level of resilience in order to get off and on that school bus! The boys are sometimes aggressive (and the girls to) and when kids need to get home to get to work or do school work and homework it's unfair when you seven kids are given priority. The only solution is to make sure no buses are available and a transport worker to assist with kids getting on the bus.
The buses to/from school in the morning and afternoon have always been tricky. The sheer volume of kids needing to get to to/from the train station and not enough buses to transport them. My son regularly misses his Mount Colah train as he can't get the bus in time :- (Thanks for everything you are doing to highlight the need for more buses.
I avoid driving to the school due to the traffic and also with work commitments am reliant on public transport working to get our child home.
There are not enough buses to Gordon station in the afternoon.
Buses from Berowra/Mt Colah to St Ives would be very helpful. And more buses between st Ives to Gordon and visa versa is necessary. Waiting for over 30mins in heat or rain with hundreds of kids is ridiculous. Or being late for school because all the buses from Gordon to st Ives are full, is not right.

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Suburb Travelling to/from: MOUNT COLAH
My child said they need another bus to Gordon station he has a push pass but no one looks at it when he misses the Berowra train waits for the next train to hornsby where mum or dad will pick up thats he's way some of the time it's hard I feel for the school
Additional buses are required urgently to and from Gordon Station. My kids are sometimes arriving at almost 5pm at Mount Colah station. This is totally unacceptable and the Dept of Education needs to act now. Not just wait until numbers from our suburbs drop off as they plan over the next few years.
It's not just the bus services that are inadequate. My child is often arriving home late due to lack of more frequent train services from Gordon to Asquith/Mount Colah. Services often terminate in Hornsby which causes long wait times and delays in Hornsby.
My daughters often end up very late home as I have work and cannot go and pick them up when the bus doesn't have room for them even with their push passes. We had one week earlier this term where I got calls from one daughter an hour after school 4 days in one week saying that she hadn't been able to get a bus yet!!
Push passes appear to be useless at present as they are not being enforced at the bus stops
Traffic jams are a nightmare!!
My child miss regularly his push bus on Friday afternoon and now has to walk to Gordon station every Friday.
Feedback I've heard from students that it is very overcrowded and not all students get on a bus.
Please note the survey was completed on an average basis however question 14 was answered as 10 times AM & PM as my daughter was in a moon boot and unable to navigate public transport with the buses being so crowd.
My son mentioned that morning bus from Gordon station to school he has wait for the third bus as the students have increased and bus is full. If school can help to make reach school ontime that will great.
Safety concerns at Gordon station
It would be great if there will be a bus directly travel between Mount Colah and the school in the near future.
-Bus service to Hornsby should be extended or have another bus for students from Asquith, Mount Colah and Mount Kuring gai. If that's not possible then at least allow them to be in bus upto Hornsby station.
A Mount Colah to St Ives school bus will Save them lot of time. Currently it takes 1.5 hrs door to door one way
Our son regularly walks between St I es HS & Gordon train station because the bus queue is ridiculously long & unsafe In any extreme weather it is unsafe for him to walk, but with the current bus situation & the higher intake of students he is almost left with no option
My son regularly has to walk from St Ives High School to Gordon Station on Sport days (Thursdays) due to lack of buses. The buses in both directions to/from school are very crowded and even with a push pass they don't always make the Berowra train. They are often home around 4:30 or later.

Suburb Travelling to/from: MOUNT KURING-GAI

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
It seems that buses are available at only one point on Yarrabung road. Serial loading of kids on buses doesn't sound efficient to me.
Yes! Mt kuring-gai direct bus to S Ives scholl considering high number of school children travelling from Mt kuring- gai

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
It seems pretty chaotic to me and many kids are very stressed about travelling btwn school and gordon to catch trains etc. It's not good for their mental health
My daughter catches a train at 7:21 so she isn't stressed about getting a bus from Gordon station to school. If the buses ran regularly and there were enough of them she would catch the 7:51 train. This means she gets to school at 8:15 fir an 8:50 start. If she doesn't do this she runs the risk of being late to school. General comment-her year 7 bag is sooooo heavy I think it's an OHS issue. I drive her to the station instead of her walking because her bag is so heavy.
Extremely congested for a residential area. Parking is also very difficult on the narrow side roads
We need more buses. I don't think it's fair, for my son to receive a late mark at school, because a bus didn't arrive to pick them up.

Suburb Travelling to/from: WAITARA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: WAITARA
Waiting time for bus is too long for the students
Heavy traffic after 7.30am and 3pm. My daughter is coming home very late and she is getting tired everyday because of long travel.
There are not enough buses to/from school to Gordon station. Especially in the PM. My daughter at times has to wait for 40- 50 mins to catch a bus.Average wait times is still 30 mins. Please increase the number of buses.
Direct bus from Waitara or Hornsby is much preferred as currently we drop him at one of these stations or he walks and takes a train to Gordon and then a bus to school - pretty much 3 modes of transportation
It takes unreasonably long wait for my child to board the school bus from school to Gordon station Mand it has got worse this year.
Due to lack of buses, my son only gets to Gordon station by 4pm whilst the school completes at 3:10pm. In effect it takes 50 mins for just a few kms of travel. Hence we request to add more buses for drop off at Gordon station.
The government must provide sufficient bus services for all students, it should not be necessary to have a push pass system.
I would like to raise the issue for after school, about the waiting time for the bus to commute between school and Gordon station. It is very long. Also, can we do something to get more seats for 591 bus as we apply it but failed because there is a limited seat and we are not eligible. However, we have a classmate who just live in our next street but she can get a seat of bus 591. If possible to get more seat that would help the kids a lot and save as least 35 minutes for traveling. Thank you.
The bus 591 from Hornsby to St Ives not eligible for my daughter even though we live in Edgeworth David Ave, Waitara. And the bus passing through our building. It's become easier for us if she can do both side (especially when I need to walk to pick her up just after chemo treatment or still having the side effects from chemo). Our bus stop closer than the station.
My son comes home very late because he doesn't have the push and has to wait for bus to come back and pick him up-he always wait long time to get on the bus. Some times he needs to walk to gordon station and it is very tiring
This year is a nightmare, kid is getting back from the school at 5pm, many times he had to walk from the school to Gordon train station
Long queue for buses to Gordon
Is crazy the amount of time my daughters spend to get to school and to get home.
It's difficult to get on a school bus

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: WAITARA</p>
n/a
I wish there will be more bus to pick the kids from Gordon to school And via versa As Currently it took more Than 1 Hour for my son to arrive home
Really happy with the push pass for Bus 591.
I would like to have more bus time slots from/to Gordon Station to/from St Ives High School. Because my daughter is very stressful when she travel to school and back to home.
My child often waits for the bus to Gordon station after school for so long, and still cannot get any and have to walk to the station. How come there is not enough bus for all the student?
The wait time for kids, without a push pass , travelling to Gordon station after school is way too much. Kids get frustrated and often have to wait for 40 minutes to an hour after school to get on to the bus. Additionally they have to wait for a train and have to travel back home. The return travel time has now increased to over 1 hour
There doesn't seem to be enough bus services and travel in early morning is limited.
More buses would be good similar to Ku-ring-Gai high school. Many buses travelled the route from Hornsby direct to school.
It is quicker to reach school in the morning but takes lot of time when they are returning back home.
Some days my son walks from school to Gordon train station rather than waiting for the bus.
My daughter should be given push pass for 591 which would save her at least 40mins to and from school. And be more safe. We are not live too far by driving but school bus than train took her average 1hour and 20mins to get home.

Out of Area – Between St Ives High Northern Draw & St Ives Draw

Suburb Travelling to/from: WAHROONGA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
The afternoon bus service is horrendous. It typically takes 30-45 minutes for my children to board a bus to commence their commute home. When it takes more than 1 hour to travel less than 10 km home, it starts to impact after school activities. It makes no sense to have a bus that travels from school to Hornsby, that students living in Hornsby are prevented from using. There would be a lot less traffic around the school precinct if parents didn't have to pick kids up any time they had an after-school appointment or commitment.
Nothing that you aren't already aware of! Buses being cancelled, overcrowded; insufficient services for Northern Draw students; Thursday afternoon buses being insufficient; lack of services for extra-curricular activities AM & PM; scary amounts of traffic and nowhere to park around the school.
Sadly very poor parking practices by parents; 1 allowing children to drift across the road, not use the crossing; at lunchtime pick ups parking in the bus zones causing chaos on sports days; not moving the the front of the drop off zone but queuing in the 'no stopping' zone (rather than going around the parked car and dropping off in front of them).
shameful parent parking in bus zones double parking
Terribly congested. Drop off and pick up can be tricky as there is often no where to park.
The school bus system is a mess, but that's no surprise, everyone knows this
The main issue is that the 591 morning service doesn't extend to the school. If it did my daughter would use this service every day. I'm sure others would too. It's too far and dangerous to walk from St Ives shops.
With the amount of students coming from Horsnby, I really can't believe that there isn't a proper school bus TO abd FROM school! It is absolutely ridiculous that the school had to eliminate Y9 and other classes because too many students need to use the bus. If that doesn't say something about his much we need a couple of school buses to and from Horbsby, I don't know what will.
I think it's reasonable for children to spend 60mins travelling maximum.
School shuttle bus service from Gordon to school is chaos in the morning, I have heard reports of shoving and pushing and younger children getting hurt
It is very stressful for kids to get home, although the distance is 10km but it takes them more than an hour to reach home with heavy bags everyday, most of the days they are so tired and specially my son who is in yr 11 has no bus available to take him to Gordon station or to Wahroonga, as his classes get over around 1.30/2pm some days and he has no choice but to walk all the way to station from school, where he would have been saving time to study. Absolutely disappointing the bus service for school kids!

Suburb Travelling to/from: NORTH WAHROONGA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
There is a lot of traffic in the mornings around the school and few places to safely drop off and pick up.
I know my child has mentioned that if he was not a senior he would have wait more than 40 minutes and it is easier to walk home than catch public transport. I know that it is always a race and a gamble as to which route to drive to school in the morning as the traffic is so bad because a lot of people like myself are driving their children either to a train station (so they get there on time) or to school directly. Yarrabung street in morning is a disaster specially with a lot of parents who don't pay attention to road , parking, no parking, no stopping signs and stop where ever and kids just cross the road without any fear of being hit. In the afternoons that I have picked up, it is similar, a few times students have moved into the street from the waiting line.

The 591 has made a massive difference to the after-school experience. Having a morning 591 would also be a significant help.

Suburb Travelling to/from: WARRAWEE

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

Not enough buses, too many cars in Yarrabung Rd

Suburb Travelling to/from: TURRAMURRA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

I find the traffic for the most part moves quickly. There are however (of course) some parents spend too much time in the relevant zones. I have also witnessed on more than one occasion children being let out of car straight into traffic and cars making dangerous u turns.

My son told me there is not enough buses and always late that caused by a cranky worker supervising the bus line Many students are upset by this

The traffic is very heavy around the high school and primary school however the 'Kiss and Drop' zones on Horace and Yarrabung Road have helped with traffic flow. Student pedestrian safety is a major issue and risk to health. Another zebra crossing is needed on Yarrabung Road. The buses taking students to Gordon Station are insufficient for the numbers of students we have. This disadvantages students that need to travel via train (they often miss connecting trains and can take more than 1.5h to get home). They also find it difficult to attend extra curricular events.

The buses from and to Gordon are inadequate, my daughter waits a long time to leave school

Feedback from the kids is that when they line up to wait for the bus the driver stops near the back of the line which affects the order of priority. This is important to us because our kids make sure they line up first so they can get home in time for their afternoon activities.

Year 7 has after school sport commitments. With no push pass she often can't get on bus to gordan thus we have to think of a plan B which is often me picking her up, to get her where she needs to go in time

591 in the morning is regularly late and the kids do a mad dash to connect with other services which take them to school. More frequency of 194 and 594 and extension of 591 to school more regularly would assist with extracurricular activities such as beyond the bell, writing centre etc.

Don't use Yarrabung Rd because it is too congested. Use Horace St kiss and drop. This could be better utilised by instructing parents to proceed to front of zone in the morning or ask their child to wait to get out if a parent has not moved to the front of the zone. In essence a campaign to outline best practice and would be helpful and consistent reminders during the school year. My children would absolutely catch public transport if a more suitable option was open to them (like more 591 buses in both am and pm)

Suburb Travelling to/from: NORTH TURRAMURRA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?

The pedestrian crossing near Waterhouse Road is insufficient to keep students safe. There needs to be another pedestrian crossing closer to the school entry gates and Kelvin Road.

Suburb Travelling to/from: PYMBLE

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
No direct bus routes from pymble/st.ives, so can take 1hr to get home by public transport or 10 mins by car.
There are some cars making U-turn at Yarrabung Road kiss and ride zone and blocking traffic
Queues are long. Kids get kicked off the public bus which they got on at Horace St.
We really need more capacity for the after school buses to Gordon. This causes so many problems.
Public transport from St Ives High School is a nightmare. My son had a knee operation and he can't wait/ waste an hour waiting to catch a bus to Gordon and then another bus home.

Suburb Travelling to/from: WEST PYMBLE

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Even in past years when the current issues surrounding regular school hour am and pm buses was less of an issue, there was still no good reliable options for public transport to school fir extra curricular activities.
Yes, it's terrible. Getting to School: The line can be massive—all the way down to the Killara High line. Getting home: Our daughters often wait for over an hour to catch a bus home. The buses are always very crowded. The line management at school is not good... eshays often push to the front whilst teachers are watching. This has meant that, at least once a week they have had to walk to Gordon Station. If they decide to try and catch the public bus from St Ives shops it can be full of Brigidine students. This is particularly bad as Brigidine should fill their own bus FIRST and not inconvenience the general public. The 'push passes' are a joke. - Firstly, they should be re-named. Calling them 'push' associates the very behaviour we want to avoid with them. Call them "privilege" passes, or something else... not push. - Second, the criteria for giving them out is warped and seem to change every year. Our girls are in year 10 and have after school commitments that they find stressful to make. Finally, I appreciate the efforts of the P&C to fix this. Thank you.
The kiss and drop areas are not big enough for the number of cars trying to access them.
ON Horace street in the afternoons the amount of bottle neck due to parents trying to park at the school just after the traffic light has increased and perhap the new yr 7 parents need info on the rules in this space

Suburb Travelling to/from: KILLARA

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
More buses to Gordon Station are needed

Suburb Travelling to/from: ROSEVILLE

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Traffic near the school precinct is just crazy!

Suburb Travelling to/from: NORTH RYDE

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Definitely need more regular buses to/from SIHS to Gordon station and more frequent trains from gordon to chatswood. Some are still doing 3 point turns on yarrabung or nearby roads.

Suburb Travelling to/from: GORDON

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Not enough bus for the kids getting to/from school. Sometimes it takes a good half hour or more of my child to wait just to on the bus.

St Ives Draw

Suburb Travelling to/from: ST IVES

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share? Suburb Travelling to/from: ST IVES
Thankyou for the work you all volunteer to do. Childrens safety is paramount, and yet so many people don't seem to care.
There are significant issues with traffic volumes, road use and pedestrian safety for students (or anyone) walking too and from schools or in the vicinity especially around school drop-off and pick-up times. Conversations with friends, locals, students and parents of current and past students of the schools, raised so many issues, concerns, and suggestions, that we have decided to collate them, and once completed, will send it to St Ives High P&C Transport, Traffic and Road Safety Working Group separately to this survey.
We did not find out about the 582 bus until this week which does come past our house . until then my son was having to walk half way home to Richmond Ave.
There is a lot of traffic around the school which is a safety issue and whilst my child lives close by and we have it easy, I think it is totally unacceptable and unequal that some kids are unable to access public transport to attend school and it's available activities in Metro Sydney.
I live in St Ives and my son's father lives in Killara. When he's with me it's just a 10 min walk to school. When he's in Killara it can take up to an hour to get home - waiting for a school bus to Gordon then train to Killara and walk.
(1) The traffic in the above area gets very densed around the time school starts/ends. It affected my driving in the previous years. (2) The buses are not frequent enough, they get crowded, kids often do not fit in. - This morning my son missed 194 bus departing from Killeaton St /Mona Vale Rd at 8.29 am and was late for school. (The next 194 bus arrives at 8.59 am.) - Last Friday the morning 194 bus was cancelled. - Bus 582 leaves the stop at Yarrabung Rd at 2.06 pm on Tuesdays while the kids finish school at 2.15 pm. The next 582 bus comes at 3.19 pm. (3) There are not enough pedestrian crossings.
The peak hour beside school at the pickingup/drop spot is so busy and dangerous.
Yarrabung is a nightmare to navigate for school drop offs. Too many cars, kids, parents parked illegally or doing crazy manoeuvres! It's all an accident waiting to happen and now the primary school has no crossing person extremely dangerous situation!
I would never enter Yarrabung road during drop off/pick up times, its too chaotic.
No, my child usually walks to school unless it's raining.
Children are dangerously crossing at the eucalyptus and Horace st roundabout.

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ST IVES</p>
<p>The traffic and drop areas can be very busy, so I will go early to avoid traffic congestion; child then is at school early. Traffic/cars move really fast and often cars are not paying much attention even at cross-walks. I liked it when there was a crossing guard near the primary school, but I don't see the crossing guard this year, as it helped drivers see students and drive more safely.</p>
<p>582 often runs late in the morning so kids late to school</p>
<p>On going Traffic jam</p>
<p>I notice a few people not following the road rules, eg stopping on/too close to the crossings and parking too close to corners/intersections.</p>
<p>The traffic is congested in the afternoon pick up. It concerns me that there is no bus on a Tuesday and I am forced to make a plan for kids</p>
<p>More rangers on duty, too many risky U-turns by parents. Putting kids at risk.</p>
<p>Traffic at drop off and pick up is chaotic, to say the least All roads nearby the st ives school precinct are packed with cars parked and there is very little room for moving cars. Pedestrians trying to cross the road (our children!) are always at risk And the queue of students waiting for the school bus seems to be endless at pickup . Even after 4pm there are still students waiting</p>
<p>Because of the enormous amount of students taking the school bus to Gordon station, without a push pass my daughter is unable to get to Gordon and I have to come and pick her up and drive her to Gordon station</p>
<p>I have real concerns for the safety of children at both the primary and high schools. High school children dart across the road at Torokina and Yarrabung outside of the zebra crossing in between cars. There are so many cars going in every direction, it's extremely dangerous. I would never let my primary school child walk to school unassisted.</p>
<p>Traffic is busy but manageable</p>
<p>There should be a Lollipop person/crossing attendant at the crosswalk in front of St Ives Primary school. Traffic flow can be a bit slow when students & parents would randomly cross ant different time and hold up traffic.</p>
<p>Many drivers ignore signage, make illegal turns, drive erratically. Just dangerous for students & other diligent drives. Police intervention is urgently required.</p>
<p>We are walking distance to school so this only applies to us as pedestrians. It would be good to see better public transport especially to Gordon station</p>
<p>Traffic jams at intersection of Yarrabung and Stanley. Stanley is always congested which backs up onto Yarrabung. This intersection at Yarrabung was recently narrowed slightly to allow for pedestrian access. A widening to allow for a right turning lane into Stanley is much needed so that traffic heading straight through to SIHS can flow. Traffic jams occur on Torokina Ave daily, despite this seeming like the safest place to have my kids waiting for me to pick up each afternoon. No space for 2 way traffic both buses and cars. Buses can barely turn in and out of Torokina without cars needing to pull over or reverse to make way. So dangerous! Need rangers to enforce rules of Kiss & Ride zones. Cars are parked all the way along from 2:30pm, waiting for the bell. Cars are sometimes unmanned and often with driver parked and on the phone until bell time. Cars do not dolloe 'drive in to the start of the line, drop off, drive out' rule which means others attempt to reverse park into available spots. Very dangerous in a busy school zone! Crossing the road on Yarrabung, Torokina is too dangerous and surrounding streets are too narrow to accommodate the school traffic.</p>
<p>There should be more regular buses around finishing time including on early finish days E.g. Tuesday for my Year 7 child. His sister has a disability and also another younger sibling at primary school at st ives north so dropping him off and picking him up is extremely difficult.</p>
<p>Drivers must be educated to move to the front of the kiss-n-ride zone before stopping and dropping which will allow for cars to stop behind them (instead of forcing them to stop in the bus zone on Horace).</p>

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ST IVES</p>
I think the catchment should be changed as hornsby Heights is too far away to be within this catchment instead pymblye should be added
Awful traffic conditions on Yarrabung - no-where to drop off kids.
Yes, the Yarrabung Kiss and Drop needs some attention. Parents get stuck in the bus zone just behind it. Cars to the right don't let you in to pass. It's a bit of a mess in the mornings
Logistically very difficult to navigate during peak morning/afternoon pick ups.
Heavy traffic at afternoon
Not enough safe crossing for high school students
The kiss & ride section is too short.
No, my children normally walk to school. However, a child is currently injured and there appears to be no drop-off point for easy access for children in a boot/crutches.
My son has trouble with buses not showing up, being cancelled last minute. There have been a number of times we've had to drive him because of the unreliable bus service. While he may not be as badly affected as the kids coming from Hornsby (which is crazy in the first place!) it's still not good enough. As for the traffic around the schools- it's a nightmare and I can't believe kids are walking all the way to Gordon station - it's not acceptable.
Yarrabung Rd is crazy. It's gridlock in the afternoon. Drivers persist with making dangerous u-turns in inappropriate places.
Traffic congestion around the schools precinct has become steadily worse over the past 3-5 years. The pick up and drop off zones are a nightmare with many people not understanding how or choosing not to use them properly. There are so many kids waiting for buses at the end of the day and we hear many stories of kids not being able to get on the bus or make their connection at Gordon. This is incredibly stressful for the students and parents on a daily basis. My son is not able to rely on the 194 bus to get to school as it is incredibly unreliable and often doesn't run to the timetable. It is not worth the stress or anxiety so I drive him to school. Thank you for all the hard work that you are doing.
Many people dropping and collecting children do many stupid and illegal things to get their kids to school
Yes, when I used to drive my children people stay too long on drop off area, talking with their children or picking up things on the back of the car. If I'd a drop off area should be quick drop off. Fortunately I don't need to go there anymore.
It's dreadful. We live on Yarrabung Road and sometimes I cannot get into my driveway. Driving and parking practices are appalling. U-turns over double lines on Yarrabung, kids exiting street side not sidepath side, swinging open doors without looking. Parents taking small children out of the car from the street side, parking on the downhill at Yarrabung with little road to drive on. Traffic is overwhelming. My child cycles to school.
The kiss and ride works well on Horace street. Traffic around the school is not bad at 8:30am. Mona Vale, however, is always bad at that time!
My daughter arrives to school 1 hour early just to ensure she arrives on time as the bus schedule is unreliable. She also has to wait an hour on Tuesday afternoon for a bus to take her home as there is no earlier service for her to take.
N/A
I avoid the area because of congestion and safety
It is very busy, in particular with vehicles park on both side of the road, near St Ives Primary school
People need to slow down and only park where you are supposed to.
Parents constantly dropping off and stopping in a bus zone, no stopping zone on Yarrabung road right near the pedestrian crossing at the High School. Patrol is needed there every morning. Those people stopping block the vision of school kids crossing at the pedestrian crossing. Very, very dangerous

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ST IVES</p>
<p>Bus 194 going to St Ives Chase is always full and my children have to walk to earlier stops in order to get on especially on Tuesdays when the school bus time in the PM does not align with the bell times. Pedestrian safety is also a concern as there is only 1 pedestrian crossing on Horace near the bus stop. There should be proper crossing as well further down near the round about especially for students trekking to the earlier bus stops.</p>
<p>Living in St Ives my son always has the option to walk home. We are in a fortunate situation. In the morning it is more of a rush so he gets a lift. The bus times do not fit in with school start time. The bus does not arrive on time even though on the timetable it should. I also am a firm believer that it should not matter how far you live from a school, a child should be entitled to free transport for education. I really feel for the children and families who have to use trains and buses from suburbs further afield. The service they receive is appalling.</p>
<p>I've been booked before dropping off and it makes no sense that there's not better spots to stop without getting fined</p>
<p>The first few questions didn't allow me to note that my Son is a P Plater so I answered as best I could. Prior to him driving himself he caught the bus which was a nightmare and for most of last year it was regularly late in the AM. Quite often I would need to drive him and then pick him up to ensure he got to work on time. Pre Covid one of the big problems with the bus that goes out through St Ives Chase was that on certain days (usually Friday) other kids would get on it to go to the shops for Maccas etc, which meant that the students who legitimately needed to catch it to get home couldn't get on. This was addressed at the time but I don't know if this is still a problem because we drove him to/from school during Covid and then he has been driving himself since Term 2 2022 . He tells me the traffic around the high school is horrendous, mainly in the afternoons and Friday is a nightmare (possibly more parents picking up on that day). Unsafe driving and illegal parking around school zone is still an issue. Not sure how you fix that, short of making the Yarrabung precinct 'buses only' during school pick up drop off times and I doubt whether Council/RTA would agree to it. It is concerning. On the occasions that I drive through the area at school times I regularly see near misses and there are lots of drivers who clearly don't understand the road rules or choose to ignore them. I worry that there will be a fatality one day because 1700+ students plus primary school students in that small precinct trying to get to/from school next to a busy road is a recipe for disaster.</p>
<p>Tuesday 2.15pm finish - 582 bus through St Ives to St Ives shops - bus arrives 2.10/2.13pm so no public transport option. Could the timing on a Tuesday be delayed by 5mins to accommodate the early finish? AM 582 bus from St Ives shops through St Ives to SIHS - bus is never on time and children would get to school late. If this bus was reliable my children would catch this bus and I would not need to drive them to school.</p>
<p>I'm at work earlier and later than school times so I am never around the school when it is busy but I have heard it gets very congested.</p>
<p>My daughter can't stay with her father during term time due to the 591 availability</p>
<p>The pedestrian crossing on Horace St is not used correctly by many students. I have often observed kids running between and behind cars who may be about to move as the lights change. This may be related to the students running to get to the bus stop (north bound) next to the crossing.</p>
<p>Torokina a nightmare if buses are coming from Horace and cars parked on Torokina. Loads of SIHS kids still crossing at intersection near Kelvin, and illegal U turns at Yarrabung/Kelvin intersection</p>
<p>I wish the high school parents would pull to the front of the drop off area and only let their kids exit the car between the yellow signs.</p>
<p>The 194 bus service is not reliable. The bus is rarely on time. Last week my son waited for 50 minutes for the bus until we lost hope and he had to walk home (40 minutes walk).</p>
<p>The roads behind Yarrabung should not have parking as they are too small to allow traffic at drop off and pick up. Also, people doing u-turns when the 6 can just drive around the block is so dangerous.</p>

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ST IVES</p>
<p>As my kids walk to school and back, it isn't really an issue but I do feel for the kids that take the bus or have to be driven, the roads are very busy and dangerous with some many cars around, especially for the primary school kids</p>
<p>There needs to be frequent police patrols and council rangers to enforce safety with driver behaviour.</p>
<p>None comes to mind.</p>
<p>My son spends some time with his father in Terrey Hills, and while there are only a few kids that catch the 247 school bus, it is often late or doesn't show up at all.</p>
<p>Cancelled morning buses. Packed buses am and Pm.</p>

Suburb Travelling to/from: ST IVES CHASE

<p>Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?</p> <p>Suburb Travelling to/from: ST IVES CHASE</p>
<p>I'd expect more school bus services available in the mornings so children don't have to rely on parents for drop off.</p>
<p>Traffic is heavy not specifically from st ives chase to st ives</p>
<p>Bus 194 is very unreliable: high chance to be late for school.</p>
<p>It's busy.</p>
<p>Usually very busy and difficult to find parking</p>
<p>Public bus from Warrimoo shops to High school which is usually 194 or 194x hasn't been running on time or cancelled. So we have had to drop and delay our travel to work or find someone to drop them. This has become a pain.</p>
<p>The shortage of drivers for public transport/school buses seems to be nearing crisis point meaning that services are often cancelled with no prior warning. Only yesterday (Wed 8/3), the year 10 history excursion to the Jewish Museum in the city was forced to become an incursion because the buses that had been booked for this event simply didn't turn up. Another comment pertains to buses on Tuesday afternoons or the lack thereof for kids who aren't going to Gordon station. Kids who live in the Chase, as we do, are forced to catch the public bus, walk or have an adult collect them. The 245 afternoon bus to the chase which operates Mon, Wed-Fri is an articulated bus which is always full to bursting. I would estimate that it would hold somewhere in the region of 120ish students who on Tuesdays have to fight to get transport home. Why is there no afternoon service on Tuesdays for kids in the chase?</p>
<p>My daughter always complains about overcrowding on her bus</p>
<p>No bus available for the early finish on a Tuesday (14:15)</p>
<p>Traffic around the school is a nightmare. School pick up zone on Horace is much busier Term 1 2023 than what it was in 2022</p>
<p>I drop off at the Kiss & Ride in Horace Str. Parents rarely respect the K&R etiquette i.e. move all the way forward, don't park in the zone, don't leave your car etc. Annoying.</p>
<p>The traffic is a nightmare on Yarrabung Road and to park on Kelvin Road is next to impossible - given the Primary school next door finishes only 10 minutes before the High School is ridiculous causing absolute chaos and next to no parking unless miles from the School - returning home to St Ives Chase is also grid lock - the amount of near accidents is a real concern around Yarrabung and Kelvin Roads - the streets are not designed for such high level traffic - had one lady knock my side mirror as the streets are so narrow and with cars parked either side you would be lucky to get a small car through - I can only suggest the school start and end times be adjusted for the High School and Primary School as this would reduce congestion. Tuesdays and Thursdays with the early departure is so much better</p>

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Suburb Travelling to/from: ST IVES CHASE
before the Primary School parents arrive and cuts at least 15 minutes off travel time and so much safer.
The morning bus seems fine (158). The 245 bus in the afternoon can be very crowded, there is only one service and it was pretty chaotic the first week while all the new year 7's were trying to figure out how to get home, according to my child and several other parents I know. My concerns are about safety of the bus zones in the afternoon, and kids having to get public buses to get home if the school bus is full. Also, the 245 comes at normal school time on Tuesdays, despite an early finish school wide on Tuesdays (2:15pm). It would be better if the buses were aligned with school timetables.
Tuesday afternoons finish early but there is no school bus to St Ives Chase so kids have to get the public bus and it is usually too full. They end up walking to Village or getting picked up. Afternoon St Ives Chase school bus is a double bendy bus but is standing room only. My son has not been able to get on at all about 3 times and i have had to pick him up.
I recognise driver shortages are a challenge across the public transport system at present and appreciate efforts by the school, NSW Government and Transdev to address increased need for services at our school. As well as the number of buses servicing the school, my son takes the 194 bus from Horace Street home on a Tuesday due to the early finish. The lack of shelter at that stop in adverse weather conditions is a problem. I would love my son to be able to ride his bike to school but there is no safe route, especially with the dangerous intersection at Stanley Street and Horace.
Kids running across the road at Horace & Eucalyptus roundabout. Multiple cars dropping kids off in the NO STOPPING zone in front of crossing on Yarrabung. SHOCKING BEHAVIOUR!
There is no consistency/reliance on buses to come in the morning (sometimes get cancelled without any notice), this makes travel to school unpredictable. Due to bus cancellations, I sometime have to drive a kid to school - this is stressful as understandably this is unplanned.
Traffic is not good - we need more buses for the kids

Suburb Travelling to/from: INGLESIDE

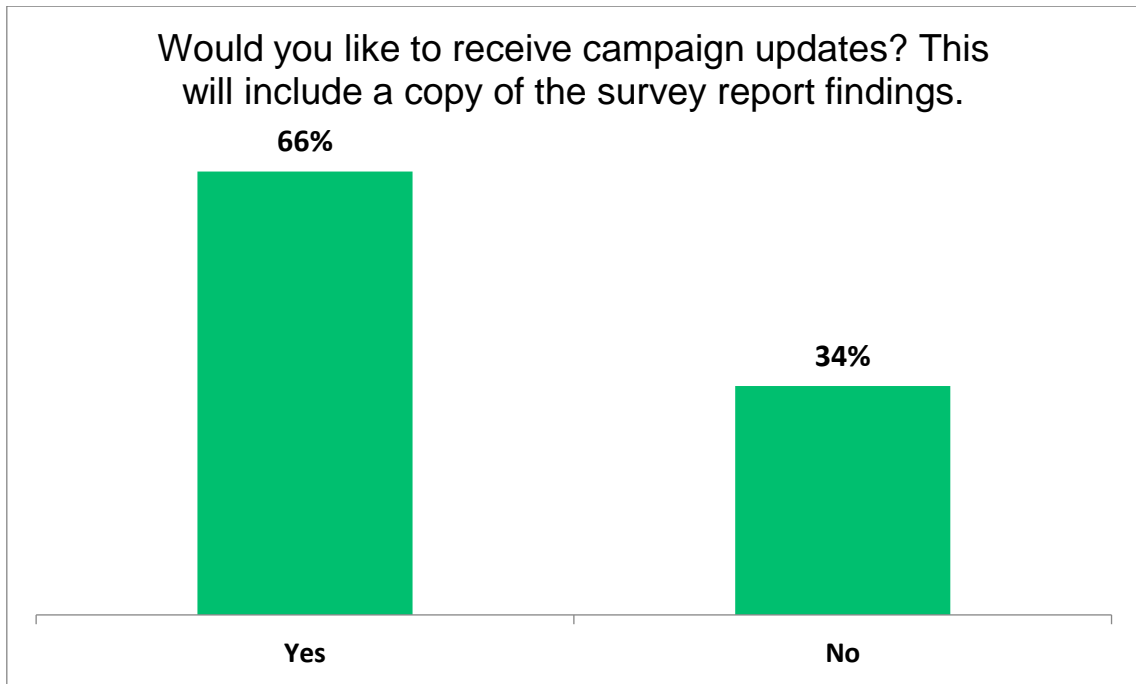
Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
Traffic would ease if the Primary School and High School had slightly different start/end times. It made a huge difference when our school had different start times during the height of Covid.

Suburb Travelling to/from: OTHER

Do you have any comments or observations about travel to and from St Ives High School or traffic levels in the Yarrabung Road Schools Precinct that you would like to share?
My son is on NSW Dep. of Education Assisted School Travel Program both to and from school from Monday to Friday.
More buses are required for year 11 students from Gordon stn to school, especially for extra classes conducted early morning (7:50 am)
There are so many children travelling to Gordon from school that the busses simply cannot accommodate adequately. My child has had to wait for a bus for 45-50mins. Which means he was exceptionally late getting into Wyong station. Likewise there is a multitude of students all trying to get to school on time from Gordon station with not an adequate amount of busses for the number of students. My children are regularly late to school despite getting to Gordon station at 8.20am from Wyong station. I regularly witness a mass of students pushing/striving to get on the buss so as not to be late. The one person there to control the crowd tries their best but there are just too many students. [WYONG]
Kids who have a push pass on year 7 and 8 should still have one going forward. [WESTLEIGH]

Q16 Would you like to receive campaign updates?

This will include a copy of the survey report findings.

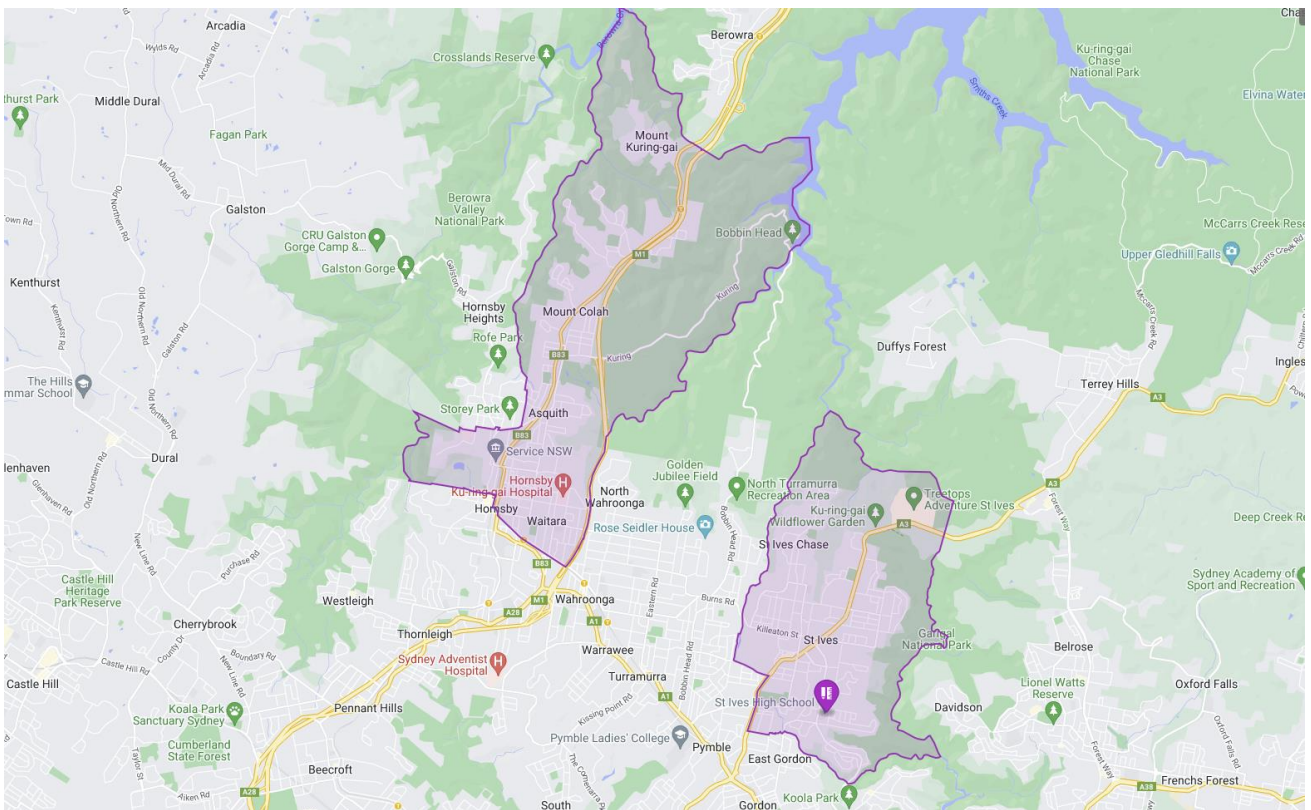


Answer Choices	Responses	
Yes	66%	314
No	34%	162
	Answered	475
	Skipped	63

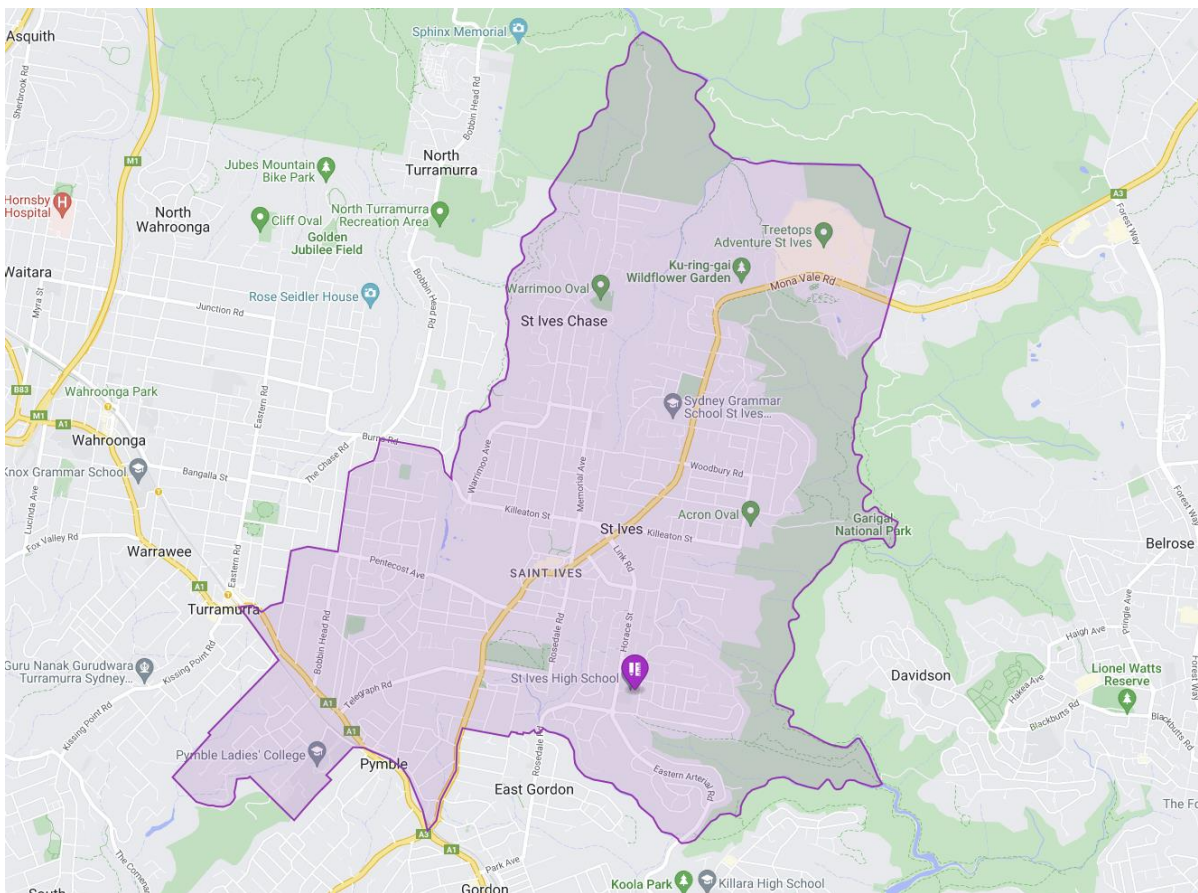
END OF SURVEY

Reference

St Ives High Draw Area 2023



St Ives High Draw Area 2024

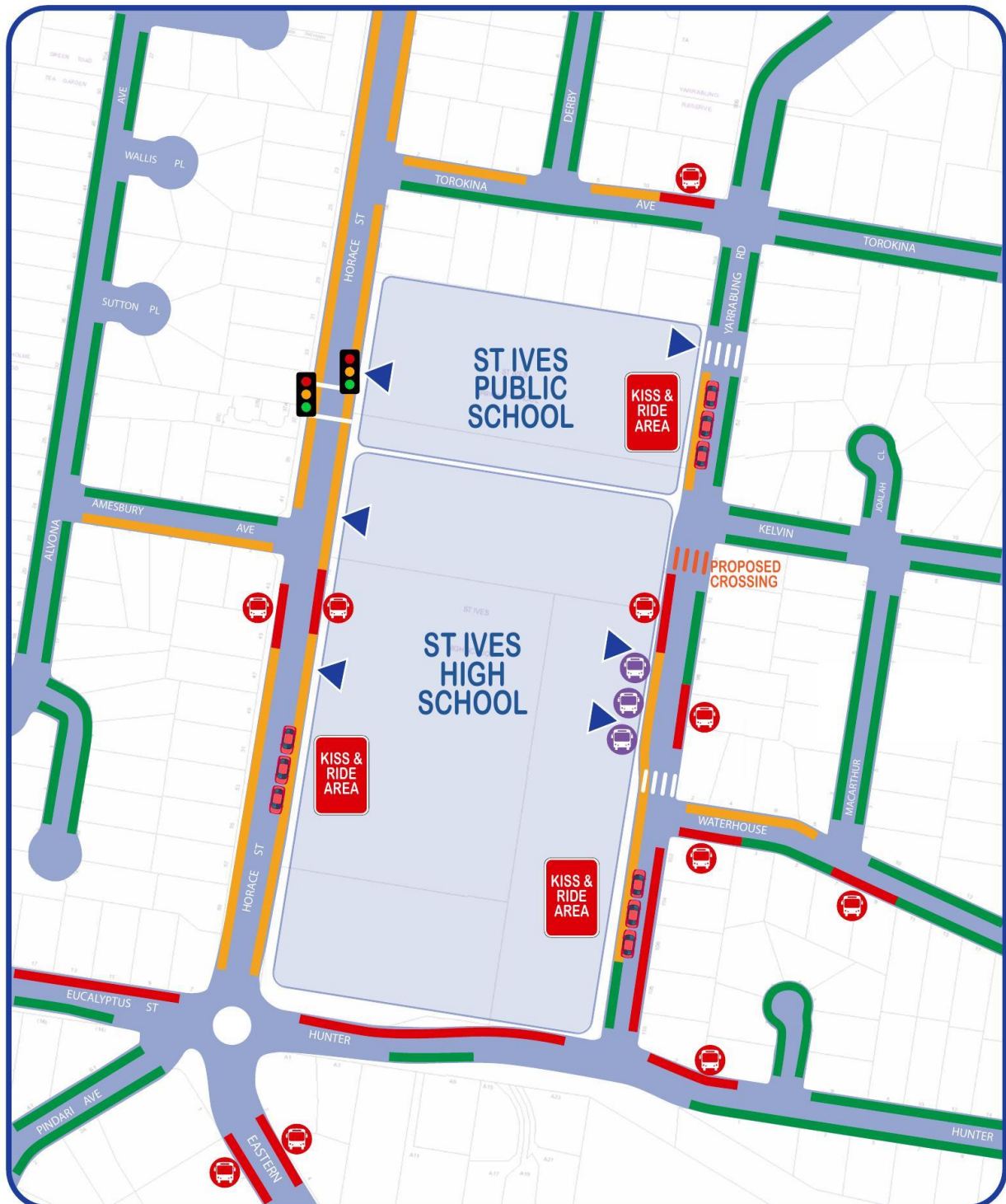


ST IVES HIGH & PUBLIC SCHOOL TRAFFIC MAP

- NO Parking Anytime
- Time Restricted Parking
- Unrestricted Parking

- ▶ Gate
- Local Bus
- School Bus

KISS & RIDE AREA 8:00am – 9:30am & 2:30pm – 4:00pm
 Stop for **ONLY 2 minutes**.
 Stay within **3 metres** of your vehicle.
Penalty exceeds \$194 + 2 demerit points.





MEDIA RELEASE

UPPER HOUSE INQUIRY'S FINAL REPORT INTO THE PRIVATISATION OF BUS SERVICES

FOR IMMEDIATE RELEASE

20 September 2022

The Legislative Council's Portfolio Committee No. 6 – Transport today handed down its report on the privatisation of bus services.

Ms Abigail Boyd MLC, Chair of the Committee, said 'The findings of this report are clear - the privatisation of our bus services has been a disaster and it's the public and workers paying the price.

'There has been a continual degradation of services following privatisation, and workers and the community are furious.

Ms Boyd continued, 'The people of New South Wales deserve accessible, affordable and reliable public bus services. They have a right to expect that the NSW Government will deliver this public service not just to make a profit, but because it's the right thing for government to do – to empower community mobility and equity.'

'The community and many dedicated bus drivers who worked for the NSW Government's bus operator, the State Transit Authority, have been let down by the government's decision to cease operating any bus services and contract out this responsibility to the private sector. This inquiry has taken a critical lens to the transfer of bus services in metropolitan and outer-metropolitan Sydney from the State Transit Authority to private bus operators, most of which are large and multinational companies. The areas which have in recent years moved from public to private hands are Sydney's Eastern Suburbs, North Shore, Northwest, Northern Beaches and Inner West, and Newcastle.'

Ms Boyd added, 'The NSW Government's objective to cut operational costs and the private operators' objective to make a profit has come at the expense of effective and reliable bus services for the public, with a dramatic cut in bus services occurring across various regions. In addition, fair and equitable pay and working conditions for bus drivers have been compromised and some have been subjected to poor, and sometimes unsafe, working environments.'

There is a strong case for bus services to revert to government operation. The headline recommendation of this report is that the committee calls on the NSW Government to consider taking action to bring public bus services in the four recently privatised Contract Regions in metropolitan Sydney which were formerly operated by the State Transit Authority, as well as bus services delivered under the integrated public service contract for Newcastle, back into the operation, control and ownership of the NSW Government. In the meantime, the committee also makes several recommendations for significant changes to Transport for NSW's bus privatisation model.



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 6 – TRANSPORT

In addition, to improve bus drivers' working conditions, the committee calls on the NSW Government to lead, in partnership with relevant unions, the development and introduction of contractually-protected, industry-wide minimum pay and employment conditions.

Lastly, this report also considers the progress made by the NSW Government in the transition of the bus fleet to zero emissions buses. The NSW Government has important responsibilities to ensure that the roll out is accelerated, it procures and has ownership of this technology and assets, and that the transition fosters market diversity rather than favouring larger and multinational companies.

Information about the inquiry, including the committee's report, is available on the committee's website: <https://www.parliament.nsw.gov.au/committees/inquiries/Pages/inquiry-details.aspx?pk=2858>

-ENDS-

For further information please contact Committee Chair, Ms Abigail Boyd MLC, on 02 9230 3676.

Findings

- Finding 1** **16**
 The recent privatisation of bus services has not resulted in any real market competition because the competition occurs only at the tender phase after which time the market for a particular area is monopolised albeit regulated. This creates a potential situation where the market can be characterised as more of an oligopoly than a free market and in those circumstances does not result in the best service for the travelling public. Under public ownership the benefits of such monopoly control can be passed on directly to the public through low fares and increased service provision and direct accountability.
- Finding 2** **39**
 The privatisation of bus services in New South Wales has created an incentive for private companies to sacrifice the needs of more vulnerable people in order to cut costs while still appealing to a wide enough user base to meet their contractual obligations.
- Finding 3** **39**
 The privatisation of bus services in Sydney and Newcastle have resulted in more limited service delivery, higher costs for passengers and worse pay and conditions for bus drivers.
- Finding 4** **39**
 Recent changes to bus services in Sydney and Newcastle, including location of stops, frequency of services and changes to routes, have at times occurred without comprehensive community consultation.
- Finding 5** **39**
 There are instances where private operations have been an obvious success such as on the Central Coast where the operator Red Bus Services is driven not just by profit but also by customer and staff satisfaction. This correlates with the smaller based family ownership and control structure of the company and their historical connection with that community.
- Finding 6** **63**
 The recent privatisation of bus services in NSW has resulted in a two-tier class of workers whereby the wages and conditions of some bus drivers working on exactly the same buses and routes as their colleagues are paid less and have worse conditions because they are employed by the private operator under a separate industrial instrument.

Recommendations

Recommendation 1

40

That the NSW Government give consideration to taking action to revert bus services to being publicly-owned-and-operated for:

- bus services in the four recently privatised Contract Regions in metropolitan Sydney (Contract Regions 6, 7, 8 and 9) that were previously operated by the State Transit Authority
- bus services delivered under the integrated public service contract for Newcastle.

Recommendation 2

42

That the NSW Government implement the following changes to its contracts and processes to engage private bus operators, with the objective of ensuring fair competition in the market, and that every community in NSW has access to and from essential public infrastructure and services:

- key performance indicators in contracts must include targets connected to the level and quality of service to avoid rationalisation and reduction in services to meet patronage and on-time running targets
- key performance indicators and other key contractual provisions, such as disability accessibility requirements and incentive payments and abatement provisions, must be disclosed and publicly available
- Transport for NSW should give consideration to maintaining or improving the breadth of coverage as part of the criteria for assessing a private operator's proposal to deliver a service
- meaningful and comprehensive consultation must be mandatory before network and services changes are implemented, both when proposed by a private bus operator and by Transport for NSW, and responses from the public and Transport for NSW's decisions must be made public
- the process set out by private operators to receive complaints and feedback from the community must be widely advertised and easily accessible across various platforms of communication
- complaint avenues should be consistently monitored by private operators who must regularly relay complaints received to Transport for NSW, and responses from the public and Transport for NSW's decisions must be made public
- provision should be made for an escalation process for customers who are dissatisfied with the complaint process via the private operator. The escalation process should include direct access to Transport for NSW
- performance against key performance indicators relating to service delivery and customer satisfaction must be actively monitored and private bus operators penalised via abatement clauses for failure to maintain adequate service provision
- competitive tendering practices and processes should not directly or indirectly preference larger or multinational corporations over smaller, local private operators.

Recommendation 3

42

That the NSW Government must ensure that every community in NSW has access to reliable and accessible bus services to and from essential public infrastructure and services.

- Recommendation 4** 63
That the NSW Government in partnership with relevant unions, stakeholders and private bus operators, introduce a requirement for an industry-wide enterprise agreement which is applied to the bus industry throughout New South Wales and are inserted into contracts and are considered central to the competitive tender process.
- Recommendation 5** 63
That the NSW Government, in partnership with relevant unions, stakeholders and private bus operators, introduce industry-wide minimum pay and employment conditions which are applied to the bus industry throughout NSW and are inserted into contracts and are considered central to the competitive tender process.
- Recommendation 6** 64
That the NSW Government ensure that the competitive tender process for the delivery of bus services across New South Wales prioritises the maintenance of adequate levels of service delivery to the community, preserves and upholds high employment standards and protects the principle of 'same work, same pay' both across the industry and within a Contract Region.
- Recommendation 7** 64
That the NSW Government ensure adequate staffing and sufficient retention rates are maintained to support quality service delivery, with appropriate penalties for non-compliance with key performance indicators that may result from understaffing.
- Recommendation 8** 74
That the NSW Government accelerate the transition to zero emissions buses in New South Wales and provide the required leadership and support regarding procurement and funding to the industry so as to retain a diversity of operators and sufficient competition in the market.
- Recommendation 9** 74
That the NSW Government ensure that through its contractual or other arrangements with private bus operators it:
- retains ownership of all zero emissions buses and related infrastructure, including charging infrastructure
 - prevents private operators gaining an entrenched advantage for future contracts through ownership of zero emissions bus assets.
- Recommendation 10** 74
That the NSW Government consult with key stakeholders, including local councils and advocacy groups, to ensure that zero emissions bus programs are fit for purpose in each Contract Region across New South Wales.
- Recommendation 11** 75
That the NSW Government work with industry partners to develop suitable training programs and accreditation for zero emissions bus operators and maintenance staff.